



PET SHOP CHECK LIST

Case Number: 201126

Date of Inspection: June 7, 2024

Time of Inspection: 11:10

Name & Surname of Inspector/s: Rowan

Name of Petshop: Pet lovers petshop

Address: Main road , Heideveld road
Welcome

Name of Owner: Zarfar Tehseen

Cellphone Number: (069) 439-6423

Email: nadiatehseen444@yahoo.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Cat

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Rabbits	Staff don't know	Staff don't know
2	Birds	Staff don't know	Staff don't know
3	Fish	Staff don't know	Staff don't know

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents?

Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	N/A	N/A
Kittens	N/A	N/A
Rabbits	13	X breed

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Cramped/Too small ***

Cage Maintenance Good

Hygiene of cages Bad ***

Draughts No

Ventilation Good (Fresh & Clean)

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens None ***

Do they allow breeding? No

How do staff handle animals? Good

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	N/A	Yes	N/A	Yes

Hiding areas Fair (not enough) ***

Floor construction: Glass

Bedding Wood shavings

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	No	Other	Yes	Bedding is soiled

Cleaning routine

	Per day	Per week
How often is cleaning done		3 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Dirty ***	Wood shavings in water

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits	Rabbit pellets	2 x Daily	Good & Nutritious	Yes	No comment

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	N/A
Kittens	N/A
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Overcrowding and the living environment is dirty

FISH

Are there Fish? Out of stock

Numbers of live fish

	Breed	Numbers
1	None	None
2	None	None

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Rocks, Gravel
Are the tanks overstocked	Good
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fish tanks are empty
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Yes
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	None
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish
No concerns

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	7	Good
2	Cockatiel	3	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie see	2 x Daily	Good & Nutritious	Yes	No comment
2	Cockatiel mix	2 x Daily	Good & Nutritious	Yes	No comment

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space Good (Play & move normally)

Cage Maintenance Good

Hygiene of cages Old Soiled Food ***

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun? No

Temperature Comfortable

Shelter provided in outside pens Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets Fair

Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Staff don't know
How do staff handle animals?	Good
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	N/A	Yes	N/A	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done		3 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	No comment

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

Bottom trays of the bird cages had old food shells laying in the tray

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Notice to comply issued stating:

It was observed the chickens cages and rabbit tanks are overcrowded, your bird cages and rabbit cages are dirty, your chicken cages are placed flat on the floor of which foot traffic stresses the chickens out. Your rabbits have no hiding place.

1. Reduce the number of rabbits in each tank to 2 rabbits per tank, chickens to 2 per cage.
2. Elevate your chicken cages from the floor to reduce stress of foot traffic.

- 3. Clean your bird cages and rabbit tanks and ensure to maintain the animals living environment.
 - 4. Ensure your birds always have adequate perches.
 - 5. Provide your rabbits with hiding space.
- DO SO WITHIN 96HOURS

Was a warning issued?	Yes	Warning number	12372
Is a follow up necessary	Yes		
Date for follow up	June 11, 2024		