

INSPECTOR NOTE

Building: WORLD FLIGHT SERVICES (WFS)

Street:

Suburb: MATROOSFONTEIN

Postal Code: 7490

Date: 2025-04-03

Time: 12:38

Inspector: NICOLE VENTER

Type: CASE DISCUSSION NOTE

Follow-Up Date:

Comments:

Case Number: 214420
Date 24-02-2025
Time 10:50
Inspector(s) Nicole Venter

Name World Flight Services
Unit/Bay Number (if cargo house) Unit 2

Name & Surname / company Airlink Cargo (Kimberley & Cape Town branches)
Address Kimberley - Kimberley Airport, Compton Patterson Road, Diskobolos, Northern Cape. Cape Town - Unit 2, New Cargo Building, De Havilland Road, Matroosfontein.
Tel No 053 880 0148 & 021 879 1801
Cell No 071 316 3976 & 083 251 5344
E mail kimberley@airlinkcargo.co.zaBPoole

Name & Surname / company Riaan Anthony
Address George, Western Cape
Tel No 083 701 5858
Cell No 083 701 5858
E mail not@available.com

Airway Bill Number 749-9353110-4
Animal Species Avian
Number of animals 2
Place of origin Kimberley, Northern Cape
Destination George, Western Cape
Number of crates 1
Duration in warehouse 7 hours & 40 minutes
Duration of flight 1st - 1 hour 35 minutes, 2nd - 1 hour

Animal age group Adults
No

Comments Crate too small, Alexandrine parrot's head touching top of crate, both birds tails are being forced into bent positions (obstructed and restricted by the sides and floor of the crate).

Stocking density No

Comments Although the Ringneck and Alexandrine are each in their own compartment of the crate, the crate is not suitable to the these relevant species (too small and restricting movement whilst causing discomfort through restricted movement).

Water Yes

Food Yes

Comments They lined the whole crate floor with sunflower seeds.

Condition of animal(s) Yes

Comments Condiiton of the Ringneck & Alexandrine is fair and acceptable, the crates used to transport them however is not.

Handling Yes

Min age to air travel Yes

Comments Fully-weaned birds that are able to feed themselves.

Photos taken Yes
Warning issued Yes
Warning number 18311, 18323, & 18327

Comments and action taken by Inspector: The concerns found during my inspection at WFS were addressed with all role players involved, including Airlink Kimberley, Airlink Cape Town, World Flight Services, and the shipper, Petrus Groenewald.

- Warning 18311 was issued to Airlink Cargo, Kimberley, for acceptance of an inappropriate crate.
- Warning 18323 was issued to Petrus Groenewald, for use of an inappropriate crate.
- Warning 18327 was issued to Airlink Cargo, Cape Town, & World Flight Services (WFS), for acceptance of an inappropriate crate and for not having adequate SOPs / Contingency measures in place.

Captured By:

MAGDALENE MARSHALL 2025-04-03 12:38