

INSPECTOR NOTE

Building:
Street: 98 PRINCESS ALICE AVENUE
Suburb: BROOKLYN
Postal Code: 7405
Date: 2025-12-12
Time: 13:54
Inspector: PEACE NOKOLOLO

Type: ADDITIONAL FEEDBACK TO COMPLAINANT
Follow-Up Date: 2025-12-15
Comments: ORIGINAL FOLLOW-UP DATE: 15/12/2025

SUPERVISOR TO REVIEW THE FEEDBACK NOTES AS THE COMPLAINANT IS NOT SATISFIED WITH THE FEEDBACK.

THE COMPLAINANT CALLED IN FOR FEEDBACK AND STATED THAT SHE WAS INFORMED THAT THE INSPECTOR WOULD GO BACK TO THAT PROPERTY YESTERDAY ALREADY, AND THE INSPECTOR DID NOT SHOW UP. AND THE COMPLAINANT DEMANDED FEEDBACK, STATING THAT IT STATING THAT SHE HAS BEEN CALLING FOR FEEDBACK AND SEEMS LIKE NOTHING IS BEING DONE, AND THE MATTER IS NOT BEING TAKEN SERIOUSLY EVER SINCE SHE LOGGED IT.

I TRIED TO EXPLAIN TO THE COMPLAINANT, DUE TO THE NUMBER OF EMERGENCY CASES THAT THE INSPECTOR IS CURRENTLY DEALING WITH THIS SEASON, WE ARE STILL GOING TO GET TO HER CASE AS THE INSPECTOR ARREANGED FOR FOLLOW UP DAY FOR NEXT WEEK SINCE THIS WEEK HAS BEEN DEALING WITH A DOG FIGHTING CASE, THE COMPLAINANT DEMANDED A FOLLOW-UP DATE AND I TOLD HER THAT WILL BE MONDAY, BUT THAT IS NOT ALWAYS A CASE DUE TO NUMBER OF CASES THAT WE ARE DEALING WITH ON A DAY TO DAY BASIS, SHE TOLD ME I KEEP ON REAPING MYSELF, BUT ON THE OTHER HAND SHE KEPT ON ASKING THE SAME QUESTION OVER AND OVER AND I HAVE INFORMED THE REASON WHY I KEEP REAPET MYSELF IS BEACAUSE SHE KEEPS ON ASKING THE SAME QUESTIONS.

BEFORE SHE DROPS THE LINE, SHE SHOUTED AT ME AND ALSO TOLD ME THAT SHE WILL CALL BACK WEDNESDAY, AND WHEN SHE CALLS BACK, I NEED TO DROP MY ATTITUDE, AND SHE WANTS TO GET PROPER FEEDBACK IF THE MATTER THAT SHE REPORTED WAS NOT THAT SERIOUS, SHE WAS NOT GOING TO BOTHER HERSELF TO REPORT THE CASE IF WE ARE TAKING TOO LONG TO ACTION.

PEACE NKOLOLO 2025-12-12 13:54

Captured By: