



PET SHOP CHECK LIST

Case Number: 213639

Date of Inspection: April 9, 2025

Time of Inspection: 15:00

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Yusna's Pet Shop

Address: Mitchells Plain Town Centre , Shop A5 (by bus terminals on 3rd Avenue)
Mitchells Plain

Name of Owner: Sadick & Kashiefa Van Der Poel & Brown **Cellphone Number:** (083) 542-7479

Phone Number: (083) 542-7479 **Email:** none@provided.com

Pet shop's Veterinarian name: PDSA PDSA

Practice name: PDSA

Veterinarian Phone Number: (021) 371-2440

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop, Go home with owner

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? None - apparently not needed.

Do they breed? Yes

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Parent reared - hamsters

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	1
Hamsters	14
Other	2

Group Structures

Mother & Young Separate, All together,
Hamsters are solitary and should not be kept together.

Compatibility of Groups

Bullying ***,
Many of the hamsters have wounds and one was seen dominating the other. We may not have seen conflict but if we apply species specific guidelines, they must be separated.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed)

Hygiene of cages

Fair,
There were flies inside the cage which I forgot to mention in the Warning. When I checked the bedding, it was fine so I don't know what brought the flies.

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:

Yes

Ventilation

Fair

Draughts

No

Temperature

Comfortable (20°C- 24°C)

Do they allow breeding?

Yes ***

How do staff handle animals?

Fair

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Hiding areas

Unacceptable (None) ***,
Again, I forgot to address this in my warning. I think going forward, I will compile warnings ahead of time so that I don't lose focus when I come across another concern - such as the wounds.

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	Sawdust for hamsters and straw for Guinea Pig.

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Twice

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet

Accepted feed mixes used.

Diet

Acceptable mixes used.

Frequency of feeding?

Twice daily.

Do they remove old food?

Yes

Are the animals fully weaned

Yes (feeding themselves well), Just Weaned

Health concerns

Injuries ***, Poor coat ***,
Wounds, swollen eyes, Guinea Pig underweight.

How are rodents transported from the shop

Cardboard box with bedding and ventilation.

Where are unweaned rodents kept?

Good (with mother)

Are unweaned rodents sold live?

No (Good)

How are rodents killed (as reptile food)?

Not applicable - don't sell reptiles and don't sell rodents as food - apparently.

Please describe any concerns relating to the rodents

Other - 2 is rabbits. I know rabbits are lagomorphs and not rodents but I'm including them in with the rodents to save a page. Firstly, I forgot to include hiding space for the hamsters in my warning which is a concern I addressed previously. Other concerns: hamsters are solitary and territorial animals yet are being kept together. Various wounds and injuries documented. I also recorded one hamster dominating the other. They could also possibly have mites. The young Guinea Pig is underweight and appears to have a condition affecting its genital area. Additional to this, his reaction time is not what it should be - they are usually timid animals. Both the hamsters and the Guinea Pig were included in the Warning issued and for vet treatment to be provided and for animals to be separated if conflict observed. Upon my arrival, the rabbits had just been bought by the shop and didn't have water. They set up a cage and provided water but this was still included in the warning. The animals outside, including the rabbits and the guinea pig, were in the sun and didn't have shelter which was rectified with shade netting but still included in the Warning.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Assorted	35

Hygiene of tanks Poor ***,
One tank discoloured green and containing a dead fish. The remaining fish was removed and this was addressed in the warning.

Is water clean Quite Clear, Cloudy ***,
One tank discoloured green and containing a dead fish and a live fish.

Is equipment (nets/heaters) in good repair Fair

Do the tanks have efficient aeration Fair (some bubbles)

Do the tanks have filtration Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen Yes

Are the tanks enriched Artificial plants

Are the tanks overstocked Fair

Are lights turned off at night for fish to rest Yes

Do tanks have covers Yes

Water at proper level (should be small gap between top of water and cover) Yes

Condition of animals Fair, Very poor ***, One dead fish found.

Describe Concerns No concerns observed

Temperature Suitable - Goldfish 10°C – 22°C Yes

Temperature Suitable - Tropical fish 23°C- 27°C Yes

How often are the fish fed: Daily

Is enough species specific food given Appears Acceptable

In the event of a power failure is the pet shop owner / attendant informed: Yes

How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Yes - in the green tank with another live fish.
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***, I believe Lashiefa is hiding behind her brother because she is the one I find at the Shop during inspections.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	One dead fish found Ina dirty tank with discoloured green water and with another live fish.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigeons	7	Fair
2	Chickens	17	Fair
3	Lovebirds	3	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Species specific seed mixes	2 x Daily	Other	No ***	Feed acceptable

Group Structures	All together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Cramped/Too small ***
Cage Maintenance	Fair (some repairs needed) ***
Hygiene of cages	Fair
Ventilation	Good (Fresh & Clean)

Are birds exposed to draughts?	No
Are birds left in full sun?	Yes ***
Temperature	Comfortable
Shelter provided in outside pens	No ***
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***
Is the thickness of the perch adequate?	No ***
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	Yes
Suppliers of birds	Kashiefa doesn't know.
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Twice

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Same as rodents.

Please describe any concerns relating to Birds

Lack of shelter, overcrowding and excessive stocking densities, perching provision still not acceptable. Chickens now have bedding but still no perch.

REPTILES

Are there reptiles?

Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon my arrival, Kashiefa was again at the shop and so I don't believe she doesn't know everything on the checklist. Please see the checklist for further inspection details. Warning 13633 was issued to both Kashiefa Brown and Sadick Van Der Poel instructing them to lessen their stocking densities of the chickens to prevent over crowding, to provide the animals kept outside with adequate shelter, to ensure animals have access to water at all times, to separate hamsters, to provide vet attention to the hamsters and the Guinea Pig and send proof within 48 hours, to provide birds with sufficient and adequate perching, and lastly for dead fish to be removed from tanks immediately and for the green tank to be cleaned and hygienically maintained.

Was a warning issued? Yes

Warning number 13633

Is a follow up necessary Yes

Date for follow up April 11, 2025