



PET SHOP CHECK LIST

Case Number: **INSP196203**

Date of Inspection: April 16, 2024

Time of Inspection: 13:21

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Petworld XXL

Address: Tramway, Building C, 89 Main Rd
Diepriver

Name of Owner: Marcelle Does not know

Cellphone Number: (021) 300-3036

Phone Number: (021) 300-3036

Email: diepriver@petworld.co.za

Pet shop's Veterinarian name: Dr Zee

Practice name: Vet World

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Taken to vet

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Live traps

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Reptiles	Altimate xotics	-
2	Fish	-	-
3	Rodents	Neville	-
4	Birds	-	-

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	4
Mice	0
Guinea Pigs	0
Hamsters	2
Other	0

Group Structures Singly, Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Good

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Good (No Ammonia Smell)

Draughts No

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? No

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	No	Cotton wool

Cleaning routine

	Per day	Per week
How often is cleaning done	1	3

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet Good & Nutritious

Diet Good Pellets, Roughage

Frequency of feeding? Daily

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns noted

How are rodents transported from the shop Travel boxes

Where are unweaned rodents kept? N/A

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

No contraventions observed at the rodent section.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Rabbits	4	

What treatment do Puppies get: N/A

What treatment do Kittens get:	N/A
Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Good
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Hiding areas Unacceptable (None) ***

Floor construction: Straw

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	4

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies					
Kittens					
Rabbits	Rabbit pellets	Daily	Good & Nutritious	Yes	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	
Kittens	
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

No hiding areas provided to the rabbits.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Tetra	40
2	Fish	210
3	Pleco	9
4	Goldfish	40
5	Koi	15
6	Guppies	140
7	Siamese fighting fish	21

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Good (Bubbles)

Do the tanks have filtration Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	None observed
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	No contraventions observed at the fish section.

BIRDS

Are there Birds?	Yes
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Numbers of live birds

	Breed	Numbers	Condition of birds
1	Red Loret Amazon Parrot	1	Good
2	Plum headed parakeet	2	Good
3	Senegal	1	Good
4	Lovebirds	4	Good
5	Cockatiels	4	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Natures nest	2 x Daily	Good & Nutritious	Yes	
2	Animal zone	2 x Daily	Good & Nutritious	Yes	
3	Sunflower seeds	2 x Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding?

No

Suppliers of birds

Same as above

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop In travel boxes

Please describe any concerns relating to Birds

No contraventions observed at the bird section.

REPTILES

Are there reptiles? Yes

Numbers of live reptiles

	Breed	Numbers
1	Ball python	2
2	Texas rat snake	3
3	Veiled Chameleon	3
4	Crested gecko	3

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Frozen pinkies	Weekly	Good & Nutritious	YES	NO	
2	Frozen rat pups	Weekly	Good & Nutritious	YES	NO	

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
3	Roaches	Daily	Good & Nutritious	YES	YES ***	
4	Crickets	Daily	Good & Nutritious	YES	YES ***	
5	Calcium powder	Daily	Good & Nutritious	YES	YES ***	
6	Pangia	Daily	Good & Nutritious	YES		

Group Structures

Singly, Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards.

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good

Are reptiles left in full sun?

No

Temperature - Note:
Snakes tropical 27°C – 38°C; Other 20°C–35°C;
Lizards 30°C-35°C

Comfortable

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Venomous snakes: Are staff trained to handle

No

How do staff handle animals?

Good

Security/safety

Door Latch, Door Lock

Are tank covers secure to prevent escape?

Yes

Enrichment/Hiding Area

Logs, Wood

Is bedding clean & absorbent?

Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Heating Heat Lamp, Light Bulb

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Good

How are reptiles transported from the shop Travel boxes

Please describe any concerns relating to reptiles

Does provide a larger water bowl after two days of shedding g to assist. If that doesn't work and there is still some shed, they assist by carefully removing the old skin. This is done on the third day.

The snakes were seen to either have shed recently and one was seen still shedding. This one is provided with a large water source. Will check again tomorrow but appears to have worked.

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

The rabbits didn't have any hiding opportunities made available to them. A Notice to Comply had been issued and must be followed up on by 23 April 2024.

Was a warning issued? No

Is a follow up necessary Yes

Date for follow up April 23, 2024