



PET SHOP CHECK LIST

Case Number: **INSP197281**

Date of Inspection: March 12, 2024

Time of Inspection: 10:50

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Rabeyah's Pet Shop

Address: Shop 7, Morgenster Shopping Centre,, c/o Anna-Marie Dr and
Mongerster Rd,
Beacon Valley, Mitchells Plain

Name of Owner: Rabeyah Islam

Cellphone Number: (084) 837-6967

Phone Number: (084) 837-6967

Email: staff@doesnotknow.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Has a cat

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? **Yes**

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0
Hamsters	6
Other	0

Group Structures	All together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Good
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Fair
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas	Good (Box/Plastic Container)
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Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet Good & Nutritious

Diet Good Pellets

Frequency of feeding? Twice per day

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns noted

How are rodents transported from the shop Travel boxes

Where are unweaned rodents kept? Good (with mother)

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

The hamsters' enclosure was clean and they had clean water. No contraventions observed during the time of the inspection.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	1	

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Group Structures Singly

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages	Good
Draughts	No
Ventilation	Fair
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Good
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas Good (Box/Plastic Container)

Floor construction: Straw

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Pellets				

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

The rabbit had been moved to a larger enclosure. The enclosure was clean and water was available. The cage was also raised from the floor. No contraventions observed during the time of the inspection.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Fish	212
2	Goldfish	62
3	Guppies	20

Hygiene of tanks Fair

Is water clean Quite Clear

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration Fair (some bubbles)

Do the tanks have filtration Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Plants, Hiding areas, Gravel

Are the tanks overstocked Fair

Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	2 dead fish observed
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes

Please describe any concerns relating to the fish

The tanks had been cleaned a bit more. Two fish had been seen dead but they could not tell me why they died. No contraventions observed during the time of the inspection.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Amazon	2	
2	Budgies	34	

	Breed	Numbers	Condition of birds
3	Speckled dove	10	
4	Chickens	2	
5	Pigeons	4	
6	Senekal	1	
7	Cockatiel	1	
8	African grey	1	
9	Lovebirds	8	
10	Ringnecks	2	

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie seed	Daily	Good & Nutritious	Yes	
2	Parrot mix	Daily	Good & Nutritious	Yes	
3	Vegetables	Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good

Ventilation

Fair

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding?	No
Suppliers of birds	Staff does not know
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

One dead bird seen in the enclosure. This is because he got stuck in the cage.

All the birds had access to clean water and their enclosures had been cleaned since our previous inspection. The pigeons and parrots is now provided with more species specific food. More perches had been added to cages and all birds have enough perches.

No contraventions observed during the time of the inspection.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

The facility complied with the warning issued on 27 February 2024.

Following the removal of the snake, they decided that they will not be selling reptiles anymore.

This case to be closed but regular pro-active inspections to be carried out at the facility by the facility inspector.

Was a warning issued? No

Is a follow up necessary	No
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