



PET SHOP CHECK LIST

Case Number: 197281

Date of Inspection: February 16, 2024

Time of Inspection: 10:19

Name & Surname of Inspector/s: Jeffrey Mfini and Jason Page

Name of Petshop: Rhabyah Pet Shop

Address: Shop 7 molester shopping centre, car Mogenster and Anna -Marie Drive, Mitchell's Plain , Mogenster Shopping Centre
C/O Mogenster Road and ANNA marrie

Name of Owner: Rabeyahs Isalm Islam

Cellphone Number: (084) 837-6967

Phone Number: (084) 837-6967

Email: staff@doesnotknow.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Go home with owner

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? They have a cat

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	-	-
2	Fish	-	-
3	Rabbits	-	-
4	Reptiles	-	-

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0
Hamsters	3
Other	0

Group Structures All together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages Bad ***

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Poor (Ammonia Smell) ***

Draughts No

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? No

How do staff handle animals? Fair

Do they allow public to handle the animals? Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	Yes ***	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	No ***		No water

Is the diet

Poor ***

Diet

Fresh Vegetables, Sunflower seed

Frequency of feeding?

Twice per day

Do they remove old food?

Yes

Are the animals fully weaned

Yes (feeding themselves well)

Health concerns

No concerns noted

How are rodents transported from the shop

Travel boxes

Where are unweaned rodents kept?

None seen

Are unweaned rodents sold live?

No (Good)

How are rodents killed (as reptile food)?

Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

Unhygienic conditions.

No water.

No food. No adequate food provided.

Strong smell of ammonia in shop. Lack of ventilation.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?

Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	12	

What treatment do Puppies get:	N/A
What treatment do Kittens get:	N/A
Group Structures	Singly, Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Fair
Draughts	No
Ventilation	Poor (Stuffy & Smelly) ***, While shop smells of ammonia
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Good
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes		Yes	

Hiding areas	Unacceptable (None) ***
Floor construction:	Straw
Bedding	Straw
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	No ***	Other - describe in comments		No water

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Pellets	Daily	Other	Yes	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Fair

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

No water provided to rabbits.

No hiding space provided to rabbits.

Rabbit enclosures directly on the floor.

Ventilation is a problem in the whole shop.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Siamese fighter	3
2	Fish	212

	Breed	Numbers
3	Goldfish	62
4	Guppies	20

Hygiene of tanks	Poor ***
Is water clean	Quite Clear
Is equipment (nets/heaters) in good repair	Fair
Do the tanks have efficient aeration	Unacceptable (No bubbles) ***
Do the tanks have filtration	None ***
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	No ***
Are the tanks enriched	Plants, Hiding areas, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Unable to see
Temperature Suitable - Tropical fish 23°C- 27°C	Unable to see
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	No ***
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Two - due to fighting
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish

Unhygienic tanks.

Two dead fish seen. Does not know why they died.

Do not have euthanisea protocols in place for compromised fish that do not respond to treatment.

No filtration in tanks. PH not tested.

Rusted structure. Appears as if rust falls inside tanks.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Ringneck parakeets	2	Fair
2	Lovebirds	6	Fair
3	Budgies	17	Fair
4	Budgies	2	Poor - crusty eyes,, lethargic
5	Pigeons	8	Fair
6	Chickens	2	Fair
7	Cockatiels	4	Fair
8	Amazon Parrots	2	Fair
9	Cockatoo	1	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie seed	Daily	Good & Nutritious	Yes	
2	Sunflower seed	Daily	Good & Nutritious	Yes	
3	Vegetables	Other	Good & Nutritious	Yes	

Group Structures Singly, Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Bad ***, Excess Faeces ***
Ventilation	Poor (Stuffy & Smelly) ***, The whole shop has an ammonia odour
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Same as above
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes		Yes	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Very Dirty ***	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns Crusty eyes of two budgies

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

Two budgies seen with crusty eyes. Apparently already under treatment.

Dirty enclosures, accumulation of old food and faeces.

Dirty water provision.

Lack of sufficient perches. Need to be provided with different sizes in diameter. Placement of perches inadequate.

REPTILES

Are there reptiles?

Yes

Numbers of live reptiles

	Breed	Numbers
1	Corn snake	1

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Frozen mice	Weekly	Good & Nutritious	NO ***		

Group Structures

Singly

Compatibility of Groups

Good (Play & Positive Interaction)

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards.

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Excess Shedded Skin ***

Are reptiles left in full sun?

No

Temperature - Note:
Snakes tropical 27°C – 38°C; Other 20°C– 35°C;
Lizards 30°C-35°C

Unable to see

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Venomous snakes: Are staff trained to handle

No

How do staff handle animals?

Fair

Security/safety

Door Latch

Are tank covers secure to prevent escape? Yes

Enrichment/Hiding Area Logs, Box

Is bedding clean & absorbent? Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Heating Heat Lamp

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	No ***	Non-Tip Bowl		No water

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Fair

How are reptiles transported from the shop Snakes not up for sale. Will leave with enclosure.

Please describe any concerns relating to reptiles

No water provided to snake.

Unhygienic conditions, excess snake skin.

No permit available.

The person says he bought it for someone. The person will come fetch the snake within two weeks.

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Unhygienic conditions in rodent, snake and bird enclosures. The fish tanks was also seen to be unhygienic.

No water provided to the rodents, rabbits and snake. Only dirty water provision for the birds.

No food provided to the rodents. The food provided is not adequate.

Strong smell of ammonia in shop. Lack of ventilation.

No hiding space provided to rabbits.

Rabbit enclosures directly on the floor.

Two dead fish seen. Apparently due to fighting.

Do not have euthanisea protocols in place for compromised fish that do not respond to treatment.

No filtration in tanks. PH not tested.

Rusted structure. Appears as if rust falls inside tanks.

Two budgies seen with crusty eyes. Apparently already under treatment.

Lack of sufficient perches. Need to be provided with different sizes in diameter. Placement of perches inadequate.

Was a warning issued?	Yes	Warning number	13163
Is a follow up necessary	Yes		
Date for follow up	February 20, 2024		