



PET SHOP CHECK LIST

Case Number: **INSP198749**

Date of Inspection: March 25, 2024

Time of Inspection: 11:33

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Petzone

Address: Lentegour Shopping Centre, Shop 10, Melkbos str & Merrydale
Lentegour

Name of Owner: Mr January

Cellphone Number: (084) 015-6107

Phone Number: (084) 015-6107

Email: aghmedjanuary35@gmail.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Poisons

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Breeders in the area	-
2	Rabbits	Members of public	-
3	Rodents	Members of public	-
4	Fish	Aquapets	-
5	Fish	Pet worth	-

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Guinea Pigs	1

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Fair

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: No

Ventilation Good (No Ammonia Smell)

Draughts No

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? No

How do staff handle animals? Fair

Do they allow public to handle the animals? Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas Unacceptable (None) ***

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	3-4

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	No ***		No water

Is the diet	Good & Nutritious
Diet	Good Pellets
Frequency of feeding?	Twice per day
Do they remove old food?	No ***
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns noted
How are rodents transported from the shop	Box provided by the shop.
Where are unweaned rodents kept?	Good (with mother)
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

No water for the guinea pig.

No hiding space for the guinea pig.

Enclosure to be cleaned.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	10	

What treatment do Puppies get:	N/A
What treatment do Kittens get:	N/A
Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)

Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Bad ***
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas Unacceptable (None) ***

Floor construction: Plastic

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	Yes	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	3-4

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	No ***	Non-Tip Bowl		No water

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Kittens					
Rabbits	Pellets	2 x Daily	Good & Nutritious	No ***	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop In boxes provided by the shop.

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Unhygienic enclosures.

No water provision.

No shelter/ hiding g space.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Fish	170
2	Gold fish	190
3	Koi	45
4	Guppies	110
5	Neon	10
6	Tetra	50
7	Pleco	5
8	Siamese fighter	5

Hygiene of tanks Fair

Is water clean Quite Clear

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration	Good (Bubbles), Fair (some bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Hiding areas, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	1 seen - unsure of cause of death
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	No contraventions observed with the fish.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	African grey	1	Good
2	Bird	14	Good
3	Budgie	11	Good
4	Canary	9	Good
5	Cockatiels	15	Good
6	Pigeons	34	Good
7	Finch	2	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Parrot maintenance	Daily	Good & Nutritious	Yes	
2	Parrot mix	Daily	Good & Nutritious	Yes	
3	Cockatiel seed mix	Daily	Good & Nutritious	Yes	
4	Budgie seed mix	Daily	Good & Nutritious	Yes	
5	Breeders	Daily	Good & Nutritious	Yes	
6	Mix food	Daily	Good & Nutritious	Yes	

Group Structures

Singly, Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Excess Faeces ***, Old Soiled Food ***

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Same as above
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Cleaning routine

	Per day	Per week
How often is cleaning done	1	3-4

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	No ***	Non-Tip Bowl	Clean	Some are dirty

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop In boxes provided by the shop

Please describe any concerns relating to Birds

No water to some of the birds. So.e also has dirty water.

Not enough perches available, animals seen on floor and cages.

Hygiene of enclosures are not up to standard.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

No water. Other animals only had unhygienic water.

Unhygienic enclosures in the birds, rabbits and rodents.

Not enough perches for the birds. Animals seen on the floor and on the sides of the enclosures.

No hiding space for the rabbits and rodents. They do have shelter though and they didn't appear to be in distress.

Was a warning issued?	Yes	Warning number	13590
Is a follow up necessary	Yes		
Date for follow up	April 2, 2024		