



PET SHOP CHECK LIST

Case Number: 211808

Date of Inspection: January 23, 2025

Time of Inspection: 13:59

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Petworld XXL

Address: The Pines , 213 Jigger Avenue, Firgrove Rural
Somerset West

Name of Owner: Basson Stuart

Cellphone Number: (021) 300-1131

Phone Number: (021) 300-1131

Email: somerset@petworld.co.zs

Pet shop's Veterinarian name: Dr Omar Mehtar Dr Daniel Venter

Practice name: Vetworld

Veterinarian Phone Number: (021) 300-1131

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Taken to vet

What happens to animals after hours: Kept in shop

What treatment do Puppies get: Not applicable.

What treatment do Kittens get: Not applicable.

Quarantine Cages provided for sick or new animals: Yes

What Rodent control does the shop use? Bait boxes which are checked frequently.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Various Certified Breeders	-
2	Fish	WCBS	-
3	Rabbits	Various People	-

	Animal type	Supplier name	Contact
4	Reptiles	Various Certified Breeders	-
5	Rodents	Various Certified Breeders	-

Do they breed?No

If breeding, what happens to the offspring?Not applicable.

If removed for hand rearing, from what age:Not applicable.

RODENTS

Are there Rodents?Yes

Numbers of live rodents

	Total number
Rats	15
Mice	0
Guinea Pigs	0
Hamsters	5
Other	0

Group StructuresSame sizes together, All together

Compatibility of GroupsGood (Play & Positive Interaction), No conflict or avoidance seen.

SpaceAcceptable (stretch out, stand normally & turn)

Cage MaintenanceGood

Hygiene of cagesGood

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:Yes

VentilationGood (No Ammonia Smell)

DraughtsNo

TemperatureComfortable (20°C- 24°C)

Do they allow breeding?No

How do staff handle animals?Fair

Do they allow public to handle the animals?No

	Adults	Supervised	Children	Supervised
Handling	0	No	0	No

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	No	Was clean during inspection.

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	Bottles with nipples

Is the diet Good & Nutritious

Diet Good Pellets, Fresh Vegetables, Fresh Fruit

Frequency of feeding? Daily

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns noted

How are rodents transported from the shop Transport boxes

Where are unweaned rodents kept? Not applicable.

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the rodent section.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	
Kittens	0	
Rabbits	8	Domestic

What treatment do Puppies get:	Not applicable.
What treatment do Kittens get:	Not applicable.
Group Structures	All together
Compatibility of Groups	Good (Play & Positive Interaction), No aggression or enclosure avoidance seen.
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Good
Draughts	No
Ventilation	Good (Fresh & Clean), Cage/ enclosure does not have a lid at the top resulting in plenty ventilation.
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	0	No	0	No

Hiding areas	Good (Box/Plastic Container)
Floor construction:	Wood
Bedding	Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	No	Straw and hay mixture.

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Water bottle with nipple.

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	NA	Other	Other	Yes	Not applicable
Kittens	NA	Other	Other	Yes	Not applicable
Rabbits	Daro	Daily	Other	Yes	Diet is adequate

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	Not applicable
Kittens	Not applicable
Rabbits	Fair to good

Health concerns No concerns noted

How are animals transported from the shop In travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the rabbit section.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Various fresh water	175
2	Various marine	175

Hygiene of tanks	Good	
Is water clean	Clear (see fish clearly)	
Is equipment (nets/heaters) in good repair	Good	
Do the tanks have efficient aeration	Good (Bubbles)	
Do the tanks have filtration	Good	
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes	
Are the tanks enriched	Plants, Rocks, Gravel	
Are the tanks overstocked	Fair	
Are lights turned off at night for fish to rest	Yes	
Do tanks have covers	Yes	
Water at proper level (should be small gap between top of water and cover)	Yes	
Condition of animals	Fair	
Describe Concerns	No concerns observed	
Temperature Suitable - Goldfish 10°C – 22°C	Yes	
Temperature Suitable - Tropical fish 23°C- 27°C	Yes	
How often are the fish fed:	Daily	
Is enough species specific food given	Appears Acceptable	
In the event of a power failure is the pet shop owner / attendant informed:	Yes	
How do staff handle animals	Fair	
Any dead fish observed: Describe Reason	No dead fish seen.	
Compatibility of Groups	Good	
How are fish destroyed when necessary	Acceptable – brain maceration	
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water		Not applicable

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the fish section.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Various breeds	40	Fair to good.

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Finge & budgie mix	Daily	Other	Yes	Diet is adequate
2	Parrot mix	Daily	Other	Yes	Diet is adequate

Group Structures Same sizes together

Compatibility of Groups Good (Play & Positive Interaction),
No aggression or avoidance seen.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Good

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun? No

Temperature Comfortable

Shelter provided in outside pens Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets Good (all can rest on perches at same time)

Is the thickness of the perch adequate?Yes

Are perches placed above each other (causing faeces to drop onto birds below?)No

Do they allow breeding?No

Suppliers of birdsVarious Certified Breeders.

How do staff handle animals?Fair

Do they allow public to handle the animals?No

	Adults	Supervised	Children	Supervised
Handling	0	Yes	0	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Hanging water bowls.

Are the animals fully weanedYes (feeding themselves well)

Health concernsNo concerns observed

How are birds transported from the shopTravel boxes

Please describe any concerns relating to Birds

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the bird section.

REPTILES

Are there reptiles?Yes

Numbers of live reptiles

	Breed	Numbers
1	12	Crested Geckos
2	35	Various Snakes

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Thawed mice	Weekly	Other	YES	NO	Diet is adequate
2	Crickets	Daily	Other	YES	NO	Diet is adequate

Group Structures Same sizes together

Compatibility of Groups No conflict observed

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards. Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Good

Are reptiles left in full sun? No

Temperature - Note: Snakes tropical 27°c – 38°c; Other 20°c–35°c; Lizards 30°c-35°c Comfortable

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	0	Yes	0	Yes

Venomous snakes: Are staff trained to handle No

How do staff handle animals? Fair

Security/safety Door Lock

Are tank covers secure to prevent escape? Yes

Enrichment/Hiding Area Logs, Wood, Pipes, Tunnels, Artificial vegetation

Is bedding clean & absorbent? Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	1	7

Heating Heat Lamp, Heating Pad

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Fair to good

How are reptiles transported from the shop Plastic containers

Please describe any concerns relating to reptiles

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the reptile section.

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

No actionable concerns or contraventions of the Animals Protection Act 71 of 1962 were observed during my inspection of the pet shop.

Was a warning issued? No

Is a follow up necessary No