



PET SHOP CHECK LIST

Case Number: 213639

Date of Inspection: February 26, 2025

Time of Inspection: 11:30

Name & Surname of Inspector/s: Nicole Venter & LE Office Yaaseen Abrahams

Name of Petshop: Yusna's Pet Shop

Address: Mitchell's Plain Town Centre, 3rd Avenue & Misourri Portlands Street (Bus Terminals)
Mitchells Plain

Name of Owner: Sirdick Van Der Poel

Cellphone Number: (083) 542-7479

Phone Number: (083) 542-7479

Email: none@provided.com

Pet shop's Veterinarian name: PDSA If needed

Practice name: PDSA if needed

Veterinarian Phone Number: (021) 371-2440

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop, Go home with owner

What treatment do Puppies get: Not applicable.

What treatment do Kittens get: Not applicable.

Quarantine Cages provided for sick or new animals: No, None seen

What Rodent control does the shop use? The shop automatically gets done when the City Of Cape Town's City Council Health Department does rodent control at Mitchells Plain Town Centre.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Kashiefa doesn't know.	Ask owner.
2	Fish	Kashiefa doesn't know.	Ask owner - Sirdick.
3	Rabbits	Kashiefa doesn't know.	Ask owner - Sirdick.

	Animal type	Supplier name	Contact
4	Rodents	Kashiefa doesn't know.	Ask owner - Sirdick.

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	6
Hamsters	14
Other	0

Group Structures Same sizes together, All together, Mother & Young to be separated.

Compatibility of Groups Good (Play & Positive Interaction),
Hamsters are solitary but no conflict was seen during inspection.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages Fair

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Fair

Draughts No

Temperature Comfortable (20°c- 24°c)

Do they allow breeding? Yes ***

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Not allowed.	Yes	Not allowed.	Yes

Hiding areas Fair (not enough) ***, Unacceptable (None) ***

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	Not enough but not enforceable.

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Twice

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	Heavy non-tip bowl

Is the diet Accepted feed, not ideal nutrition though (however not enforceable).

Diet Hamster mix & Guinea Pig mix, sometimes veg.

Frequency of feeding? Twice daily.

Do they remove old food? Yes

Are the animals fully weaned Yes (feeding themselves well), Excluding young hamsters.

Health concerns No concerns noted

How are rodents transported from the shop Cardboard boxes with holes and bedding.

Where are unweaned rodents kept? Good (with mother), Mother & Young to be separated.

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

Hamster - mother & young to be separated from other hamsters.

Both Hamsters & Guinea Oigs require hiding space.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	Don't sell puppies.
Kittens	0	Don't sell kittens.
Rabbits	18	Various Domestic.

What treatment do Puppies get:	Not applicable.
What treatment do Kittens get:	Not applicable.
Group Structures	Same sizes together, All together
Compatibility of Groups	No conflict seen during inspection.
Space	Acceptable (stretch out, stand normally & turn), Cramped/Too small ***
Cage Maintenance	Fair (some repairs needed)
Hygiene of cages	Fair
Draughts	No draughts during inspection and being outside provided adequate ventilation.
Ventilation	Good (Fresh & Clean), Cages kept outside.
Temperature	Comfortable (20°c- 24°c)
Shelter provided in outside pens	None ***
Do they allow breeding?	Yes ***
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed.	Yes	Apparently not allowed.	Yes

Hiding areas	Unacceptable (None) ***
Floor construction:	Weld Mesh ***, Wire cages with bedding straw provided.
Bedding	Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	Appeared clean during inspection.

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Twice

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits	Rabbit Pellets & Veg	2 x Daily	Other	Yes	Accepted feed.

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	Not applicable
Kittens	Not applicable.
Rabbits	Fair.

Health concerns No concerns noted

How are animals transported from the shop Cardboard boxes with holes and bedding.

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Stocking density needs to be lessened.

Rabbits and Guinea Pigs are being housed together and species need to be separated.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Gold Fish	42

Hygiene of tanks	Good	
Is water clean	Clear (see fish clearly)	
Is equipment (nets/heaters) in good repair	Fair	
Do the tanks have efficient aeration	Fair (some bubbles)	
Do the tanks have filtration	Fair	
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes	
Are the tanks enriched	Plants	
Are the tanks overstocked	Fair	
Are lights turned off at night for fish to rest	No ***	
Do tanks have covers	Yes	
Water at proper level (should be small gap between top of water and cover)	Yes	
Condition of animals	Fair	
Describe Concerns	No concerns observed	
Temperature Suitable - Goldfish 10°C – 22°C	Yes	
Temperature Suitable - Tropical fish 23°C- 27°C	Yes	
How often are the fish fed:	Daily	
Is enough species specific food given	Yes, Appears Acceptable	
In the event of a power failure is the pet shop owner / attendant informed:	Yes	
How do staff handle animals	Fair	
Any dead fish observed: Describe Reason	No dead fish seen during inspection.	
Compatibility of Groups	Good	
How are fish destroyed when necessary	Kashiefa said she doesn't know and we must ask her brother. This leads me to believe that fish may be left to suffer if they become compromised.	
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water		Not applicable.

How do the buyers transport the fish from the shop In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)? Yes

Please describe any concerns relating to the fish

Kashiefa informed us that the lights are left on in the fish tanks. Kashiefa also couldn't tell us if they destroy fish that become compromised and have started suffering.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigeons	8	Fair
2	Zebra Finches	4	Fair
3	Chickens	9	Fair
4	Quails	5	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Seed mixes	2 x Daily	Other	Yes	Feed acceptable.

Group Structures All together

Compatibility of Groups No conflict seen during inspection.

Space Cramped/Too small ***

Cage Maintenance Fair (some repairs needed) ***

Hygiene of cages Fair

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun? No

Temperature Comfortable

Shelter provided in outside pens Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	Yes
Suppliers of birds	Kashiefa doesn't know and said we must ask Sirdick (her brother and the owner).
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed.	Yes	Apparently not allowed.	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Twice

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns observed
How are birds transported from the shop	In cardboard boxes with holes and bedding.
Please describe any concerns relating to Birds	
Stocking densities need to be lessened.	
Birds require perching provision.	
One chicken was confined in a crate without water.	

REPTILES

Are there reptiles?	Not sold
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SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?	Not sold
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General comments

Upon our arrival, Officer Abrahams and I met with Kashiefa Brown. She informed us that the owner of the shop was Sirdick Van Der Poel. She answered that we must ask the owner as she didn't know a lot of the answers to the checklist questions. We later found out that she was the owner's sister. However, Kashiefa also tried to mislead us regarding the pet shop's name and address. Warnings 13623 & 13624 were issued to both Kashiefa and Sirdick instructing them to lessened stocking densities for the chickens, pigeons, rabbits and Guinea pigs, for them to provide hiding space and shelter to the rabbits, hamsters and Guinea pigs, for them to separate any mother and young from other animals, for them to provide animals in their care with clean water at all times, for them to house different species separately, for birds to be provided with perching, and for fish tank lights to be turned off at night. I also mentioned that hamsters are actually solitary animals and we discussed with Kashiefa that if they fight they must be separated. However this will be hard to enforce due to us not addressing it before and to majority of pet shops housing multiple hamsters together. Officer Abrahams also issued Kashiefa Brown and Sirdick Van Der Poel with a compliance notice in terms of LE By-Laws. Our inspection concluded at 12:30.

Was a warning issued?	Yes	Warning number	13623 & 13624
Is a follow up necessary	Yes		
Date for follow up	March 3, 2025		