

INSPECTOR NOTE

Building: SILWWOD CENTRE

Street: 59 CAMPGROUND ROAD

Suburb: RONDEBOSCH

Postal Code: 7700

Date: 2025-04-01

Time: 12:05

Inspector: NICOLE VENTER

Type: CASE DISCUSSION NOTE

Follow-Up Date:

Comments:

Case Number: 213491
Date: 04-01-2025
Time: 9:20 AM
Inspector/s name & surname: Nicole Venter
Name of Establishment: Fab-U Pet Grooming
Unit/building number: 59
Street name: Campground Road
Area : Rondebosch
City: Cape Town
Owner details: Warren Wilcox
Manager /Supervisor: Warren Wilcox 067 110 0779
Emergency / After hours contact number: 067 110 0779
Veterinarian contact details: Dr Darren Mac - Belmont Vet Clinic
Establishment setup: Walk-in
Type of animals: Dogs
Cats
Have only done 2 rabbits before.
Amount of staff members: 3
Staff Qualifications: Certified groomer
Experience
Experience of staff: 26yrs, 2yrs, & 4yrs.
Are any form of sedation being used: No, of owners want them sedated, they are referred to Dr Mac and then grooming will take place at the vet clinic.
General cleanliness: Good
Holding / waiting bay: Reception with owner
Holding enclosures
Specially designed pens.
Full description of holding bay/s: 2 squared meters, pen with wooden fencing allowing dogs open view, and with non-slip mats. Steel drinking bowls are secured to the fence and raised off the ground .
Water available: Yes
Other comments: Upin my follow up inspection, the water bowls were still secured to the fence of the pens. The dog in the pen had access to clean water. It is obvious that compliance has been maintained and taken seriously.
Wash bay: Bath
Tubs
Condition of wash bay: Good
Water temperature: Room temp to luke warm.
Type of products used, product names / labels: Champion Heavy Duty Dog Dryer.
SupaXpress Dog Shampoo by AceGrinding.
Imported hair dressing scissors by AceGrinding .
Animal Electirc Clippers by AceGrinding.
Other comments regarding the wash bay: Animals restrained with specific leas attached in am acceptable manner. Manner of tethering is acceptable and for the safety of the dogs whilst they are on an elevated service. Surface wide enough to prevent an animal from getting close to the edge and falling off.
Amount of animals observed in bays:
Dogs Cats Farm animal/s
Animals in holding bay 0 0 0
Animals in wash bay 0 0 0

Animals in clip bay	1	0	0
Animals in dryer bay	1	0	0
Animals in collection bay		1	0 0
Animals in vehicle/s	0	0	0

Clip bay: Open area

Animals on surfaces

Wide surfaces, non-slip matting, humane tethering for safety of dogs.

Condition of clip bay: Good, hygienic and well maintained.

Clip bay: Open area on an elevated surface that runs along 2 walls of the parlour. The surfaces are very wide and prevent animals from getting close to the edge and falling off. The animals can stand, turn around, and lie down without being at risk of falling off. The surface is sturdy and is lined with non-slip matting. The leasing set up is humane and allows the animal mobility without them being able to get close enough to the edge to jump off.

Equipment used: High quality heavy duty leashes and clip ons.

Champion Heavy Duty Dog Dryer.

SupaXpress Dog Shampoo by AceGrinding.

Imported hair dressing scissors by AceGrinding.

Animal Electric Clippers by AceGrinding.

Condition of equipment: Good - very well maintained and of obvious high quality.

Temperature of dryers: Warm. Again, I see that the dryer is never concentrated on a single area and dogs don't display any discomfort from the dryer itself.

Condition of animals - after being clipped: Well clipped

When touched, they don't appear to have any sensitive or sore areas, no bruising noted and no cuts seen during inspection.

Are animals taken outside to dry: No.

Outside dry bay: Not applicable

Are any overcrowding observed: No. Pens are also large enough to allow large dogs, such as St Bernard's and Great Danes to stand, turn around, sit, and lie down comfortably. This would be an ideal set up for all grooming parlours.

Full description of transportation - for collection and drop off: Not applicable. Owners are required to drop their animals off at the parlour and once the dog is being finished off on the grooming table, Warren calls the owners to let them know their dogs will be done soon and that they must come and collect their animals.

List concerns found / final comments: No concerns observed during this inspection. I am happy that the compliance is obviously being maintained as even though it's been over 3 weeks since our last visit here, the pens all still have water bowls secured to them. All my inspections are unannounced yet I found the dog in the holding bay to already have water and another 2 pens already had water inside for the dogs that were being groomed. This proves to me that they have maintained the compliance. I inspected 3 schnauzers during this follow up. This case can now be closed with NFA.

Action taken: No action taken

Outcome / Follow up: No further action

No APA contraventions

Owner complied

Close case with NFA

MAGDALENE MARSHALL 2025-04-01 12:05

Captured By: