



PET SHOP CHECK LIST

Case Number: **213419**

Date of Inspection: April 1, 2025

Time of Inspection: 14:50

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Petzone

Address: Shop 10, Lentegour Shopping Centre , Merrydale Avenue,
Lentegour
Mitchells Plain

Name of Owner: Mogamat Achmat January

Cellphone Number: (084) 015-6107

Phone Number: (084) 015-6107

Email: achmatjanuary35@gmail.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate, Taken to vet

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? Currently none used as none needed.

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Panorama Pet Shop	-
2	Rodents	Buyers breed and sell back to shop.	-
3	Fish	Aqua Pets & Nembwe Fish Farm	-

Do they breed? No

If breeding, what happens to the offspring? Parent Reared

If removed for hand rearing, from what age: Not applicable

RODENTS

Are there Rodents?

Out of stock

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0
Hamsters	0
Other	0

Group Structures

No rodents to inspect.

Compatibility of Groups

No rodents to inspect.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed)

Hygiene of cages

No rodents to inspect.

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:

No

Ventilation

Fair

Draughts

No rodents to inspect.

Temperature

Comfortable (20°C- 24°C)

Do they allow breeding?

No

How do staff handle animals?

Fair

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Hiding areas

No rodents to inspect.

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Other	No	No rodents to inspect.

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	N/A

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	No rodents to inspect.

Is the diet See previous checklist for when rodents were inspected.

Diet No rodents to inspect.

Frequency of feeding? No rodents to inspect. See previous checklist.

Do they remove old food? Yes

Are the animals fully weaned No rodents to inspect.

Health concerns No concerns noted

How are rodents transported from the shop See previous checklist.

Where are unweaned rodents kept? No rodents to inspect.

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents
Previous concerns relevant to rodents included unhygienic conditions (soiled bedding) and lack of hiding space. However, during this inspection, no rodents were being sold. See the previous checklist for the answers relevant to rodents.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Assorted	+/- 300

Hygiene of tanks Fair

Is water clean Quite Clear

Is equipment (nets/heaters) in good repair	Fair
Do the tanks have efficient aeration	Fair (some bubbles)
Do the tanks have filtration	Fair
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants, Hiding areas, Gravel
Are the tanks overstocked	Poor ***
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	No
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Yes - I believe it is the overstocking of tanks which not only causes distress but also affects the water conditions. This was explained to Mogomat when I issued the Warning.
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable.
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes

Please describe any concerns relating to the fish

Tanks are overstocked and a dead fish was found in one of the tanks. Warning 13631 includes to lessen stocking densities of fish tanks and it was explained to Mogomat that overcrowded tanks causes stress and compromises water conditions.

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Pigeons	12	Fair
2	Pigeon	1	Compromised claw
3	Budgies	55	Fair
4	Lovebirds	6	Fair
5	Cockatiel	1	Fair
6	Zebra Finches	6	Fair
7	Canaries	10	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Species-specific seed mixes	2 x Daily	Good & Nutritious	Yes	

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Cramped/Too small ***
Cage Maintenance	Fair (some repairs needed) ***
Hygiene of cages	Fair
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Panorama Pet Shop and Private Breeders
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Apparently not allowed	Yes	Apparently not allowed	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	7 x

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	Pigeon with compromised claw
How are birds transported from the shop	Cardboard boxes with holes and bedding.

Please describe any concerns relating to Birds

Cages again overstocked, still insufficient and inadequate perching, and finally, a pigeon with a compromised claw was surrendered to me. However, Mogomat said he'd have to find the contact details of the supplier as that person also needs to be inspected.

REPTILES

Are there reptiles?	Not sold
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SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects?	Not sold
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General comments

Reptiles are not sold but I found 4 x angulate tortoises in a fish bowl. Mogomat said an old man asked him to keep the tortoises for him for about a week and that he'd try and get contact details. This was included in the warning and the tortoises were signed over please see the Welfare Tracker Report for more details. My inspection concluded at

Was a warning issued?	Yes	Warning number	13631
Is a follow up necessary	Yes		
Date for follow up	April 28, 2025		