



PET SHOP CHECK LIST

Case Number: **213492**

Date of Inspection: March 4, 2025

Time of Inspection: 11:20

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Better Pets

Address: Better Pets, 77 Roodebloem Road
Woodstock

Name of Owner: Hermann Scheinberg

Cellphone Number: (063) 122-9749

Phone Number: (063) 122-9749

Email: betterpets.sa@gmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: No, None seen

What Rodent control does the shop use? Don't have a problem with rats - shop clean and organized.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Fish	Used to use Aqua Pets but now have own stock.	Aqua Pets, self stocking now

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Guppies	40

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration Fair (some bubbles)

Do the tanks have filtration Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen No ***

Are the tanks enriched Plants, Hiding areas, Rocks, Gravel

Are the tanks overstocked Fair

Are lights turned off at night for fish to rest Yes

Do tanks have covers Yes

Water at proper level (should be small gap between top of water and cover) Yes

Condition of animals Good

Describe Concerns No concerns observed

Temperature Suitable - Goldfish 10°C – 22°C Yes

Temperature Suitable - Tropical fish 23°C- 27°C Yes

How often are the fish fed: Daily

Is enough species specific food given Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes

How do staff handle animals Fair

Any dead fish observed: Describe Reason None seen

Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***, Educated on acceptable euthanasia methods
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable.
How do the buyers transport the fish from the shop	Just plastic bag - not pumped with oxygen.
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes

Please describe any concerns relating to the fish

The water changes are only done every 6 months but no fish seen suffering. They wait load shedding out but again - no fish seem suffering. They don't pts fish but have been educated on acceptable pts.

BIRDS

Are there Birds?	Not sold
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REPTILES

Are there reptiles?	Not sold
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SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?	Not sold
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General comments

Upon my arrival, I met with Wilhelm, one of the owners of the shop. He greeted me and immediately granted access. He expalined that they no longer do grooming because they did not have enough space for the set up they needed. They now only sell fish and pet supplies. I inspected the fish solf which is one tank of guppies. The tank has driftwood, moss, natural plants, and rocks. My inspection then concluded at 11:49.

Was a warning issued?	No
Is a follow up necessary	No