

Emma Linsell - Cape of Good Hope SPCA

From: NSPCA Liaison Unit Administrator <liaison@nspca.co.za>
Sent: Monday, 30 September 2024 08:47
To: Jaco Pieterse - Cape of Good Hope SPCA; Emma Linsell - Cape of Good Hope SPCA
Cc: Society Liaison Unit 6; NSPCA Special Projects Unit Manager; NSPCA Special Projects Unit
Subject: FW: Plagueless Security Guard Dogs | Bellville Water and Sanitation Building
Attachments: Screen Shot 2024-09-27 at 4.16.04 PM.png; Screen Shot 2024-09-27 at 4.15.53 PM.png; Screen Shot 2024-09-27 at 4.16.40 PM.png

Dear Colleagues

We trust this email finds you well.

Please refer to the below complaint for your investigation.

We kindly request that the aforementioned be conducted in terms of Rule 5.4.

Kindly forward the following documentation to us within a period of 7 days:

- A copy of your Cruelty Complaint Sheet
- Inspector's Report/Findings
- Any written Warnings/Notices
- Photographs of the animal/s and their welfare.

Please acknowledge receipt of this email.

Should you require any further advice and/or assistance in this regard you are invited to contact the Special Projects Unit.

Kind regards

Lisa de Bastos
Senior Administrator
Society Liaison Unit



NATIONAL COUNCIL OF SPCAs - NSPCA

T: 011 907 3590/1/2/3

W: nspca.co.za

P O Box 1320, Alberton, 1450



Remember the NSPCA in your Will to protect what matters to you.

DONATE



This email is subject to the following [disclaimer](#).

From: NSPCA Liaison Unit Administrator
Sent: Monday, 30 September 2024 08:42

To: 'hernameisronel@gmail.com' <hernameisronel@gmail.com>

Subject: RE: Plagueless Security Guard Dogs | Bellville Water and Sanitation Building

Good day

Thank you for your e-mail sent to the National Council of SPCAs.

Your complaint was forwarded to the Cape of Good Hope SPCA for further investigation. Feedback will be provided within 7 days by the responsible SPCA, copied to us.

If you do not receive a response or if the problem is not resolved please contact the society directly on Tel: 021 700 4140.

Kind regards

Lisa de Bastos
Senior Administrator
Society Liaison Unit



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T: 011 907 3590/1/2/3

W: nspca.co.za

P O Box 1320, Alberton, 1450



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This email is subject to the following [disclaimer](#).

From: Ronel Swanepoel <hernameisronel@gmail.com>

Sent: Friday, September 27, 2024 4:53 PM

To: NSPCA <nspca@nspca.co.za>

Cc: insp4@spca-ct.co.za; bellville@aacl-ct.co.za; info@aacl-ct.co.za; info@caaa.org.za; info@capespca.co.za

Subject: Plagueless Security Guard Dogs | Bellville Water and Sanitation Building

Hi guys,

I would like to bring the following situation to your attention please. Please see the pictures attached.

My heart is breaking for the guard dogs at the City of Cape Town's Head Office of Water and Sanitation (Bellville).

I am very concerned about the health and wellbeing of the dog being kept in inhumane conditions on the property. Far away from cars, people, gates, or basically anything. He is being kept in a cage far away in the corner of the property. He spends his entire days just in this cage. One old plastic bowl of water, **NO BLANKET**, no toys, **NO FRIENDS**, **NO GRASS**, **NO SUN**, no belly rubs, no attention, and just basic dog food every once in a while.

The conditions that this dog is enduring is really heart-breaking and I believe that the security company **(PLAGUELESS SECURITY)** is not adhering to various acts and legislation intended to safeguard animals and treat them with care.

German Shepherd dogs are, as you would know, extremely intelligent dogs that need stimulation and exercise. The guards at the building say that the dog only gets walked on patrol at night and we have NEVER seen the dog outside of the cage during working hours.

What happens over weekends? What happens during holidays? How is this humane?

The worst part of it all is that there has been another German Shepard in that cage just before this pup came along last week, and we are pretty sure that the previous German Shepard was well over 10 years and most DEFINITELY had problems with his knees, joint and mental health, as he looked extremely heartbreakingly depressed every time we paid him a visit. He used to just stare at the ground accompanied with zero tail wagging, ears just stayed dropped, and showed no signs of motivation or excitement. We are afraid that this is going to be the future for the new pup as well.

It is as if the security company just removed the previous dog and simply replaced him with the "new" solution. Locked up and the job is done. As long as they get paid for their so-called security services, right?

My husband and I STRONGLY feel that the need for this new pup, or any other dog for that matter, is most definitely not there. There is NO NEED for that dog to endure such mental and physical suffering just for the sake of "security." Absolutely no need.

We desperately need your help in this matter.

We were thinking of asking the security company to make the conditions better for their guard dogs, but we actually feel like it is completely unnecessary to even have the dog on site. It needs the life it deserves! Away from a cage!

I truly hope to hear from you soon.

Kind regards,
Ronel Müller