

INSPECTOR NOTE

Building: SILWWOD CENTRE

Street: 59 CAMPGROUND ROAD

Suburb: RONDEBOSCH

Postal Code: 7700

Date: 2025-03-04

Time: 12:07

Inspector: NICOLE VENTER

Type: CASE DISCUSSION NOTE

Follow-Up Date: 2025-03-11

Comments:

Case Number: 213491
Date: 03-04-2025
Time: 10:20 AM
Inspector/s name & surname: Nicole Venter
Name of Establishment: Fab-U-Pet
Unit/building number: 59
Street name: Campground Road
Area : Rondebosch
City: Cape Town
Owner details: Warren Wilcox
Manager /Supervisor: Warren Wilcox
Emergency / After hours contact number: 067 110 0779
Veterinarian contact details: Belmont Vet Clinic
Establishment setup: Walk-in
Type of animals: Dogs
Cats
Have done 2 rabbits before but rare.
Amount of staff members: 3
Staff Qualifications: Certified groomer
Experience
26 years plus, 2 years plus, 4 years plus.
Are any form of sedation being used: No - they are willing to do grooming at vet with Dr Mac if animals have to be sedated.
General cleanliness: Good
Holding / waiting bay: Reception with owner
Holding enclosures
Non-slio mats in pens.
Full description of holding bay/s: Constructed out of dry wall and wooden pens, with clip in leashes.
Clean.
Water available: No
Other comments: Warren has had feedback from clients that the open pens have made the pets calmer when coming back from grooming.
Wash bay: Bath
Specially designed wash bay with non-slip flooring. Elevated surface. Lead clips on wall.
Condition of wash bay: Good state of repair.
Water temperature: Room temp to Luke warm - good. There is a single line for them to control temp. In winter will go warmer but not hot.
Type of products used, product names / labels: Champion Heavy Duty Dryer (Dog)
SupaXpress Dog Shampoo (Ace Grinding)
Hair dressing scissors.
Electric Clippers (animal - Ace Grinder)
Amount of animals observed in bays:
Dogs Cats Farm animal/s
Animals in holding bay 1 0 0
Animals in wash bay 0 0 0
Animals in clip bay 1 0 0
Animals in dryer bay 1 0 0
Animals in collection bay 3 0 0
Animals in vechile/s 0 0 0

Clip bay: Open area
Animals on surfaces
Non-slip matting, elevated with leash clip to secure Dog.
Condition of clip bay: Well maintained.
Clip bay: Elevated wide surface (wooden counters), sturdy and has non slip mat on top for animals.
Equipment used: Champion Heavy Duty Dryer (Dog)
SupaXpress Dog Shampoo (Ace Grinding)
Hair dressing scissors.
Electric Clippers (animal - Ace Grinder)
Condition of equipment: Well maintained
Temperature of dryers: Warm but the dryer is never concentrated in one spot long enough for it to burn.
Condition of animals - after being clipped: Well clipped
No cuts, no soreness, no bruising.
Are animals taken outside to dry: No
Outside dry bay: Not applicable
Are any overcrowding observed: No - each dog has their own pen.
Full description of transportation - for collection and drop off: Not applicable, owners collect the animals and drop them off.
List concerns found / final comments: No water for dogs not being groomed - a concern addressed at every grooming parlour I've inspected.
Action taken: Warning issued
Warning/Notice to Comply Number: 20062
Outcome / Follow up: Follow-up inspection to be conducted
Follow-up date: 11-03-2025
MAGDALENE MARSHALL 2025-03-04 12:07

Captured By: