



PET SHOP CHECK LIST

Case Number: 213487

Date of Inspection: February 27, 2025

Time of Inspection: 13:00

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Emmanuel Pet & Bike Shop

Address: Shop 22, 2 Strawberry Mall, Strandfontein Blou Dakke Centre
Southern Suburbs, Strandfontein

Name of Owner: Sharon Melisa Manuel

Cellphone Number: (078) 140-5613

Phone Number: (078) 140-5613

Email: shavonmelisa@gmail.com

Pet shop's Veterinarian name: SPCA TAH

Practice name: TAH, SPCA

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate, Taken to vet

What happens to animals after hours: Kept in shop, Go home with owner

What treatment do Puppies get: Not applicable

What treatment do Kittens get: Not applicable

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? Call in a company if there is a problem.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Local Breeders	-
2	Fish	CampCon	-
3	Rabbits	Previous Customers	-
4	Rodents	Customers	-

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	49
Mice	0
Guinea Pigs	1
Hamsters	13
Other	0

Group Structures Mother & Young Separate, Breeding pairs

Compatibility of Groups Good (Play & Positive Interaction), No conflict seen.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages Fair

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Fair

Draughts No

Temperature Comfortable (20°c- 24°c)

Do they allow breeding? Yes ***

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Hiding areas Fair (not enough) ***

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet	Adequate
Diet	Specific mixes.
Frequency of feeding?	Daily
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well), Just Weaned, Unweaned still with mother.
Health concerns	No concerns noted
How are rodents transported from the shop	Boxes with holes but they encourage buyers to buy a cage.
Where are unweaned rodents kept?	Good (with mother)
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

They actively breed but they buy dead stock from Panorama Pet Shop. They sell as pets.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	
Kittens	0	

	Numbers	Breeds
Rabbits	3	Domestic rabbits

What treatment do Puppies get:	Not applicable
What treatment do Kittens get:	Not applicable
Group Structures	Singly, Mother & Young Separate, Same sizes together, Breeding pairs
Compatibility of Groups	Good (Play & Positive Interaction), No conflict seen during inspection.
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Fair (some repairs needed)
Hygiene of cages	Fair, Warning issued for dirty bowls.
Draughts	No
Ventilation	Good (Fresh & Clean), Adequate
Temperature	Comfortable (20°C- 24°C)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	Yes ***
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Hiding areas	Fair (not enough) ***
Floor construction:	Cardboard and straw or plastic.
Bedding	Sawdust, Straw, Wood shavings
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Bottles used

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	NA				
Kittens	NA				
Rabbits	Pellets and riyghage	Ad-lib	Other	Yes	Adequate

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	NA
Kittens	NA
Rabbits	Fair to good

Health concerns No concerns noted

How are animals transported from the shop Boxes or cages

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Rabbits don't have hiding space but appeared unbothered.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Platties	3
2	Danures	12
3	Guppies	12
4	Comets	16
5	Fantails	10

	Breed	Numbers
6	Plecus	5

Hygiene of tanks	Fair	
Is water clean	Clear (see fish clearly)	
Is equipment (nets/heaters) in good repair	Fair	
Do the tanks have efficient aeration	Fair (some bubbles)	
Do the tanks have filtration	Fair	
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes	
Are the tanks enriched	Rocks, Gravel, Ornaments	
Are the tanks overstocked	Fair	
Are lights turned off at night for fish to rest	Yes	
Do tanks have covers	Yes	
Water at proper level (should be small gap between top of water and cover)	Yes	
Condition of animals	Fair	
Describe Concerns	No concerns observed	
Temperature Suitable - Goldfish 10°C – 22°C	Yes	
Temperature Suitable - Tropical fish 23°C- 27°C	Yes	
How often are the fish fed:	Daily	
Is enough species specific food given	Appears Acceptable	
In the event of a power failure is the pet shop owner / attendant informed:	Yes	
How do staff handle animals	Fair	
Any dead fish observed: Describe Reason	None seen	
Compatibility of Groups	Good	
How are fish destroyed when necessary	She said they dont pts. I educated about suffering and acceptable pts methods.	
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable	
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen	

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Ringneck	1	Fair
2	Kackarikie	2	Fair
3	Lovebirds	2	Fair
4	Conures	2	Fair
5	Budgies	8	Fair
6	African Grey	1	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Parrot mix	Daily	Other	Yes	Adequate
2	Parakeet	Daily	Other	Yes	Adequate
3	Seed	Daily	Other	Yes	Adequate

Group Structures

Singly, Same sizes together, Same species together

Compatibility of Groups

Good (Play & Positive Interaction), No conflict seen

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed) ***

Hygiene of cages

Bad ***, Excess Faeces ***

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - **Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets**

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate? No ***

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Local Breeders

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Cages or boxes

Please describe any concerns relating to Birds

Inadequate perching and dirty bowls and accumulated faeces on cage.

REPTILES

Are there reptiles? Yes

Numbers of live reptiles

	Breed	Numbers
1	Corn snake	1
2	Rhino rat snake	1

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Pinkies	Weekly	Other	YES	NO	
2	Rats	Weekly	Other	YES	NO	

Group Structures	Singly
Compatibility of Groups	Good (Play & Positive Interaction)
Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards.	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Fair (some repairs needed) ***
Hygiene of cages	Bad ***, Excess Scat **, Excess Shedded Skin ***
Are reptiles left in full sun?	No
Temperature - Snakes tropical 27°c – 38°c; Other 20°c–35°c; Note: Lizards 30°c-35°c	Comfortable
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Venomous snakes: Are staff trained to handle	No
How do staff handle animals?	Fair
Security/safety	Door Latch
Are tank covers secure to prevent escape?	Yes
Enrichment/Hiding Area	Logs, Tunnels
Is bedding clean & absorbent?	Needs changing ***

Cleaning routine		
	Per day	Per week
How often is cleaning done	0	Monthly

Heating	Heating Pad
Safety of heat source	Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Fair

How are reptiles transported from the shop Not sold - belong to owner

Please describe any concerns relating to reptiles

The cage needs to be cleaned. Briefly mentioned in warning.

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

My inspection was an hour and 19 minutes. The owner works a lot with the community to surrender animals to the SPCA. She also informs them if the mobile clinic that comes every Thursday. I issued a warning.

Was a warning issued? Yes Warning number 20060

Is a follow up necessary Yes

Date for follow up March 3, 2025