

INSPECTOR NOTE

Building:	
Street:	25 DELWYN CRESCENT
Suburb:	PASCALL
Postal Code:	7550
Date:	2025-11-17
Time:	20:12
Inspector:	RUDOLPH PHILANDER
Type:	EMAIL - RECEIVED
Follow-Up Date:	2025-11-19

Comments:

From: Lisa Kemm <lisakemm1@gmail.com>
Sent: Monday, 17 November 2025 17:40
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>;
johanna.martlow@capetown.gov.za; mayor.mayor@capetown.gov.za
Subject: Re: CoGH SPCA: Subject: Urgent Escalation – SPCA Harassment, Animal Welfare Neglect,
Landlord Misconduct & Distress to Minors

****Subject:**** Second Email – Follow-Up Regarding Inspector Visit and Attached SPCA Documentation

To whom it may concern

I am writing as a formal follow-up to my previous correspondence regarding Inspector Lee's recent visit .
Please find attached the relevant SPCA documentation for your review .

I must raise a serious concern regarding Inspector Lee's conduct . During the visit, he threatened to
return on Wednesday with police to remove my cat, and he made this statement in the presence of my
child. This occurred while I was at work and attempting to return home. I am deeply concerned about
whether such actions are consistent with SPCA policies and appropriate professional conduct .

Given the circumstances, I respectfully request a prompt response addressing these matters and a
clear explanation of how the SPCA intends to proceed . The wellbeing of my family and the proper
handling of this situation are of utmost importance.

Thank you for your attention to this matter.

Lisa kemm

L. Kemm

On Mon, 17 Nov 2025 at 16:59, Inspectorate – Cape of Good Hope SPCA
<inspectorate@spca-ct.co.za> wrote:

Good day, Lisa

Thank you for contacting the Cape of Good Hope SPCA. We acknowledge receipt of your email.

Kindly note that your correspondence has been forwarded to the relevant person for a response.

Should you have any other queries, please feel free to contact us at 021 700 4158/59, and we will gladly advise and assist where we can.

Kind regards,
Peace

Inspectorate
Inspectorate Control

T: 0217004158
E: inspectorate@spca-ct.co.za

Cnr First Road and 1st Avenue, Grassy Park, 7941
www.capespca.co.za

Animal Cruelty Must Stop. No Animal Should Suffer.

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From: Lisa Kemm <lisakemm1@gmail.com>
Sent: Monday, November 17, 2025 4:50 PM
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>;
johanna.martlow@capetown.gov.za; Steven Barker <steven@barkerlaw.co.za>; Hilton Lombard
<Hilton.lombard@westerncape.gov.za>
Subject: Subject: Urgent Escalation – SPCA Harassment, Animal Welfare Neglect, Landlord
Misconduct & Distress to Minors

To: SPCA Supervisors

CC: [Area Legal Representative], Ward 22 Councillor Johanna Martlow –
johanna.martlow@capetown.gov.za, Steven Barker (Family Attorney)

Dear SPCA Supervisors,

This is a formal escalation regarding the ongoing harassment and neglect connected to your organisation, our landlord Carol Barends, and her associates. Your inspectors' repeated, unannounced visits, combined with the landlord's interference, have caused extreme emotional distress to my children, endangered our pets, and contributed to an unsafe and hostile home environment.

Today, your inspector entered our home without warning and declared that our cat "had to be taken away." This unnecessarily frightened my daughter, who is in the middle of her final exams. My youngest daughter has been sitting and crying, completely distraught. I had previously contacted your office for urgent help regarding our sick cat — all of my emails and calls were ignored. Such inaction is unacceptable.

The ongoing risks to our animals have been well documented. Poison and food have been thrown over our walls, threatening both our dogs and our cat. Your office has failed to respond, yet inspectors appear immediately whenever the landlord complains. This suggests bias or collusion, raising the serious concern that some SPCA staff may be aligned with the landlord's interests.

The landlord's students are perverted alcoholics who swear at my elderly mothers, tease and provoke our animals, and hold raucous parties until 6am, prompting neighbours to call the police. None of these incidents are addressed by your office despite my repeated reports.

Regarding the photos your inspector took of the kennel area: work by our gardener was interrupted when the landlord called the police, falsely claiming our dogs were "vicious." Any images from that day reflect a work-in-progress sabotaged by the landlord, not neglect on our part.

The landlord has ended our lease in retaliation for my questions regarding maintenance and safety. My children's exams have been disrupted, our pets threatened, and our home invaded. This is systematic harassment.

I demand immediate action and clarity:

1. Full contact information (name, phone, email) of the senior SPCA manager responsible for inspector oversight and complaint handling.
2. Written explanation within 24 hours of why my emails and calls regarding poisoning, harassment, and our sick cat were ignored.
3. Written assurance that SPCA inspections will be neutral, evidence-based, and not triggered solely by a landlord complaint.
4. Review of today's inspection and why a minor was subjected to unnecessary distress.
5. Immediate guidance on protections in place for our animals and family.

I am now formally notifying that if no satisfactory response is received within 48 hours, I will:

- * Submit a formal complaint to the Office of the Ombud for animal welfare oversight.
- * Notify local media regarding SPCA inaction and harassment.
- * Escalate legal proceedings against the SPCA for negligence and against the landlord for harassment, intimidation, and unsafe residential practices.
- * Request immediate intervention from relevant government authorities regarding the landlord running a business in a residential area, disrupting neighbours, and endangering animals.

I have copied our attorney, Steven Barker, and Ward 22 Councillor Johanna Martlow to ensure accountability and oversight. The gravity of this situation cannot be overstated. Any further delay, inaction, or harassment from your office will be treated as deliberate neglect and escalation of distress to minors and animals.

This is your opportunity to act decisively. I expect a full and immediate response.

Sincerely,

Lisa Kemm
RUDOLPH PHILANDER 2025-11-17 20:12

Captured By: