

INSPECTOR NOTE

Building:	
Street:	37 INTERNAL ROAD
Suburb:	STRANDFONTEIN
Postal Code:	7798
Date:	2025-06-25
Time:	16:10
Inspector:	NICOLE VENTER

Type:	CASE DISCUSSION NOTE
Follow-Up Date:	

Comments:

Case Number: 213489
Date: 03-31-2025
Time: 4:10 PM
Inspector/s name & surname: Nicole Venter
Name of Establishment: Chic Pom Groomers
Unit/building number: 40
Street name: 37 Internal Road, Wavecrest,
Area : Strandfontein,
City: Cape Town
Owner details: Shirley Lucis
Manager /Supervisor: Shirley Lucis
Emergency / After hours contact number: 062 062 1149
Veterinarian contact details: TAH Rosmead
Establishment setup: Walk-in
Appointments & Bookings
Type of animals: Dogs
Amount of staff members: 1
Staff Qualifications: Experience
Are any form of sedation being used: No - aggressive dogs' owners have to stay whilst they are being groomed.
General cleanliness: Good
Fair
Holding / waiting bay: Free roaming in parlour area.
Full description of holding bay/s: Same area as grooming parlour.
Water available: Yes - this time there is.
Other comments: Upon this inspection, there were no dogs being groomed but Shirley showed me the clean bowl of water that now stays on the floor in the grooming area and the 2nd bowl outside. Even though there were no dogs, there was water.
Wash bay: Bath
Condition of wash bay: Fairly maintained.
Water temperature: Room temp to luke warm.
Type of products used, product names / labels: Pannatural Pets Shampoo
Pannatural Pets Conditioner
RiverHound Pet Perfume
Other comments regarding the wash bay: Open area, animals held on elevated surfaces.
Amount of animals observed in bays:

	Dogs	Cats	Farm animal/s
Animals in holding bay	0	0	0
Animals in wash bay	0	0	0
Animals in clip bay	0	0	0
Animals in dryer bay	0	0	0
Animals in collection bay	0	0	0
Animals in vechile/s	0	0	0

Clip bay: Open area
Animals on surfaces
Condition of clip bay: Fairly maintained.
Clip bay: Elevated surface lined with non-slip rubber matting.

Equipment used: Zero-Heat Dog Clippers
Grooming Brush
Hair dressing scissors
Condition of equipment: Fairly maintained.
Temperature of dryers: Room temp to luke warm.
Condition of animals - after being clipped: Not applicable as no animals being groomed during my follow up inspection.
Are animals taken outside to dry: No - they are dried with dryer.
Outside dry bay: Not applicable
Are any overcrowding observed: No
Full description of transportation - for collection and drop off: Not applicable as owners must drop their dogs off at the parlour and are called to collect their own dogs once grooming is done .
List concerns found / final comments: No further concerns found during follow up inspection.
Warning previously issued has been complied to. Case closed until next proactive inspection.
Action taken: No action taken
Outcome / Follow up: No further action
No APA contraventions
MAGDALENE MARSHALL 2025-06-25 16:10

Captured By: