



PET SHOP CHECK LIST

Case Number: 215720

Date of Inspection: April 25, 2025

Time of Inspection: 10:24

Name & Surname of Inspector/s: Nicole Venter

Name of Petshop: Petco Pet Shop

Address: Shop 4, Chrismar Centre, Darling Street
Chrismar

Name of Owner: Fadiah Basadien

Cellphone Number: (082) 687-7334

Phone Number: (021) 948-8803

Email: petcopets@iafrica.com

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? Rent-To-Kill

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Customers	Staff doesn't have it.
2	Fish	Aqua Pets	Nigel
3	Rodents	Customers	Staff doesn't have the contact.
4	Rabbits	Customers	Staff doesn't have contact.

Do they breed? No

If breeding, what happens to the offspring? Not applicable

If removed for hand rearing, from what age: Not applicable

RODENTS

Are there Rodents?

Out of stock

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0
Hamsters	0
Other	0

Group Structures

All together

Compatibility of Groups

None seen during inspection.

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed)

Hygiene of cages

Clean during inspection because cage is empty.

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:

No

Ventilation

Fair

Draughts

No

Temperature

Comfortable (20°C- 24°C)

Do they allow breeding?

No

How do staff handle animals?

Fair

Do they allow public to handle the animals?

Yes

	Adults	Supervised	Children	Supervised
Handling	Yes	Yes	Yes	Yes

Hiding areas

Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	None seen during inspection.

Cleaning routine

	Per day	Per week
How often is cleaning done	N/A	Once

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	Bowl seen hut cage empty at moment.

Is the diet	Good & Nutritious
Diet	Hamster mix and calcium treats.
Frequency of feeding?	Every 3 days as a lot of mix is given.
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No rodents to inspect.
How are rodents transported from the shop	Cages bought or cardboard box with ventilation and bedding.
Where are unweaned rodents kept?	Not applicable.
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents
Please describe any concerns relating to the rodents	
The shop is currently out of stock.	

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?	Not sold
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FISH

Are there Fish?	Yes
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Numbers of live fish

	Breed	Numbers
1	Assorted	300

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Good

Do the tanks have efficient aeration	Good (Bubbles)
Do the tanks have filtration	Good
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	No ***
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel
Are the tanks overstocked	Fair
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	Yes
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Poor ***, I Comet dying and another guppy found dead
Describe Concerns	Abnormal swimming
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Appears Acceptable
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Fair
Any dead fish observed: Describe Reason	Yes - unknown - no conflict seen and water and stocking densities appear acceptable.
Compatibility of Groups	Good
How are fish destroyed when necessary	Left to die ***, Staff member shown how to macerate brain.
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Not applicable
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	Lack of humane euthanasia for dying fish.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	43	Fair
2	Finches & Goulians	40	Fair
3	Zebra Finch	1	Eye condition
4	African Grey	1	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Budgie mix	Daily	Good & Nutritious	Yes	
2	Bird seed	Daily	Good & Nutritious	Yes	
3	Parrot mix	Daily	Good & Nutritious	Yes	

Group Structures

Singly, Same sizes together, All together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Acceptable (stretch out, stand normally & turn)

Cage Maintenance

Fair (some repairs needed) ***

Hygiene of cages

Fair

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Not applicable

Adequate Perch Space - **Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets**

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding? No

Suppliers of birds Customers - staff member doesn't have the contact details.

How do staff handle animals? Fair

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	No	Yes	No	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	NA	Twice

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns Listless, Eye condition

How are birds transported from the shop Boxes or bags with ventilation

Please describe any concerns relating to Birds

Bird with eye condition and insufficient perching.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

The staff member said she'd sign the finch over but I have to do my other inspections first. I said I'd come back for the bird but if the owner decides to provide vet treatment, the report must be sent to the SPCA. This is why 2 warnings were issued.

Was a warning issued? Yes **Warning number** 20070 & 13634

Is a follow up necessary Yes

Date for follow up April 25, 2025