



PET SHOP CHECK LIST

Case Number: 213484

Date of Inspection: March 5, 2025

Time of Inspection: 14:56

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Westridge Pets & Aquatics (Westridge Pets Planet)

Address: Westridge Shopping Centre, Simonsig Avenue
Westridge, Mitchells Plain

Name of Owner: Abid Bhuaayan

Cellphone Number: (062) 650-7615

Phone Number: (062) 650-7615

Email: staff@doesntknow.com

Pet shop's Veterinarian name: Doesn't Remember

Practice name: Lentegueur Vet Clinic

Veterinarian Phone Number: (021) 000-0000

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Taken to vet

What happens to animals after hours: Kept in shop

What treatment do Puppies get: None

What treatment do Kittens get: None

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? Daily cleaning and resident cat stays by the shop during the day.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Customers sell back to them.	-
2	Fish	Aqua Pets	-
3	Rabbits	Customers sell back to them	-

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	Not sold
Kittens	0	Not sold
Rabbits	2	Domestic

What treatment do Puppies get: None

What treatment do Kittens get: None

Group Structures Mother & Young Separate, Same sizes together

Compatibility of Groups No conflict seem

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed)

Hygiene of cages Fair

Draughts No

Ventilation Good (Fresh & Clean)

Temperature Comfortable (20°C- 24°C)

Shelter provided in outside pens Good

Do they allow breeding? Yes ***

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Hiding areas Unacceptable (None) ***

Floor construction: Plastic base with straw on top.

Bedding Straw

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Rodent bottle used.

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	N/A				
Kittens	N/A				
Rabbits	Pellets and sometimes veg	2 x Daily	Other	Yes	Feed adequate

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	Not applicable.
Kittens	Not applicable.
Rabbits	Fair

Health concerns No concerns noted

How are animals transported from the shop Buyers either bring their own cage or the shop provides a cardboard box with straw inside and make holes for ventilation.

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

The rabbits require hiding space and they must fill up the water bottle.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Gold fish	360
2	Koi	30
3	Swordtails	20
4	Guppies	100
5	Angel fish	300
6	Oscars	20
7	Neon tetras	100
8	Varied	200

Hygiene of tanks Fair,
Busying doing a water change now. Tanks are being emptied and refilled.

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration Fair (some bubbles)

Do the tanks have filtration Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Plants, Rocks

Are the tanks overstocked Poor ***

Are lights turned off at night for fish to rest Yes

Do tanks have covers No

Water at proper level (should be small gap between top of water and cover) Yes

Condition of animals Fair

Describe Concerns No concerns observed

Temperature Suitable - Goldfish 10°C – 22°C Yes

Temperature Suitable - Tropical fish 23°C-27°C Yes

How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	No ***
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	None seen but it's hard to see as they were emptying tanks for water changes.
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***, Educated on humane methods of slaughter.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	
Water tested with strips daily. Water changes are done twice a week. They couldn't tell me how they killed fish so I educated on humane slaughter.	

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	60	Fair
2	Goudian	1	Fair
3	Lovebirds	20	Fair
4	Budgies (white)	1	Compromised

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Species specific seed mixes	Daily	Other	Yes	Accepted feed

Group Structures Same sizes together, All together

Compatibility of Groups No conflict seen

Space	Acceptable (stretch out, stand normally & turn), Cramped/Too small ***
Cage Maintenance	Fair (some repairs needed) ***
Hygiene of cages	Fair
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	Yes ***
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Needs Improvement ***
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	Yes
Suppliers of birds	Previous customers
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Not allowed	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns Listless, Weekend budgie

How are birds transported from the shop Cardboard box method

Please describe any concerns relating to Birds

Inadequate and insufficient perching. Need to lessen stocking densities. Budgie needs vet care.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon my arrival, I met with the manager, Sarfaras Khan, the owner's brother. During my inspection, I observed that one of the budgies was on the floor of the cage and appeared weak. I pointed this budgie put to the manager. When I caught the budgie, he seemed to liven up and appeared normal for a bit. The manager put this budgie in its own cage and I explained that I want footage of it and for it to be removed off display. The fish tanks were being emptied for a water change, which made it hard to see all of the fish clearly. With fish tanks and budgie cages are overcrowded. The rabbits also require hiding space. I issued the owner, Abid Bhuaayan, with Warning 13626 instructing him to provide the budgie with medical/vet care and send proof by 16:00 on Friday (07/03/2025), to lessen the stocking densities of his fish tanks and bird cages and send proof by Monday (10/03/2025), to provide birds with sufficient and adequate perching and send proof by Monday (10/03/2025), and to move the rabbits to a larger cage and provide them with hiding space by Monday (10/03/2025). Sarfaras Khan signed for the Warning on Abid's behalf and my inspection concluded at 15:48.

Was a warning issued?	Yes	Warning number	13626
Is a follow up necessary	Yes		
Date for follow up	March 10, 2025		