

INSP196856

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters

Good	Fair	Bad	Excess Faeces	Old/Soiled Food
-------------	------	-----	---------------	------------------------

Name of Pet Shop: Tokai Pet Shop

Address: 21A Tokai Rd, Tokai, Cape Town

Name of Owner: Rabiah Islam Cell: 062 766 1567

Tel: _____ Fax/Email: _____

Veterinarian: Unknown Tel:

GENERAL

What happens to sick animals: Owner fetches them

What happens to animals after hours: Kept in the shop
Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A

Vaccine	De-wormer	Vaccine on Request	None	Other

What treatment do Kittens get: N/A

Vaccine	De-wormer	Vaccine on Request	None	Other

Quarantine Cages Provided: N/A

Rodent control: none

Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Pet and Pals

Do they breed: _____ Yes No Uncertain Single Sex Groups

If breeding, what happens to offspring: N/A
Hand-Reared / Parent Reared / Sold Unweaned

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: _____

Group structures _____
Singly Only with litter mates Some litters mixed All together

Compatibility of Groups _____
Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Space _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Unacceptable Excess Faeces Old/Soiled Food

Ventilation _____
Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Draughts _____
No Yes Describe Above

Temperature _____
Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Shelter provided in outside pens _____
Good Needs Improvement Poor None

Do they allow breeding _____
Yes No Describe Above

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle animals: Adults _____ Children (Age) _____ Under supervision _____

Floor construction: _____
Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____
Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Water _____
Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Hygiene of water provision _____
Clean Dirty Very Dirty Green Algae Soiled

Diet for Puppies _____ Kittens _____

Diet for Rabbits _____
Quality Pellets Roughage Fresh Vegetables/Fruit Other

Is the diet _____
Good & Nutritious Poor Not Fresh Not Enough Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Are the animals fully weaned? _____
Yes (feeding themselves well) Just Weaned Not Weaned

Condition of animals _____
Good Fair Poor Very Poor

Describe Concerns _____
Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks In the process of cleaning at the time of my arrival
 Good Fair Poor Excess Algae Waste Material (Faeces/Debris)

Is water clean _____
 Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Is equipment (nets/heaters) in good repair _____
Good Fair Poor Other

Do the tanks have efficient aeration _____
 Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Do the tanks have filtration _____
Good Fair None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ✓ No

Are the tanks enriched _____
Plants Hiding Area Rocks Gravel Other

Are the tanks overstocked NO
 Good Fair Poor

Are lights turned off at night for fish to rest yes
 Yes No

Do tanks have covers yes
 Yes No

Water at proper level (should be small gap between top of water and cover) yes
 Yes No

Condition of animals _____
Good Fair Poor Very Poor Describe Above

Describe Concerns None
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable yes
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: daily
 Daily Not during weekends (unacceptable)

Is enough species specific food given yes
 Yes No Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: yes
 Yes No

How do staff handle animals Good
 Good Fair Poor Unacceptable

Any dead fish observed: Describe Reason NO

Compatibility of Groups Good
 Good Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary Owner fetches them

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)

Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water
N/A

Describe
 How do the buyers transport the fish from the shop _____

In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? yes
 Yes No

BIRDS

Bird Numbers & Breeds 2 Fishers labebirds, 4 lovebirds, 2 amazon green parrots
11 budgies

Group structures Parrots single, others in small groups
 Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Space Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages Good Fair (some repairs needed) Poor (harmful features)

Ventilation Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts NO Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____ No Yes Describe Above

Temperature Comfortable No Yes Describe Above

Shelter provided in outside pens N/A Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space Good Good Needs Improvement Poor None

Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) NO No Yes

Suppliers of birds Pet & Pals

How do staff handle animals Good

Cleaning routine 2 times Very Well Good Fair Poor Unacceptable
 per day 7 days per week

Water _____

Hygiene of water provision Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds Adequate Pellets & seeds Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: daily Do they remove old food: Yes ☒ No

Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals Good Yes (feeding themselves well) Just weaned Under-age

Describe Concerns NONE Good Fair Poor Very Poor Describe Above

How are birds transported from the shop Bird cages Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
 _____ Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
 _____ Good (No aggression/anxiety) Aggression Describe Above

Space _____
 _____ Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
 Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
 _____ Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 _____ Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
 _____ No Yes Describe Above

Temperature Suitable _____
 Note: Snakes tropical 27°C – 38°C other 20°C – 35°C; Lizards 30°C-35°C

How do staff handle animals _____
 _____ Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
 _____ Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
 _____ Yes No

Security/safety _____
 _____ Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
 _____ Yes No

Enrichment/Hiding Area _____
 _____ Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
 _____ Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
 _____ Yes No Needs Changing Other

Cleaning routine _____
 _____ per day _____ per week

Heating _____
 _____ Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
 _____ No bare lamps

Water _____
 _____ Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
 _____ Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
 _____ Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
 _____ Bought dead (from where) Killed on site (describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
 _____ Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
 _____ Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____

Heat Lamp Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead Insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes _____ No ☒Comments:

There are no contraventions of the
Animals Protection Act.

Inspector: Ayanda Ngcofe Date: 15/4/2024 Time: 11:14

Follow up due NO Further Action required.

Comments: