



PET SHOP CHECK LIST

Case Number: 213484

Date of Inspection: April 1, 2025

Time of Inspection: 10:43

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Westridge Pets & Aquatics

Address: Westridge Shopping Centre , Simonsig Avenue
Westridge

Name of Owner: Abid & Mustafa Bhuaayan & Kamal
Cellphone Number: (062) 650-7615

Phone Number: (062) 650-7615
Email: westridgepetsaquatics@gmail.com

Pet shop's Veterinarian name: Vet At Practice

Practice name: Lentegeur Vet Clinic & PDSA

Veterinarian Phone Number: (021) 371-2440

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate, Taken to vet

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? They have 2 resident cats and they keep it clean and organised as much as possible.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Previous Clients.	-
2	Fish	Aqua Pets	-
3	Rabbits	Previous customers.	-

Do they breed? No

If breeding, what happens to the offspring? Hand-Reared, Parent Reared

If removed for hand rearing, from what age: As per breeder and clients, AG parrots are taken in for hand rearing once they have some plumage.

RODENTS

Are there Rodents? Not sold

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Angelfish & Goldfish	440
2	Guppies & Tetras	270
3	Chromis, Catfish, Chalceus	210
4	Moors, Mollies, & Swordtails	185
5	Beta fish	10
6	Butterfly Khoi	20
7	Spotties, Wrasses, Silver Dollars	50
8	Gouramis	85
9	Oscars	10
10	Danios	50

Hygiene of tanks Fair

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration Fair (some bubbles)

Do the tanks have filtration Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Hiding areas, None provided ***,
Need more hiding space especially with stocking densities being excessive.

Are the tanks overstocked Poor ***

Are lights turned off at night for fish to rest	Yes
Do tanks have covers	No
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Poor ***, 2 fish had to be destroyed during my inspection and another 4 dead fish were removed from tanks.
Describe Concerns	Abnormal swimming, Over or Under activity, Panting at surface
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Yes - 4 - I explained it is most likely due to their excessive stocking densities resulting in stress to fish and poor water quality.
Compatibility of Groups	Good, Poor - Chasing ***, Poor - Hiding ***
How are fish destroyed when necessary	I demonstrated destruction through brain maceration and made the staff member perform the 2nd dying fish.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable.
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	
I found multiple dead fish in various tanks as well as dying fish in separate tanks. Another concern was that 2 fish were stuck in the filter compartment at the back of the tank. I made the staff member remove them immediately and told Mustafa that this needs to be checked daily.	

BIRDS

Are there Birds?	Yes
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Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	29	Fair, acceptable.
2	Zebra Finches	9	Fair, acceptable.
3	Society Finches	5	Fair acceptable.
4	Java Sparrow	1	Fair, acceptable.
5	African Greys	7	Unweaned fledglings.

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie seed	2 x Daily	Other	Yes	Acceptable diet used.
2	Finch seed mix.	2 x Daily	Other	Yes	Acceptable diet used.
3	Bird seed mix.	2 x Daily	Other	Yes	Acceptable feed for Java Sparrow.
4	Avimox	Ad-lib	Other	Yes	AGs being hand reared and they are fed the mix every 3 hours.

Group Structures

All together

Compatibility of Groups

No conflict or avoidance seen.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed) ***

Hygiene of cages

Excess Faeces ***,
AG fledgling box soaked and strong ammonia smell.

Ventilation

Good (Fresh & Clean), Poor (Stuffy & Smelly) ***,
AGs being hand reared may require more ventilation but without eliminating the heat they need.

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate? Yes

Are perches placed above each other (causing faeces to drop onto birds below?) No

Do they allow breeding? No

Suppliers of birds Previous customers.

How do staff handle animals? Fair

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	NA	Yes	NA	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 days

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well), Under Age ***, AGs being hand reared- fed Avimax formula every 3 hours.

Health concerns No concerns observed

How are birds transported from the shop Cardboard box with ventilation and bedding.

Please describe any concerns relating to Birds

The African Grey fledglings need to be kept in a clean box not soaked in faecal matter and ammonia. Box must be dry. Owner uses empty seed husks as bedding which is not suitable.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon my arrival, I found that the majority of my warning was complied with, especially in regards to the birds. The fish tanks were still however overstocked and I had to make them put 2 fish as well as remove other dead fish from tanks. Warning 13630 was issued to Mustafa Kamal and Abid Bhuaayan instructing them to lessen the excessive stocking densities of their fish tanks within 48 hours, going forward to immediately remove compromised and dying

fish and pts them using the methods I trained them with (except for larger fish), to provide their fish with adequate hiding space, to move the beta fish to appropriate tanks affording adequate space within 48 hours, to provide the finches with adequate perching, to remove hazardous objects from bird cages, to provide the rabbit with hiding space, and to clean the box which the Agrican Grey fledglings are housed in.

Was a warning issued?	Yes	Warning number	13630
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Is a follow up necessary	Yes
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Date for follow up	April 3, 2025
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