

INSP 204088

PET SHOP CHECK LIST**Inspection Details**

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection
☒ **Good** Fair Bad Excess Faeces ☐ **Hamsters**
☐ **Old/Soiled Food**

Name of Pet Shop: paradise pets.

Address: 236, 3rd Ave, Retreat.

Name of Owner: Shawmazz Mohammad Cell: 083 4456961.

Tel: _____ Fax/Email: _____

Veterinarian: _____ Tel: _____

GENERAL

What happens to sick animals: _____
☒ Self medicate ☐ New owners must treat ☐ Taken to vet

What happens to animals after hours: _____
☒ Kept in shop ☐ Go home with owner ☐ Sent back to supplier

What treatment do Puppies get: NA
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

What treatment do Kittens get: NA
☐ Vaccine ☐ De-wormer ☐ Vaccine on Request ☐ None ☐ Other

Quarantine Cages Provided: _____

Rodent control: eat in shop. ☒ Yes ☐ No ☐ None Seen ☐ Separate Room

Suppliers of animals: Same as previous.
☐ Open Poison/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Do they breed: _____

If breeding, what happens to offspring: NA ☐ Yes ☒ No ☐ Uncertain ☐ Single Sex Groups

If removed for hand rearing, from what age: NA.
☐ Hand-Reared / ☐ Parent Reared / ☐ Sold Unweaned

Reason for hand rearing: N/A

Did NOT INSPECT.

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs _____ Hamsters _____

Group structures _____

Compatibility of Groups _____
 Singly Mother & Young Separate Same sizes together All together

Space _____
 Good (Play & Positive Interaction) Fighting Bullying Describe Above

Cage Maintenance _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
 Yes No

Ventilation _____
 Good Fair Bad Excess Faeces Old/Soiled Food

Draughts _____
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)

Temperature _____
 No Yes Describe

Do they allow breeding _____
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)

How do staff handle animals _____
 Yes No Describe Above

Do they allow public to handle the animals _____
 Good Fair Poor Unacceptable

Hiding areas _____
 Yes No Not Seen

Bedding _____
 Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other

Is bedding clean & absorbent _____
 Sawdust Straw Newspaper Other

Cleaning routine _____
 Yes / No Needs Changing Type: Sawdust/Newspaper/Other
 per day per week

Water _____

Hygiene of water provision _____
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available

Diet _____
 Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed _____
 Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)

Do they remove old food? Yes _____ No _____

Is the diet _____

Are the animals fully weaned _____
 Good & Nutritious Poor Not Fresh Not enough Other comments

Condition of animals _____
 Yes (feeding themselves well) Just Weaned Under Age

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

How are rodents transported from the shop _____
 Injuries/ Poor Coat / Listless /Runny Eyes/ Runny Nose / Diarrhoea

Where are unweaned rodents kept _____

Are unweaned rodents sold live? _____
 Good (with mother) Unacceptable (Plastic container/cage/box)

How are rodents killed (as reptile food)? _____
 No (Good) Yes (Unacceptable)

CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: _____

Kitten Numbers: _____ Rabbit Numbers: 2

Group structures _____

Compatibility of Groups _____ Singly Only with litter mates Some litters mixed All together

Space Good - Good (Play & Positive Interaction) Mixed Sizes Bullying Describe Above

Cage Maintenance _____ Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____ Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____ Good Fair Unacceptable Excess Faeces Old/Soiled Food

Draughts _____ Good (Fresh & Clean) No (Stuffy & Smelly) Describe Above

Temperature _____ No Yes Describe Above

Shelter provided in outside pens _____ Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable

Do they allow breeding _____ Good Needs Improvement Poor None

How do staff handle animals _____ Yes No Describe Above

Do they allow public to handle animals: Adults _____ Children (Age) _____ Good Fair Poor Unacceptable Under supervision _____

Floor construction: _____ Wood Concrete Chicken Mesh Weld Mesh Soil Other

Bedding: _____ Blankets Bed Carpet Soil Sawdust Straw Newspaper Other

Is Bedding Clean & Absorbent: _____

Cleaning routine daily per day Yes No Needs Changing Other

Water _____ per week

Hygiene of water provision _____ Non-Tip Bowl Bowl too small Bowl too deep to reach water None Available

Diet for Puppies N/A Clean Dirty Very Dirty Green Algae Soiled

Diet for Rabbits _____ Kittens _____

Is the diet _____ Quality Pellets Roughage Fresh Vegetables/Fruit Other

Frequency of feed daily Good & Nutritious Poor Not Fresh Not Enough Other

Are the animals fully weaned? yes Do they remove old food? Yes No

Condition of animals Good Yes (feeding themselves well) Just Weaned Not Weaned

Describe Concerns None Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____

Is water clean _____
 Good Fair Poor Excess Algae Waste Material (Faeces/Detritus)

Is equipment (nets/heaters) in good repair _____
 Clear (see fish clearly) Quite Clear Smelly Foamy (on surface) Cloudy

Do the tanks have efficient aeration _____
 Good Fair Poor Other

Do the tanks have filtration _____
 Good (Bubbles) Fair (some bubbles) Unacceptable (No bubbles)

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen _____
 Good Fair None Yes _____ No _____

Are the tanks enriched _____

Are the tanks overstocked _____
 Plants Hiding Areas Rocks Gravel Other

Are lights turned off at night for fish to rest _____
 Good Fair Poor

Do tanks have covers _____
 Yes No

Water at proper level (should be small gap between top of water and cover) _____
 Yes No

Condition of animals _____
 Yes No

Describe Concerns _____
 Good Fair Poor Very Poor Describe Above

Temperature Suitable _____
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

How often are the fish fed: _____
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

Is enough species specific food given _____
 Daily Not during weekends (unacceptable)

In the event of a power failure is the pet shop owner / attendant informed: _____
 Yes No Appears Acceptable

How do staff handle animals _____
 Yes No

Any dead fish observed: Describe Reason _____
 Good Fair Poor Unacceptable

Compatibility of Groups _____

How are fish destroyed when necessary _____
 Good Poor (Chasing/Bullying/Hiding/Damaged fins)

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water _____
 Describe

How do the buyers transport the fish from the shop _____
 In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____
 Yes No

did not check.

BIRDS

Bird Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Chasing/Bullying etc Describe Above

Cage Maintenance _____
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Ventilation _____
Good Fair Poor Excess Faeces Old/Spoiled Food

Are birds exposed to draughts _____
Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds left in full sun _____
No Yes Describe Above

Temperature _____
No Yes Describe Above

Shelter provided in outside pens _____
Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Adequate perch space _____
Good (all can rest on perches at same time) Fair Poor (birds on floor & cage sides)

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____

Suppliers of birds _____
No Yes

How do staff handle animals _____

Cleaning routine _____
Very Well Good Fair Poor Unacceptable
per day per week

Water _____

Hygiene of water provision _____
Non-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Diet for Birds _____
Clean Dirty Very Dirty Green Algae Soiled

Frequency of feed: _____ Do they remove old food: Yes _____ No _____
Note: Check to see that there is seed in the food dish, not just empty shells left by the birds.

Is the diet _____

Are the animals fully weaned _____
Good & Nutritious Poor Not Fresh Not Enough Other

Condition of animals _____
Yes (feeding themselves well) Just weaned Under-age

Describe Concerns _____
Good Fair Poor Very Poor Describe Above

How are birds transported from the shop _____
Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

REPTILES

Reptile Numbers & Breeds _____

Group structures _____

Compatibility of Groups _____

Space _____

Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)

Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____

Hygiene of cages _____

Good Fair (some repairs needed) Poor (harmful features)

Are reptiles left in full sun _____

Good Fair Bad Excess Scat Excess Shedded Skin

Temperature Suitable _____

No Yes Describe Above

How do staff handle animals _____

Note: Snakes tropical 27°C – 36°C; other 20°C– 35°C; Lizards 30°C–35°C

Do they allow public to handle the animals _____

Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____

Only under supervision Yes No Not Seen

Venomous snakes: Are staff trained to handle _____

Security/safety _____

Yes No

Are tank covers secure to prevent escape _____

Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Enrichment/Hiding Area _____

Yes No

Bedding _____

Logs / Wood / Box / Pipes / Tunnels /Describe Other

Is bedding clean & absorbent _____

Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Cleaning routine _____

Yes No Needs Changing Other

per day _____ per week _____

Heating _____

Safety of heat source _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____

No bare lamps

Hygiene of water provision _____

Non-Tip Bowl Deep Wide Bowl Too Small None Available

Diet for reptiles _____

Clean Dirty Filthy Green Algae Soiled

Source of prey _____

Live Prey (Unacceptable) Dead Animals Describe Above

Frequency of feed _____

Bought dead (from where) Killed on site (describe method) Other

Do they remove old food? Yes _____ No _____

Condition of animals _____

Describe concerns _____

Good Fair Poor Very Poor Describe Bad Shedding

How are reptiles transported from the shop _____

Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Compatibility of Groups _____
Singly In small groups Large Groups Same species Mixed Species

Space _____
Good (No aggression/anxiety) Aggression/Fighting Describe Above
Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Hygiene of cages _____
Good Fair (some repairs needed) Poor (harmful features)

Are Tarantulas protected from bright lights/full sun which will dry them out _____
Good Fair Bad Old/Soiled Food Mould

Temperature Suitable _____
No Yes Describe Above

How do staff handle animal _____
Note: Tropical species need more humidity than desert animals

Do they allow public to handle the animals _____
Good Fair Poor Unacceptable

Handled by: Adults _____ Children (Age) _____ Only under supervision Yes No Not Seen

Security/safety _____

Are tank covers secure to prevent escape _____
Door Latch/ Door Lock

Enrichment/Hiding Area _____
Yes No

Substrate _____
Logs / Wood / Box / Pipes / Tunnels Describe Other

Is substrate Clean & Absorbent _____

Cleaning routine _____
Yes No Needs Changing Other
per day per week

Heating _____

Safety of Heat Source _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Water _____
No bare lamps One side of tank Over entire tank

Hygiene of water provision: _____
Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Diet for Animals _____
Clean Dirty Filthy Green Algae Soiled

Source of Food _____
Live Prey Dead insects Food flakes Describe Above

Frequency of feed _____ Do they remove old food: Yes _____ No _____

Condition of animals _____

Describe concerns _____
Good Fair Poor Very Poor Describe Above

How are animals transported from the shop: _____
Injuries/ Limbs missing/upside down Describe Other

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes

☒ NoComments:

owner complied.
with warning for hides.

Inspector:

W. Tafaard

Date:

08/09/24

Time:

13H02

Follow up due

Comments: