



PET SHOP CHECK LIST

Case Number: 213486

Date of Inspection: February 27, 2025

Time of Inspection: 12:20

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Pet Lover Shop

Address: Pet Lovers Shop, 11 Seafarer Drive
Bayview

Name of Owner: Moghammad Shamim Mollah **Cellphone Number:** (081) 739-6732

Phone Number: (067) 078-7072 **Email:** pet38897@gmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Returned to supplier

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: No, None seen

What Rodent control does the shop use? They hire a company every month- Keyster Environment Services on 084 554 4166.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Fish	Aqua Pets, Fish.New, Nembwe Exotic Fish Farm	-

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Various breeds (koi, gold fish, guppies, etc).	190

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration Good (Bubbles)

Do the tanks have filtration Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Plants, Rocks, Gravel, Ornaments.

Are the tanks overstocked Fair

Are lights turned off at night for fish to rest Yes

Do tanks have covers No

Water at proper level (should be small gap between top of water and cover) Yes

Condition of animals Good

Describe Concerns No concerns observed

Temperature Suitable - Goldfish 10°C – 22°C Yes

Temperature Suitable - Tropical fish 23°C- 27°C Yes

How often are the fish fed: Daily

Is enough species specific food given Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes

How do staff handle animals Fair

Any dead fish observed: Describe Reason	Nine seen.
Compatibility of Groups	Good
How are fish destroyed when necessary	They call the supplier to collect the fish. I explained that an animal suffering cannot wait 24 hours and that they can use brain maceration if necessary. I also informed on unacceptable methods.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable.
How do the buyers transport the fish from the shop	Plastic bags but aren't pumped with oxygen.
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	
If a fish is suffering, they call the supplier to come and remove the fish which happens within 24 hours. I educated that a suffering animal cannot be left to wait and explained acceptable destruction methods vs unacceptable methods.	

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	African Grey	1	Pet kept at shop

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Parrot mix	3 x Daily	Other	Yes	Bird throws food and water put and so it is topped up frequently. Adequate mix, not ideal though.

Group Structures	Singly
Compatibility of Groups	Solitary
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Fair (some repairs needed) ***
Hygiene of cages	Excess Faeces ***
Ventilation	Good (Fresh & Clean)

Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	Yes ***
Do they allow breeding?	No
Suppliers of birds	Pet bird and he doesn't know where from.
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Cleaning routine

	Per day	Per week
How often is cleaning done	Daily	6 x

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Bird throws water out but there was water during my inspection.

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns observed
How are birds transported from the shop	Not applicable

Please describe any concerns relating to Birds

Needs enrichment but could only warn to add perches and elevate cage.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?

Not sold

General comments

Upon my arrival, I met with the manager, Shakil. They had all there licenses up on the wall and I was able to get the owner' details. I issued a warning for the African Grey and addressed it to both the owner and the manager.

Was a warning issued?

Yes

Warning number

20059

Is a follow up necessary

Yes

Date for follow up

February 28, 2025