



PET SHOP CHECK LIST

Case Number: 213419

Date of Inspection: February 26, 2025

Time of Inspection: 10:19

Name & Surname of Inspector/s: Nicole Venter & LEO Yaaseen Abrahams

Name of Petshop: Petzone

Address: Lenteguur Shopping Centre, Merrydale Avenue
Lenteguur, Mitchells Plain

Name of Owner: Mogamat Achmat January

Cellphone Number: (084) 015-6107

Phone Number: (084) 015-6107

Email: achmatjanuary35@gmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate, Taken to vet

What happens to animals after hours: Kept in shop

What treatment do Puppies get: Not applicable.

What treatment do Kittens get: Not applicable.

Quarantine Cages provided for sick or new animals: Yes, None seen, Separate room

What Rodent control does the shop use? They don't curre try struggle with rodents but before when they had mice before, they hired a company but the owner can't remember the name of the company.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Panorama Pet Shop	-
2	Rodents	Buyers breed and sell back to shop.	-
3	Fish	Aqua Pets & Nembwe Fish Farm	-

Do they breed? No

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Out of stock

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	1
Hamsters	0
Other	0

Group Structures No rodents at the shop during inspection.

Compatibility of Groups No rodents at the shop during inspection.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages Bad ***,
Only one Guinea pig at the shop during inspection. Bedding was soiled.

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: Yes

Ventilation Fair

Draughts No rodents at the shop during inspection.

Temperature Comfortable (20°C- 24°C)

Do they allow breeding? Yes ***

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Not applicable	Yes	Not applicable	Yes

Hiding areas No rodents at the shop during inspection.

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	No	No rodents at the shop during inspection. When he has hamsters, he apparently uses wood shavings.

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	No rodents at the shop during inspection.

Is the diet	Uses an accepted hamster mix.
Diet	No rodents at the shop during inspection.
Frequency of feeding?	He said when he does have hamsters, he feeds them daily.
Do they remove old food?	Yes
Are the animals fully weaned	No rodents at the shop during inspection. He did say that he doesn't breed and if the hamsters have babies, he leaves them with the mother and only sells them when they are old enough to eat by themselves.
Health concerns	No rodents at the shop during inspection.
How are rodents transported from the shop	Be said he uses cardboard boxes with ventilation holes and puts wood shavings inside.
Where are unweaned rodents kept?	Apparently they are left with the mother.
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	He does not sell any rodents for feed purposes.

Please describe any concerns relating to the rodents

The owner informed Yaaseen and I that he does usually sell hamsters. However, there were no hamsters at the shop for us to inspect during our inspection. I still asked him questions though and he showed me the bowls, feed, and bedding he uses when he does have hamsters. I'll include the Guinea pigs living conditions whilst describing the rabbits' living conditions.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?	Yes
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Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	Doesn't sell.
Kittens	0	Doesn't sell.
Rabbits	4	Domestic.

What treatment do Puppies get:	Not applicable.
What treatment do Kittens get:	Not applicable.
Group Structures	All together, Guinea Pig house with a rabbit - I forgot to address this in the Warning, however, no conflict was seen between the species and as Guinea Pigs are social, it may be beneficial for it to stay with the rabbit.
Compatibility of Groups	No conflict or avoidance seen during inspection.
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Fair (some repairs needed)
Hygiene of cages	Bad ***, Soiled bedding.
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°c- 24°c)
Shelter provided in outside pens	Needs Improvement ***
Do they allow breeding?	Yes ***
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	0	Yes	0	Yes

Hiding areas	Fair (not enough) ***
Floor construction:	Wire cages with straw on top.
Bedding	Straw, Wood shavings

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	No	Straw	Yes	Soiled bedding.

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Rodent bottles with ripple used.

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	Not applicable.	Other	Other		
Kittens	Not applicable				
Rabbits	Rabbit pellets and straw.	Daily	Other	Yes	Accepted feed used.

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	Not applicable.
Kittens	Not applicable.
Rabbits	Fair.

Health concerns No concerns noted

How are animals transported from the shop Cardboard boxes with holes made and straw added in.

Please describe any concerns relating to Puppies, Kittens and/or Rabbits
Bedding was soiled.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Various Fresh Water Species	181

Hygiene of tanks	Fair
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Fair
Do the tanks have efficient aeration	Fair (some bubbles)
Do the tanks have filtration	Fair
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair, Poor ***, One beta fish appeared compromised. Warning issued.
Describe Concerns	Abnormal swimming, Over or Under activity
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	No ***, Beta fish's water may be too cold.
How often are the fish fed:	Every 2nd day which is acceptable.
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	One beta fish found dead. Again, I believe it may have been the temperature of the water. I queried the back of heaters for beta fish. Many people think beta fish are cold water fish like gold fish but they actually aren't. They need slightly hugger temperatures.
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration, He said he cuts their heads off and scrambles the brain therefore it

is brain maceration.

Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water

Not applicable - no aquatic amphibians at shop.

How do the buyers transport the fish from the shop

In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

Please describe any concerns relating to the fish

The temperature of the fish tanks kept at the back room of the shop. Although he said the area heats up throughout the day, I believe the temperature of the water drops too low for the beta fish kept inside. This was addressed in the Warning.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Canaries	13	Fair
2	Finches	12	Fair
3	Cockatiels	6	Fair
4	Budgies	7	Fair
5	Parakeet	1	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Species specific seed mixes	2 x Daily	Other	Yes	Accepted feed used.

Group Structures

All together

Compatibility of Groups

No conflict or avoidance seen.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed) ***

Hygiene of cages

Fair

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature	Comfortable
Shelter provided in outside pens	Needs Improvement ***
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Panorama Pet Shop
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns observed
How are birds transported from the shop	Also in cardboard boxes with bedding instead of perches.
Please describe any concerns relating to Birds	Inadequate perching provision.

REPTILES

Are there reptiles?	Not sold
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SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Yaaseen and I arrived at the shop at 10:19. We went through the shop with the owner, Mogamat. We addressed concerns as we went along. Some of these concerns were immediately rectified by the owner. One of the fish tanks didn't have hiding space like the others and he explained they were cleaning but immediately put things back in to give fish hiding space. Warning 13622 was issued to Mogamat instructing him to acclimatise and move the beta fish struggling to swim or to euthanase the fish and send me proof thereof within 4 hours, to clean the rabbit cages, and to provide birds with adequate perching. Our inspection concluded at 11:05

Was a warning issued?	Yes	Warning number	13622
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Is a follow up necessary	Yes
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Date for follow up	March 6, 2025
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