



PET SHOP CHECK LIST

Case Number: **216771**

Date of Inspection: July 31, 2025

Time of Inspection: 11:00

Name & Surname of Inspector/s: Rowan Davids

Name of Petshop: Pet world XXL

Address: Pet world xxi, Diep river main road
Diep river

Name of Owner: JENNA CONNOR

Cellphone Number: (066) 243-3348

Email: diepriver@petworld.co.za

Pet shop's Veterinarian name: Vetworld The vet is on the property

Practice name: Vetworld

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Taken to vet

What happens to animals after hours: Kept in shop

What treatment do Puppies get: N/A

What treatment do Kittens get: N/A

Quarantine Cages provided for sick or new animals: Yes, Separate room

What Rodent control does the shop use? Pest control

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Birds	Private breeder	-
2	Fish	Wcb, campcon, aquapets	-
3	Rabbits	Private breeder	-
4	Reptiles	Ultimate reptiles	-
5	Rodents	Private breeder	-

Do they breed?No

If breeding, what happens to the offspring?N/A

If removed for hand rearing, from what age: N/A

RODENTS

Are there Rodents?Out of stock

Numbers of live rodents

	Total number
Rats	0
Mice	0
Guinea Pigs	0
Hamsters	4
Other	0

Group StructuresSame sizes together

Compatibility of GroupsGood (Play & Positive Interaction)

SpaceGood (Play & move normally)

Cage MaintenanceGood

Hygiene of cagesGood

Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:Yes

VentilationGood (No Ammonia Smell)

DraughtsNo

TemperatureComfortable (20°c- 24°c)

Do they allow breeding?No

How do staff handle animals?Good

Do they allow public to handle the animals?No

	Adults	Supervised	Children	Supervised
Handling	None	Yes	None	Yes

Hiding areasGood (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	None

Cleaning routine

	Per day	Per week
How often is cleaning done		Twice

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	None

Is the diet	Good & Nutritious
Diet	Good Pellets, Roughage
Frequency of feeding?	Twice daily
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns noted
How are rodents transported from the shop	Travel boxes
Where are unweaned rodents kept?	N/A
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents

None

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Yes

Numbers of live puppies, kittens & rabbits

	Numbers	Breeds
Puppies	0	0
Kittens	0	0
Rabbits	2	X breed

What treatment do Puppies get:	N/A
What treatment do Kittens get:	N/A
Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Good (Play & move normally)
Cage Maintenance	Good
Hygiene of cages	Good
Draughts	No
Ventilation	Good (Fresh & Clean)
Temperature	Comfortable (20°c- 24°c)
Shelter provided in outside pens	Not applicable
Do they allow breeding?	No
How do staff handle animals?	Good
Do they allow public to handle the animals?	Not seen

	Adults	Supervised	Children	Supervised
Handling	None	Yes	None	Yes

Hiding areas	Good (Box/Plastic Container)
Floor construction:	Large plastic crate
Bedding	Straw
Bedding description	

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Straw	No	None

Cleaning routine		
	Per day	Per week
How often is cleaning done		Twice

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl		

Diet

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
Puppies	0	Other	Other	Yes	None
Kittens	0	Other	Other	Yes	None
Rabbits	Oathay/pallets	2 x Daily	Good & Nutritious	Yes	None

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Puppies	N/A
Kittens	N/A
Rabbits	2

Health concerns No concerns noted

How are animals transported from the shop Travel boxes

Please describe any concerns relating to Puppies, Kittens and/or Rabbits

None, the rabbits are eating on there own and very active

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Various marine	200
2	Glowfish	100
3	Guppies	70
4	Koi	30
5	Betta fish	20
6	Goldfish	45
7	Silver dollar	5
8	Platties	30
9	Tetras	80

	Breed	Numbers
10	Danios	120
Hygiene of tanks	Good	
Is water clean	Clear (see fish clearly)	
Is equipment (nets/heaters) in good repair	Good	
Do the tanks have efficient aeration	Good (Bubbles)	
Do the tanks have filtration	Good	
Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes	
Are the tanks enriched	Plants, Hiding areas, Rocks, Gravel	
Are the tanks overstocked	Good	
Are lights turned off at night for fish to rest	Yes	
Do tanks have covers	Yes	
Water at proper level (should be small gap between top of water and cover)	Yes	
Condition of animals	Fair	
Describe Concerns	Abnormal swimming, Over or Under activity	
Temperature Suitable - Goldfish 10°C – 22°C	Yes	
Temperature Suitable - Tropical fish 23°C- 27°C	Yes	
How often are the fish fed:	Daily	
Is enough species specific food given	Yes	
In the event of a power failure is the pet shop owner / attendant informed:	Yes	
How do staff handle animals	Good	
Any dead fish observed: Describe Reason	None	
Compatibility of Groups	Good	
How are fish destroyed when necessary	Acceptable - submersion in clove oil (and other suitable chemicals)	
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	N/A	
How do the buyers transport the fish from the shop		In strong plastic bags pumped with pure oxygen

Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?

Yes

Please describe any concerns relating to the fish

Due to the previous inspector forcing them to place the fish in aquariums that have just been setup, not even cycled yet, the fish has taken a dip and appear to be lethargic and sliming, the fish have now been treated with stress guard and the tanks are being aerated with a airstone.

BIRDS

Are there Birds?

Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Canaries	3	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Canarie mix	Daily	Good & Nutritious	Yes	None

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Good (Play & move normally)
Cage Maintenance	Good
Hygiene of cages	Good
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Not applicable
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No

Do they allow breeding?No

Suppliers of birdsPrivate breeder

How do staff handle animals?Good

Do they allow public to handle the animals?No

	Adults	Supervised	Children	Supervised
Handling	None	Yes	None	Yes

Cleaning routine

	Per day	Per week
How often is cleaning done		3 times

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	None

Are the animals fully weanedYes (feeding themselves well)

Health concernsNo concerns observed

How are birds transported from the shopTravel boxes

Please describe any concerns relating to Birds

None

REPTILES

Are there reptiles?Out of stock

Numbers of live reptiles

	Breed	Numbers
1	0	0

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	N/A					

Group StructuresNo reptiles

Compatibility of GroupsGood (Play & Positive Interaction)

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards. Good (Play & move normally)

Cage Maintenance Good

Hygiene of cages Good

Are reptiles left in full sun? No

Temperature - Snakes tropical 27°C – 38°C; Other 20°C–35°C; Note: Lizards 30°C-35°C Comfortable

Do they allow public to handle the animals? No

	Adults	Supervised	Children	Supervised
Handling	None	Yes	None	Yes

Venomous snakes: Are staff trained to handle No

How do staff handle animals? Good

Security/safety Door Lock, Warning signs

Are tank covers secure to prevent escape? Yes

Enrichment/Hiding Area Logs, Wood, Box, Tunnels

Is bedding clean & absorbent? Yes

Cleaning routine

	Per day	Per week
How often is cleaning done		Under renovation

Heating Heat Lamp, Heating Pad

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	None

Are the animals fully weaned No reptiles at the moment

	Condition of animals
Reptiles	N/A

How are reptiles transported from the shop Travel boxes

Please describe any concerns relating to reptiles

None, no reptiles as they busy re-doing all the enclosures

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Upon my arrival at the petshop I met with the manager who allowed me access. All the tanks and animal enclosures are under construction for the next 3weeks, the rabbits are not 10days old as they eating on there own and very active, the birds are in fair condition, no reptiles at the moment, Due to the previous inspector forcing them to place the fish in aquariums that have just been setup, not even cycled yet, the fish has taken a dip and appear to be lethargic and sliming, the fish have now been treated with stress guard and the tanks are being aerated with a airstone. I'm waiting on a vet report from petworld regarding the rabbits that was seen by the vet

Was a warning issued? No

Is a follow up necessary Yes

Date for follow up August 21, 2025