



PET SHOP CHECK LIST

Case Number: **INSP198751**

Date of Inspection: March 22, 2024

Time of Inspection: 11:22

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Westridge Pets And Aquatics

Address: Westridge Shopping Centre, Shop 20, Westridge Shopping Centre
Simonsig Ave, Mitchells Plain

Name of Owner: Mustafa Kamal

Cellphone Number: (062) 650-7615

Phone Number: (062) 650-7615

Email: kamalmustaka@gmail.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Cats at the shop

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Registered breeders	-
2	Fish	Nembwe	-
3	Rabbits	Members of public	-
4	Fish	Aquapet	-
5	Rodents	Members of public	-

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents?

Yes

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	2
Hamsters	0
Other	0

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Fair

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:

No

Ventilation

Good (No Ammonia Smell)

Draughts

No

Temperature

Comfortable (20°C- 24°C)

Do they allow breeding?

No

How do staff handle animals?

Fair

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Hiding areas

Unacceptable (None) ***

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet Good & Nutritious

Diet Good Pellets

Frequency of feeding? Daily

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns noted

How are rodents transported from the shop Travel boxes

Where are unweaned rodents kept? Good (with mother)

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

Guinea pigs kept with small rabbits.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	
Kittens	0	
Rabbits	12	

What treatment do Puppies get:	N/A
What treatment do Kittens get:	N/A
Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Fair
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Poor ***
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Hiding areas Unacceptable (None) ***

Floor construction: Plastic

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Pellets				

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Enclosure placed directly on floor.

Overcrowding and housed with guinea pigs.

Hiding is provided in afternoon.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Fish	270
2	Guppies	140
3	Tetra	40
4	Goldfish	150
5	Koi	15

Hygiene of tanks Fair

Is water clean Clear (see fish clearly), Quite Clear

Is equipment (nets/heaters) in good repair	Fair
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	None observed
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	No contraventions observed during the time of the inspection

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Cockatiels	19	Good
2	Budgies	8	Good
3	Ringneck	2	Good
4	Lovebirds	2	Good
5	African greys	2	Good
6	Amazon parrots	2	Good
7	Canary	6	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Sunflower seed mix	Daily	Good & Nutritious	Yes	
2	Fruit	Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good, Fair, Bad ***

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Good

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time), Fair, Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Same as above

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

Overcrowding of some of the birds.

Hygiene of some of the bird enclosures.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Overcrowding observed in the rabbit and bird enclosures.

Bird enclosures were seen to be unhygienic.

Guinea pigs and rabbits must be kept separate.

Was a warning issued?	Yes	Warning number	13589
Is a follow up necessary	Yes		
Date for follow up	March 28, 2024		