



PET SHOP CHECK LIST

Case Number: 213487

Date of Inspection: April 1, 2025

Time of Inspection: 15:30

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Emmanuel Pet & Bike Shop

Address: Shop 22, Strawberry Mall, Strandfontein Blou Dakke Centre,
Strandfontein Village, Southern Suburbs
Strandfontein

Name of Owner: Sharon Melissa Manuel

Cellphone Number: (078) 140-5613

Phone Number: (078) 140-5613

Email: shavonmelisa@gmail.com

Pet shop's Veterinarian name: SPCA Hospital TAH vets

Practice name: SPCA & TAH

Veterinarian Phone Number: (021) 400-4140

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate, Taken to vet

What happens to animals after hours: Kept in shop, Go home with owner

What treatment do Puppies get: Not applicable

What treatment do Kittens get: Not applicable

Quarantine Cages provided for sick or new animals: None seen, Separate room

What Rodent control does the shop use? They call a company in of they start experiencing problems.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Local Breeders , Previous Customers.	-
2	Fish	CampCon	-
3	Rabbits	Previous Customers.	-

	Animal type	Supplier name	Contact
4	Rodents	Previous Customers.	-

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable.

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	50
Mice	0
Guinea Pigs	1
Hamsters	0
Other	0

Group Structures Singly, Mother & Young Separate, Same sizes together, All together

Compatibility of Groups No aggression, conflict, or stereotypical behaviour noted during inspection.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Good

Hygiene of cages Fair

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress: No

Ventilation Fair

Draughts No

Temperature Comfortable (20°c- 24°c)

Do they allow breeding? Yes ***

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	Not allowed	Yes	Not allowed	Yes

Hiding areas

Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	Acceptable edding used.

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 times

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	Bowls cleaned since last inspection.

Is the diet

Acceptable in terms of practice.

Diet

Accepted feed used.

Frequency of feeding?

Daily.

Do they remove old food?

Yes

Are the animals fully weaned

Yes (feeding themselves well), Under Age ^{***},
 Young still left with mother rats in a separate compartment.

Health concerns

No concerns noted

How are rodents transported from the shop

Boxes with ventilation and bedding. Try get customers to buy a cage with the animal.

Where are unweaned rodents kept?

Good (with mother)

Are unweaned rodents sold live?

No (Good)

How are rodents killed (as reptile food)?

Don't sell dead rodents. They buy their feed already dead as well.

Please describe any concerns relating to the rodents

They sell rodents to snake owners and educate them it is illegal to feed live rodents and that rodents should be killed but there is no enforcement of this. They themselves purchase prefilled rodents from Panorama Pet Shop and to feed their corn snake and rat snake.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?

Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	NA
Kittens	0	NA
Rabbits	1	Domestic

What treatment do Puppies get:	Not applicable
What treatment do Kittens get:	Not applicable
Group Structures	Singly
Compatibility of Groups	No stereotypical behaviour seen from rabbit housed on its own.
Space	Acceptable (stretch out, stand normally & turn)
Cage Maintenance	Good
Hygiene of cages	Fair
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°c- 24°c)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	Yes ***
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not allowed	Yes	Not allowed	Yes

Hiding areas	Good (Box/Plastic Container)
Floor construction:	Cage base lined with newspaper and straw on top.
Bedding	Straw, Newspaper
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 x

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Other - describe in comments	Clean	Rodent bottle.

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	NA				
Kittens	NA				
Rabbits	Pellets & Roughage	2 x Daily	Other	Yes	Acceptable feed used.

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	Not applicable
Kittens	Not applicable
Rabbits	Fair and acceptable.

Health concerns No concerns noted

How are animals transported from the shop Boxes as described before or customers buy cage with the animal.

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

Rabbit appeared in acceptable condition and behaviour did not appear problematic or a sign of concern.

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Khoi Fish	10

Hygiene of tanks Good

Is water clean Clear (see fish clearly)

Is equipment (nets/heaters) in good repair Good

Do the tanks have efficient aeration	Fair (some bubbles)
Do the tanks have filtration	Fair
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Rocks
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	No
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair, No concerns seen during inspection.
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Not applicable.
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	None seen during inspection.
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***, As per previous inspection, Shavon was educated. During the follow up she said that she hasn't forgotten and will continue to look for educational material on how to pts humanely. She said she'll also call if she has to pts a suffering fish.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable.
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes

Please describe any concerns relating to the fish
No actionable concerns observed during inspection.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Green Cheeked Parakeets	2	Fair & Acceptable.
2	Yellow Collared Lovebirds 2	2	Fair & Acceptable.
3	Blue kakariki	1	Fair & Acceptable.
4	Budgie	1	Fair & Acceptable.
5	Ringneck parakeet	1	Fair & Acceptable.
6	African Grey parrot.	1	Fair & Acceptable.

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Parakeet mix.	2 x Daily	Other	Yes	Acceptable food.
2	Lovebird mix.	2 x Daily	Other	Yes	Acceptable food.
3	Parakeet mix.	2 x Daily	Other	Yes	Acceptable food.
4	Budgie seed.	2 x Daily	Other	Yes	Acceptable food.
5	Parrot mix.	2 x Daily	Other	Yes	Acceptable food.

Group Structures Singly, Same sizes together

Compatibility of Groups No concerns RE behaviour noted during inspection.

Space Acceptable (stretch out, stand normally & turn)

Cage Maintenance Fair (some repairs needed) ***

Hygiene of cages Good, Fair

Ventilation Good (Fresh & Clean)

Are birds exposed to draughts? No

Are birds left in full sun? No

Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Previous customers & local Breeders.
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not allowed	Yes	Not allowed	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 x

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Bowls now clean - warning complied with.

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Cages or modified boxes.

Please describe any concerns relating to Birds

There are more perches now, bowls are clean and accumulated faeces has been removed - the Warning issued during the previous inspection has been complied with.

REPTILES

Are there reptiles? Yes

Numbers of live reptiles

	Breed	Numbers
1	Corn snake	1
2	Rhino rat snake	1

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Pinkies	Weekly	Good & Nutritious	YES	NO	
2	Rats	Weekly	Good & Nutritious	YES	NO	

Group Structures

Singly

Compatibility of Groups

Housed singly and no concerning behaviour noted during inspection.

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards.

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed) ***

Hygiene of cages

Fair,
No longer accumulated scat and shedding. Just a single piece of scat - shows warning was complied to.

Are reptiles left in full sun?

No

Temperature - **Note:**
Snakes tropical 27°C – 38°C; Other 20°C–
35°C; Lizards 30°C-35°C

Comfortable

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	Notallowed	Yes	Not allowed	Yes

Venomous snakes: Are staff trained to handle

Yes

How do staff handle animals?

Fair

Security/safety

Double Door

Are tank covers secure to prevent escape?

Yes

Enrichment/Hiding Area

Logs, Wood, Box, Pipes, Tunnels

Is bedding clean & absorbent?

Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	0	Now once (was monthly before)

Heating Heating Pad

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	Large enough for snakes to submerge.

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Fair

How are reptiles transported from the shop Not applicable. They are kept at the shops as Shavon's pets. A PAPA license is not needed as their purpose is not to be on display and people are not charged when they do happen to see the snakes.

Please describe any concerns relating to reptiles

Although the tanks were no cleaner (except for one piece of scat on the corn snake tank), Shavon said they will still clean monthly going forward. I reminded her that she must ensure spot cleaning takes place daily if necessary and that the tanks furniture and bedding should be checked at least every 2nd week. However, the tanks weren't in an unhygienic state that I could action.

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon my arrival, Shavon greeted me and told me I go walk through. Walking through, I observed that they had actually complied to the Warning previously issued. Thus case can now be closed with NFA and until a 2nd proactive must be logged. Close case - NFA.

Was a warning issued? No

Is a follow up necessary No