

INSPECTOR NOTE

|                 |                    |
|-----------------|--------------------|
| Building:       |                    |
| Street:         | 25 DELWYN CRESCENT |
| Suburb:         | PASCALL            |
| Postal Code:    | 7550               |
| Date:           | 2025-11-18         |
| Time:           | 01:36              |
| Inspector:      | JACO PIETERSE      |
| Type:           | EMAIL - SENT       |
| Follow-Up Date: | 2025-11-19         |

**Comments:**

Dear Ms Kemm,

Thank you for your emails dated 17 November 2025, which has been forwarded to me for review and a response. I have reviewed the full case history, including the inspection reports and notes captured by the attending Inspector and Supervisors. [REDACTED]

I wish to address your concerns as follows:

The Cape of Good Hope SPCA acts strictly in terms of the Animals Protection Act 71 of 1962, which makes animal cruelty a criminal offence. SPCA Inspectors are authorised to act in terms of the Animals Protection Act, which empowers them to investigate reports of animal cruelty and take appropriate action where necessary.

We firmly reject your allegation of harassment. All inspections conducted by the SPCA were lawful, justified, based on documented welfare concerns, and carried out strictly in line with our mandate under the Animals Protection Act.

We do not - and cannot - become involved in personal disputes between landlords, tenants, neighbours, or family members. That falls outside the scope of our mandate. Our sole concern is the welfare and well-being of the animals in your care.

The SPCA does not make appointments before conducting inspections. This is standard procedure across all SPCAs in South Africa. Announcing inspections defeats the purpose because evidence could be altered, removed, or temporarily corrected before our arrival. Conducting an unannounced inspection is lawful, necessary and longstanding.

Our records reflect the following:

On 6 November 2025, an inspection was conducted at your property following a complaint. On 17 November 2025, a further inspection was conducted. The Inspector observed a cat with open wounds on several parts of the body, requiring veterinary treatment, and it was also found to be extremely dirty around the dogs' sleeping area. This resulted in a written warning being issued by the Inspector, which was fully justified. For ease of reference, I attach some of the photos that he took. [REDACTED]

Kindly take note that a written warning is not required by law. If an Inspector finds an animal in a condition that warrants seizure, the SPCA is legally entitled to remove the animal immediately and without prior notice or a written warning. In this case, the Inspector chose not to exercise that right. Instead, he issued a warning giving you an opportunity to correct the issues.

When the Inspector informed you that the animal may be seized if there is non-compliance, this was not a threat. It was a correct and lawful explanation of the next step, should the conditions not improve or veterinary treatment not be obtained.

It is also important to clarify that it is not the SPCA's responsibility to provide veterinary treatment for your animals. This responsibility rests solely with the owner. While the SPCA operates a full-service veterinary hospital that offers discounted rates for those who cannot afford private veterinary care, it remains the responsibility of the owner to bring their animal to our facility for examination and treatment.

You have indicated that emails or calls requesting assistance were ignored . The SPCA takes such allegations extremely seriously. Please forward copies of these emails so that I may investigate this urgently and take corrective action where necessary.

Our objective is not conflict - it is simply to ensure compliance with the law and the welfare of your animals.

To avoid further legal action, including potential seizure of the animals, I strongly urge you to:

Comply fully with the written warning issued on 17 November 2025.

Ensure the living area is cleaned and maintained.

Obtain veterinary treatment for the cat within 48 hours, as instructed.

We acknowledge the stress you and your family are experiencing . However, the SPCA must still act in accordance with the law and in the best interests of the animals involved.

For now, I encourage your full cooperation so that we can resolve this case without further legal action being taken.

Please send through any emails where you allege you did not receive assistance, and I will investigate immediately and ensure appropriate action is taken.

We look forward to your compliance in order for us to swiftly resolve the matter .

Kind regards

Chief Inspector Jaco Pieterse  
Bachelor of Laws (LLB)

Manager: Inspectorate, Horse Care & Farmyard and Wildlife Departments  
JACO PIETERSE 2025-11-18 01:36

**Captured By:**