

PET SHOP CHECK LIST

Inspection Details

This is an internal document to be used by Inspectors to guide them in undertaking a basic pet shop inspection. The most common species have been included here together with common concerns but it is up to the inspector to find out more information, ask questions and ensure that appropriate action is taken to ensure the welfare of the animals is protected.

Explanatory Note: When completing this checklist, the relative observations can be circled or underlined and or inspectors comments recorded on the line above. For example:

Hygiene of cages: Overall good – cages being cleaned during inspection Hamsters
 Good Fair Bad Excess Faeces Old/Soiled Food

Name of Pet Shop: PET ADVENTURE

Address: 239 Imam Haron Road LANDSDOWN

Name of Owner: MR LOHAY Cell: 0813056682

Tel: _____ Fax/Email: _____

Veterinarian: TAH ROSMAD Tel: _____

GENERAL

What happens to sick animals: _____
 Self medicate New owners must treat Taken to vet

What happens to animals after hours: _____
 Kept in shop Go home with owner Sent back to supplier

What treatment do Puppies get: N/A
 Vaccine De-wormer Vaccine on Request None Other

What treatment do Kittens get: N/A
 Vaccine De-wormer Vaccine on Request None Other

Quarantine Cages Provided: _____
 Yes No None Seen Separate Room

Rodent control: HEAVY TRAPS
 Open Poisons/Poison Stations/Poison Pipes/Live Traps/Rat Traps

Suppliers of animals: Random people

Do they breed: _____
 Yes No Uncertain Single Sex Group

If breeding, what happens to offspring: N/A
 Hand Reared Parent Reared Sold Uncertain

If removed for hand rearing, from what age: N/A

Reason for hand rearing: N/A

RODENTS

Numbers: Rats _____ Mice _____ Guinea Pigs 1 Hamsters 3

Group structures _____
 Compatibility of Groups _____
 Space _____
 Cage Maintenance _____
 Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: _____
 Hygiene of cages FAIR
 Ventilation Good
 Draughts NO
 Temperature _____
 Do they allow breeding 1
 How do staff handle animals _____
 Do they allow public to handle the animals _____
 Hiding areas _____
 Bedding _____
 Is bedding clean & absorbent _____
 Cleaning routine _____ per day ONCE per week
 Water _____
 Hygiene of water provision _____
 Diet _____
 Frequency of feed Twice Daily Do they remove old food? Yes ☒ No ☐
 Is the diet _____
 Are the animals fully weaned _____
 Condition of animals _____
 Describe Concerns NONE
 How are rodents transported from the shop TRAVEL BOXES
 Where are unweaned rodents kept N/A
 Are unweaned rodents sold live? N/A
 How are rodents killed (as reptile food)? N/A

Singly Mother & Young Separate Same sizes together All together
Good (Play & Positive Interaction) Fighting Bullying Describe Above
Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small!
Good Fair (some repairs needed) Poor (harmful features)
 Yes No
 Good Fair Bad Excess Faeces Old/Soiled Food
 Good (No Ammonia Smell) Fair Poor (Ammonia Smell)
 No Yes Describe
 Too Hot (Panting etc) Too Cold (Curled up/shivering) Comfortable (20°C- 24°C)
 Yes No Describe Above
 Good Fair Poor Unacceptable
 Yes No Not Seen
Good (Box/Plastic Container) Fair (not enough) Unacceptable (None) Other
 Sawdust Straw Newspaper Other
 Yes No Needs Changing Type: Sawdust/Newspaper/Other
 Non- tip Bowl Bowl too small Bowl too deep to reach water None available
Clean Dirty Very Dirty Green Algae Soiled
Good Pellets Roughage Fresh Vegetables/Fruit Vit C for Guinea Pigs (220mg/lit water daily)
Yes (feeding themselves well) Just Weaned Under Age
Good Fair Poor Very Poor Describe Above
 Injuries/ Poor Coat / Listless / Runny Eyes/ Runny Nose / Diarrhoea
 Good (with mother) Unacceptable (Plastic container/cage/box)
No (Good) Yes (Unacceptable)
 CO2 (Acceptable) Hitting on Head/live freezing Describe

PUPPIES, KITTENS & RABBITS

Puppy Numbers & Breeds: N/A

Kitten Numbers: N/A Rabbit Numbers: 5

Group structures

Compatibility of Groups

Space _____

Cage Maintenance _____

Hygiene of cages _____

Ventilation

Draughts _____

Temperature _____

Shelter provided in outside pens N/A

Do they allow breeding _____

How do staff handle animals _____

Do they allow public to handle animals: Adults yes Children (Age) 10+ Under supervision yes

Floor construction: PLASTIC

Bedding: wood shavings

Is Bedding Clean & Absorbent: _____

Cleaning routine _____ per day twice per week

water	<u>Non-Tip Bowl</u>	Bowl too small	Bowl too deep to reach water	None Available
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Hygiene of water provision	Clean	Dirty	Very Dirty	Green Algae	Soiled
Water					
Water container					
Water container cover					
Water container cleaning					
Water container storage					
Water container disposal					
Water container replacement					
Water container maintenance					
Water container inspection					
Water container cleaning schedule					
Water container cleaning method					
Water container cleaning frequency					
Water container cleaning personnel					
Water container cleaning equipment					
Water container cleaning materials					
Water container cleaning records					
Water container cleaning training					
Water container cleaning audit					
Water container cleaning improvement					
Water container cleaning compliance					
Water container cleaning best practice					
Water container cleaning standards					
Water container cleaning guidelines					
Water container cleaning procedures					
Water container cleaning protocols					
Water container cleaning policies					
Water container cleaning objectives					
Water container cleaning outcomes					
Water container cleaning impact					
Water container cleaning benefits					
Water container cleaning challenges					
Water container cleaning solutions					
Water container cleaning future					
Water container cleaning conclusion					

Diet for Puppies 1/1 Kittens 1/1

Quality Pellets	Roughage	Fresh Vegetables/Fruit	Other

Is this diet	Good & Nutritious	Poor	Not Fresh	Not Enough	Other
1. Meat					
2. Fish					
3. Eggs					
4. Milk					
5. Vegetables					
6. Fruit					
7. Bread					
8. Rice					
9. Beans					
10. Nuts					
11. Sugar					
12. Fat					
13. Salt					
14. Spices					
15. Herbs					
16. Honey					
17. Alcohol					
18. Tobacco					
19. Other					

Frequency of use: 1-2 times a week

	Yes (feeding themselves well)	Just Weaned	Not Weaned
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Good Fair Poor Very Poor

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

Injuries/Poor Coat/Listless/Runny Eyes/Runny Nose/Diarrhoea

FISH

Hygiene of tanks _____
☒ Good ☐ Fair ☐ Poor ☐ Excess Algae ☐ Waste Material (Faeces/Debris)

Is water clean _____
☒ Clear (see fish clearly) ☐ Quite Clear ☐ Smelly ☐ Foamy (on surface) ☐ Cloudy

Is equipment (nets/heaters) in good repair _____
☒ Good ☐ Fair ☐ Poor ☐ Other

Do the tanks have efficient aeration _____
☒ Good (Bubbles) ☐ Fair (some bubbles) ☐ Unacceptable (No bubbles)

Do the tanks have filtration _____
☒ Good ☐ Fair ☐ None

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes ☒ No ☐

Are the tanks enriched _____
☒ Plants ☐ Hiding Areas ☐ Rocks ☒ Gravel ☐ Other

Are the tanks overstocked _____
☐ Good ☒ Fair ☐ Poor

Are lights turned off at night for fish to rest _____
☒ Yes ☐ No

Do tanks have covers _____
☒ Yes ☐ No

Water at proper level (should be small gap between top of water and cover) _____
☒ Yes ☐ No

Condition of animals _____
☐ Good ☒ Fair ☐ Poor ☐ Very Poor ☐ Describe Above

Describe Concerns NONE
 Unusual growths, patches or spots/Wounds/Abnormal swimming/ Over or Under activity/Bloating/Fin damage/Panting at surface/Rubbing/Clamped fins

Temperature Suitable yes
 Goldfish 10°C – 22°C; Tropical fish 23°C- 27°C

How often are the fish fed: _____
☒ Daily ☐ Not during weekends (unacceptable)

Is enough species specific food given _____
☒ Yes ☐ No ☐ Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: _____
☒ Yes ☐ No

How do staff handle animals _____
☒ Good ☐ Fair ☐ Poor ☐ Unacceptable

Any dead fish observed: Describe Reason NONE

Compatibility of Groups _____
☒ Good ☐ Poor (Chasing/Bullying/Hiding/Damaged fins)

How are fish destroyed when necessary clove oil

Unacceptable – fed live to other fish/left out of water to suffocate/flushed down toilets)
 Acceptable – brain maceration/submersion in clove oil (and other suitable chemicals)

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water
N/A

Describe
 How do the buyers transport the fish from the shop _____
In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks
 (Aerated for 24 hours or a de-chlorinating product used)? _____
☒ Yes ☐ No

Bird Numbers & Breeds 53, Love Birds,

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups			
	Good (No aggression/anxiety)	Chasing/Bullying etc	Describe Above

Space _____
 Good (Play & move normally) Acceptable (stretch out, stand normally & turn) Cramped/Too small

Cage Maintenance Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages Good Fair Poor Excess Faeces Old/Spoiled Food

Ventilation Good (Fresh & Clean) No (Stuffy & Smelly) Other

Are birds exposed to draughts _____ No Yes Describe Above

Are birds left in full sun _____ No Yes Describe Above

Temperature _____ Too Hot (Beak open etc) Too Cold (Fluffed up/shivering) Comfortable

Shelter provided in outside pens NA

Adequate perch space	Fair	Poor (birds on floor & cage sides)
Good (all can rest on perches at same time)		

Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Are perches placed above each other (causing faeces to drop onto birds below) _____ No Yes

Suppliers of birds PRIVATE breeders

How do staff handle animals _____

Cleaning routine DAILY per day DAILY per week

Water Nori-Tip Bowl Hanging Bowl Bowl too deep Bowl too small None Available

Hygiene of water provision	Clean	Dirty	Very Dirty	Green Algae	Soiled

Diet for Birds _____

Frequency of feed: Twice Daily Do they remove old food: Yes ☒ No ☐
Note: Check to see that there is food in the food dish, not just empty shells left by the birds.

Is the diet _____

Good & Nutritious	Poor	Not Fresh	Not Enough	Other
10	10	10	10	10

Are the animals fully weaned Yes (feeding themselves well) Just weaned Under-age

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe Concerns None

Injuries/ Poor Feather Condition/Feather Loss/Listless /Runny or Swollen Eyes/Nose

How are birds transported from the shop Travel Boxes

How are birds transported from the shop TRAVEL BOXES

REPTILES

Reptile Numbers & Breeds _____

Group structures _____
Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____
Good (No aggression/anxiety) Aggression Describe Above

Space _____
Good (stretch & move normally) Acceptable (stretch out, turn normally) Too small (cramped, no normal movement)
Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards

Cage/Tank Maintenance _____
Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____
Good Fair Bad Excess Scat Excess Shedded Skin

Are reptiles left in full sun _____
No Yes Describe Above

Temperature Suitable _____
Note: Snakes tropical 27°C – 38°C; other 20°C– 35°C; Lizards 30°C-35°C

How do staff handle animals _____
Good Fair Poor Unacceptable

Do they allow public to handle the animals _____
Yes No Not Seen

Handled by: Adults _____ Children (Age) _____ Only under supervision _____

Venomous snakes: Are staff trained to handle _____
Yes No

Security/safety _____
Double Door/ Single Door/ Door Latch/ Door Lock/Back door/Warning signs

Are tank covers secure to prevent escape _____
Yes No

Enrichment/Hiding Area _____
Logs / Wood / Box / Pipes / Tunnels /Describe Other

Bedding _____
Snakes- non-abrasive material i.e. newspaper Lizards- gravel Describe Above

Is bedding clean & absorbent _____
Yes No Needs Changing Other

Cleaning routine _____ per day _____ per week

Heating _____
Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of heat source _____
No bare lamps

Water _____
Non-Tip Bowl Deep Wide Bowl Too Small None Available

Hygiene of water provision _____
Clean Dirty Filthy Green Algae Soiled

Diet for reptiles _____
Live Prey (Unacceptable) Dead Animals Describe Above

Source of prey _____
Bought dead (from where) Killed on site (Describe method) Other

Frequency of feed _____ Do they remove old food? Yes _____ No _____

Condition of animals _____
Good Fair Poor Very Poor Describe Bad Shedding

Describe concerns _____
Injuries/ Laboured Breathing/Holding mouth open/Nasal discharge

How are reptiles transported from the shop _____

SPIDERS & SCORPIONS, INSECTS

Numbers & Breeds: _____

Group structures _____

Singly In small groups Large Groups Same species Mixed Species

Compatibility of Groups _____

Good (No aggression/anxiety) Aggression/Fighting Describe Above

Space _____

Good (Stretch/move normally) Acceptable (stretch out/turn normally) Too small (cramped together/no normal movement)

Cage/Tank Maintenance _____

Good Fair (some repairs needed) Poor (harmful features)

Hygiene of cages _____

Good Fair Bad Old/Soiled Food Mould

Are Tarantulas protected from bright lights/full sun which will dry them out _____

No Yes Describe Above

Temperature Suitable _____

Note: Tropical species need more humidity than desert animals

How do staff handle animal _____

Good Fair Poor Unacceptable

Do they allow public to handle the animals _____

Yes No Not Seen

Handled by: Adults _____

Children (Age) _____

Only under supervision _____

Security/safety _____

Door Latch/ Door Lock

Are tank covers secure to prevent escape _____

Yes No

Enrichment/Hiding Area _____

Logs / Wood / Box / Pipes / Tunnels Describe Other

Substrate _____

Is substrate Clean & Absorbent _____

Yes No Needs Changing Other

Cleaning routine _____

per day per week

Heating _____

Heat Lamp / Light Bulb / Heat Tile / Hot water Bottle / Heating Pad / Element / None

Safety of Heat Source _____

No bare lamps One side of tank Over entire tank

Water _____

Non-tip Bowl Deep Wide Bowl Shallow Bowl Gel Balls None Available

Hygiene of water provision: _____

Clean Dirty Filthy Green Algae Soiled

Diet for Animals _____

Live Prey Dead insects Food flakes Describe Above

Source of Food _____

Frequency of feed _____

Do they remove old food: Yes _____

No _____

Condition of animals _____

Good Fair Poor Very Poor Describe Above

Describe concerns _____

Injuries/ Limbs missing/upside down Describe Other

How are animals transported from the shop: _____

ON COMPLETION OF INSPECTION COMPLETE THIS SECTION:

Was a warning given? (Copy to be attached)

Yes YES No Comments:

THE ONLY CONCERN FOUND WAS 1 RABBIT CAGE WAS
OVER CROWDED, I ISSUED A WARNING AND THE CONCERN
WAS CORRECTED IMMEDIATELY. NO OTHER CONCERNS
FOUND.

Inspector: R. DavisDate: 13/10/25Time: 13400Follow up due NONEComments: