



PET SHOP CHECK LIST

Case Number: 211571

Date of Inspection: January 17, 2025

Time of Inspection: 11:25

Name & Surname of Inspector/s: Lwazi Ntungele

Name of Petshop: Pet Lover shop

Address: Cinnamon square , Rusthof road
Rusthof

Name of Owner: Shamim Mollah

Cellphone Number: (081) 710-3512

Phone Number: (081) 710-3512

Email: theres@no.emailgiven

Pet shop's Veterinarian name: Dr Omar

Practice name: Petworld veterinary clinic

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? New owners must treat, Taken to vet, Returned to supplier

What happens to animals after hours: Go home with owner

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? N/A

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	N/A	N/A
2	Fish	N/A	N/A

Do they breed? No

If breeding, what happens to the offspring? N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	0
Kittens	0	0
Rabbits	1	1

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Group Structures Singly

Compatibility of Groups Good (Play & Positive Interaction)

Space Good (Play & move normally)

Cage Maintenance Good

Hygiene of cages Good

Draughts No

Ventilation Good (Fresh & Clean)

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens Good

Do they allow breeding? No

How do staff handle animals? Good

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	Not seen	Yes	No	

Hiding areas Unacceptable (None) ***

Floor construction: Cardboard with hay

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Twice a week	

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits					

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	0
Kittens	0
Rabbits	Good

Health concerns No concerns noted

How are animals transported from the shop Species specific carriers

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Refer to main report

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Various	

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good
Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Good
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	No
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Yes
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	No
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	None

How do the buyers transport the fish from the shop

In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

Please describe any concerns relating to the fish

Refer to main report

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgie	19	Fair
2	Lovebird	11	Fair
3	Finch	4	Fair
4	Cockatiels	10	Fair
5	Rosering	3	Fair
6	Parrot	1	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Typical species	2 x Daily	Good & Nutritious	No ***	

Group Structures

Singly, Same sizes together, All together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Cramped/Too small ***

Cage Maintenance

Good

Hygiene of cages

Excess Faeces ***, Old Soiled Food ***

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Good

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate? Yes

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Unknown

How do staff handle animals? Good

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	No	No	No	No

Cleaning routine

	Per day	Per week
How often is cleaning done	Twice a week	

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Species specific carriers

Please describe any concerns relating to Birds

Refer to main report

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon arrival at the location provided I met with the store manager sharif moleah and addressed the welfare concerns recieved and he allowed me into the facility to conduct an inspection. He claimed that he does know who the complainant is and he informed me that once the animal is bought it's the new owners responsibility for it along with veterinarian costs.

I observed the following on the shop 11 lovebirds, 19 budgies, 4 finch, 10 cockatiels, 3 rose ring, 1 parrot, 1 rabbit and fishes:

BIRDS:
all the birds appeared to be in fair condition and alert upon inspection, the birds had access to drinkable water however there was overcrowding observed and old food that's not removed. Some of the cages were seen to be dirty with old faeces that dried up already. There was no enrichment provided as well for the animals (a warning was issued for the concerns).

RABBIT:
The Rabbit was seen in a cage with suitable bedding amd drinkable water available, the living area was clean and the Rabbit appeared to be in fair condition. I advised as well that they need to provide the Rabbit with a hiding area as well (a warning was issued)

FISH:
All tanks were clean amd in good working order, there was enrichment inside the tanks and all fishes appeared to be in fair condition as well.

I gave the owner a warning to rectify issues observed within 7 days

Was a warning issued?	Yes	Warning number	14543
Is a follow up necessary	Yes		
Date for follow up	January 24, 2025		