

INSPECTOR NOTE

Building: PET ADVENTURE

Street: 239 IMAM HARON ROAD

Suburb: CLAREMONT

Postal Code: 7708

Date: 2025-12-19

Time: 16:04

Inspector: PEACE NOKOLOLO

Type: EMAIL - RECEIVED

Follow-Up Date: 2025-12-19

Comments:

ADDITIONAL INFORMATION RECEIVED VIA EMAIL FROM A NEW COMPLAINANT:

COMPLAINT RECEIVED VIA EMAIL:

Name

Zanelle Jansen van Vuuren

Phone Number

(064) 364-6735

Your Email

zanellejv@gmail.com

Location of Animal

U Ponics

239 Imam Haron Road, Claremont

Cape town, Western Cape

South Africa

Map It

Please describe the concern you have

Good afternoon,

I am writing to formally report what I believe to be animal cruelty involving fish at an aquarium shop operating in the Claremont/Kenilworth area.

The business is U Ponics, located at 239 Imam Haron Road, Claremont, Cape Town, 7780.

I visited the shop while looking for aquatic plants and was alarmed by the conditions in which the fish were being kept.

Specifically, I observed large fish housed in tanks that appeared far too small to meet their basic welfare needs. In addition, there were exotic fish species that, to my understanding, may not be permitted for sale to the general public. When I asked about it they simply said they are busy treating that specific fish, but it was far too large to be in such a small tank.

I believe these conditions may constitute animal cruelty and respectfully request that the SPCA investigate this matter.

I am willing to provide further details if required and contribute to any petrol costs necessary for this investigation.

Thank you for your time and for the important work you do in protecting animal welfare.

POPI Consent

- I agree to the processing of my above mentioned personal information for the purpose of electronic communication
- I would like to receive the latest news, updates and information on services from Cape of Good Hope SPCA

PEACE NKOLOLO 2025-12-19 16:04

Captured By: