



PET SHOP CHECK LIST

Case Number: **INSP204089**

Date of Inspection: August 5, 2024

Time of Inspection: 14:12

Name & Surname of Inspector/s: Jason Page

Name of Petshop: Pen n Pal Steenberg

Address: Steenberg Shoprite Centre, Military Rd
Steenberg

Name of Owner: Helal Cajee

Cellphone Number: (084) 041-2655

Phone Number: (084) 041-2655

Email: no@email.com

Does this shop sell animals? **Yes**

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: No

What Rodent control does the shop use? No rodent control

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? **Yes**

Numbers of live fish

	Breed	Numbers
1	Fish	12
2	Goldfish	85

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Good (Bubbles)

Do the tanks have filtration Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Plants, Hiding areas, Rocks, Gravel

Are the tanks overstocked Good

Are lights turned off at night for fish to rest Yes

Do tanks have covers Yes

Water at proper level (should be small gap between top of water and cover) Yes

Condition of animals Good

Describe Concerns No concerns observed

Temperature Suitable - Goldfish 10°C – 22°C Yes

Temperature Suitable - Tropical fish 23°C- 27°C Yes

How often are the fish fed: Daily

Is enough species specific food given Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes

How do staff handle animals Fair

Any dead fish observed: Describe Reason None observed

Compatibility of Groups Good

How are fish destroyed when necessary Acceptable - submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

N/A

How do the buyers transport the fish from the shop

In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

Please describe any concerns relating to the fish

No contraventions observed at the fish section.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigeon	5	Good

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Wild bird seed mix	2 x Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Good

Hygiene of cages

Good

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Good (all can rest on perches at same time)

Is the thickness of the perch adequate? Yes

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Staff does not know

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No		No	

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Travel boxes

Please describe any concerns relating to Birds

No contraventions observed at the bird section.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

No contraventions observed during the time of the inspection.

Was a warning issued? No

Is a follow up necessary

No