

INSPECTOR NOTE

Building:	
Street:	60 MANENBERG AVENUE
Suburb:	MANENBERG
Postal Code:	7764
Date:	2025-07-01
Time:	10:53
Inspector:	PEACE NOKOLOLO
Type:	EMAIL - RECEIVED
Follow-Up Date:	2025-07-01

Comments:

COMPLAINT RECEIVED VIA FACEBOOK:

From: Claudia Kocks - Cape of Good Hope SPCA <digital@spca-ct.co.za>

Sent: Monday, 30 June 2025 13:41

To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>

Cc: Emma Linsell - Cape of Good Hope SPCA <insp1@spca-ct.co.za>; Belinda Abraham - Cape of Good Hope SPCA <comms@spca-ct.co.za>

Subject: RE: CoGH SPCA: Distressed dog tied up - Mannenberg

Hi,

As you've read below, she doesn't have a phone and has used her partners phone to advise us of the situation. She also mentioned that she can't give her partners number as he already advised her not to get involved. But we have now been alerted to this – 2 days ago

So what do we do in a case like this?

You know, there are many times that help is desperately needed – people that have inboxed us with the address of suspected cruelty, but not their contact number. I then have to request their contact number and other details if they've not already provide it. I then always copy and paste the message into an email ready to be sent to Inspectorate as soon as I've received their contact number, but a lot of the time it will take 2 days or more before I actually get the complainants contact number, sometimes I get no response at all– and these messages just sits in my drafts awaiting further contact from the complainant, meanwhile nothing changes for the animal.

Please know, that I ALWAYS ask for the address of where the suspected cruelty is happening or where the help is needed and I also ask for the complainants contact number if it has not been provided, as I know this is protocol.

Surely, the need to provide feedback to the complainant should not outweigh our need to help the animal in distress.

Kind regards,

Claudia Kocks
Social Media Lead
T: 021 700 4186
E: digital@spca-ct.co.za
Cnr First Road and 1st Avenue, Grassy Park, 7941
www.capespca.co.za

Animal Cruelty Must Stop. No Animal Should Suffer.

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From: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Sent: Monday, 30 June 2025 12:14
To: Claudia Kocks - Cape of Good Hope SPCA <digital@spca-ct.co.za>
Cc: Emma Linsell - Cape of Good Hope SPCA <insp1@spca-ct.co.za>
Subject: CoGH SPCA: Distressed dog tied up - Mannenberg

Good day, Claudia

Thank you for bringing the below matter for our attention.

We kindly request the contact number of the complainant so that we may discuss the matter at hand. There is an important missing information required for the inspector to conduct a thorough investigation.

Thank you for your assistance.
Regards,
Peace

Inspectorate
Inspectorate Control
T: 0217004158
E: inspectorate@spca-ct.co.za
Cnr First Road and 1st Avenue, Grassy Park, 7941
www.capespca.co.za

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From: Claudia Kocks - Cape of Good Hope SPCA <digital@spca-ct.co.za>
Sent: Monday, 30 June 2025 10:13
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>
Subject: Distressed dog tied up - Mannenberg

Good day,

Please see below

Claudia Kocks
Social Media Lead
T: 021 700 4186
E: digital@spca-ct.co.za
Cnr First Road and 1st Avenue, Grassy Park, 7941
www.capespca.co.za

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PEACE NKOLOLO 2025-07-01 10:53

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