

INSPECTOR NOTE

Building: JRE TRANSPORT

Street: 10 SELSDON STREET

Suburb: BEACONVALE

Postal Code: 7500

Date: 2025-09-08

Time: 14:14

Inspector: PEACE NOKOLOLO

Type: EMAIL - RECEIVED

Follow-Up Date: 2025-09-09

Comments:

NEW-ADDITIONAL INFORMATION RECEIVED VIA EMAIL AND HAS THE CASE REOPENED:

From: Denise Hardenberg-Paterson <dlhardenberg@gmail.com>
Sent: Monday, 08 September 2025 12:38
To: Jaco Pieterse - Cape of Good Hope SPCA <chiefinspector@spca-ct.co.za>
Subject: Re: CoGH SPCA:

Hi Jaco

JRE Transport - Selsdon Street Beaconvale :-)

Thank you :-)

Denise x

On Fri, Sep 5, 2025 at 2:24 PM Jaco Pieterse - Cape of Good Hope SPCA
<chiefinspector@spca-ct.co.za> wrote:
Dear Denise

Thank you for taking the time to share all of this, and for the care, feeding and vigilance you've shown those dogs over such a long period. I hear your frustration, and I'm sorry you've had such a difficult experience.

I do need to clarify one key point so we can move this forward correctly: the SPCA does not work in this area - AACL does. Your ongoing contact, Roxanne, is with AACL. Our organisations split service areas specifically to avoid duplication. That means your dissatisfaction relates to AACL's handling of the matter, not the SPCA's.

That said, I'm not interested in letting the situation fall through the cracks. If you are unhappy with how AACL has handled the case, I'm happy for us to send an Inspector to assess, but we'll need the full street address (as requested previously). Please reply to all in this email with the exact address/location so we can dispatch appropriately.

A few important assurances and next steps:

- How we handle cases (in our area): All complaints investigated by the SPCA are reviewed by a supervisor before closure. We do not leave animals to suffer. This assurance applies to matters within our jurisdiction and where we conduct the investigation.
- If we step in here: With the address, we'll log a new inspection, attend unannounced where necessary, and document conditions (including access to water/shelter, injuries, reproduction control, roaming/biting risk, etc.).
- Helpful information you can include now: any recent photos or short videos (with dates/times if possible), and a simple note of when issues are typically observed (e.g., early mornings/weekends). This helps us plan the visit.

I fully appreciate the time, emotion and monthly support you've invested. Please reply to all with the full address and we'll take it from there.

Kind regards

Chief Inspector Jaco Pieterse
Bachelor of Laws (LLB)

Manager: Inspectorate, Horse Care & Farmyard and Wildlife Departments

From: Denise Hardenberg-Paterson <dlhardenberg@gmail.com>
Sent: Friday, 05 September 2025 13:14
To: Jaco Pieterse - Cape of Good Hope SPCA <chiefinspector@spca-ct.co.za>
Subject: Re: CoGH SPCA:

Hi Jaco

Happy Friday - sorry I am only getting back to you now but it has been a busy week.

Let me put this to you in a format that you read and see where I am coming from with a clear and open mind and in a nutshell.

I have only been working here for 3 years, two years ago, I noticed the big dog (I have named him Bear), he was emancipated - I sent you the photo. I immediately went to the shop, bought pellets and a dog bowl and fed him. 5 minutes later, 3 more were on the doorstep. All looking the same. We have been feeding them since. One day, I heard a dog screeching (still hear it in my head), next day, one dog not around, we asked where it was - it ran away they said. They are a company full of trucks and big vehicles and machinery. It is clear that they killed the dog, even if it was an accident, they did it and given the state that I have shown you the dogs were in, they don't care. The one dog had probably 3 litters of puppies in a year. I had then contacted the SPCA (not thinking of doing it beforehand as unfortunately, no good stories came to me about the SPCA) - Carina assisted me. They were on top of the owners, they had no food, no shelter, no water and were getting surprise inspections, which they were failing. Everyone closes over December, it was hot as hell the one day, the puppies were in a makeshift cage, no water, no nothing. Carina took the pups and the mom away and had them in foster care over the holidays. Myself and my husband came through to feed the dogs with the help of the SPCA. This is when I gained so much respect for you guys and even up to recently, when people say to me 'they don't help' - I am tell them straight - SPCA is on top of it and attend to my complaints. But now I have unfortunately changed my mind. These dogs look terrible. You are only being fooled by the owners with regards to food etc. There was a litter of puppies there that the black dog had (she was one of the pups - the mom just wasn't here in January - I know that she has passed, where else could she be) - the puppies are kept over the wall - Roxanne says no puppies - I see a puppy and take a photo and send it to her as I have done to you - nope, no puppies, they checked. So the photo of the puppy behind the gate of the premises was an AI picture? You are being fooled by the owners. Bear was limping and hurt. Roxanne says that went there and gave the owner the instruction to take him to a VET - for over a week after that, he was limping. The smallest one has been here with a wire around his neck and a piece sticking out - like a collar with a leash - a wire. How do you prove it when you go in the afternoon? They are clever. Go there at 6am - go over a weekend. Go when they would never expect it. They have had cuts, limping, gashes etc etc. We have put ointment on them etc. I have been in communication with the SPCA for two years over these animals. The gentleman who owns the business next to the shop has FOUR rescue dogs at home and his wife is a foster mom for Fallen Angels. He has walked into that yard and threatened the workers because of how they screech and

cry at times. They are animal lovers and he says he would rather see them euthanised than deal with the abuse and life they have there and myself, as a rescue dog owner of two dogs - one of them direct from the AACL, thinks this a lot too. What do you think we have to gain or lose with our fight regarding these dogs? They nip so many people in the street - these people want to get to their jobs, they are never going to go stand and report it - who has the time????????? All we want to do is have them removed and put in a place of safety.

My dog I got from the AACL, we had to have him sterilized 6 months after we got him. He was stuck to my side and my little shadow and I felt so sad at the thought of leaving him at the VET - thinking he would think he is going back to the AACL (yes, call me crazy) and I tried to move it out and I was threatened by the AACL that if it didn't happen immediately, they would get a court order and have him taken away from me. This is an animal that only goes outside when he wants to and when we take him for walks etc, sleeps in my bed every night. But here are animals that are so badly mistreated and filthy and always getting hurt and nobody wants to take responsibility. So a dog that lives like a king in my house is threatened to be taken away from me when I gave a big donation for him as well as an excellent home and this.....nothing gets done about that. When I phone law enforcement, they tell me they ONLY deal with strays and I must contact the SPCA.

Your logo says basic freedoms of animals - free from pain and injury - but that is not correct in this instance. Your logo should have conditions apply on it. Because there a dog had to heal by himself for almost two weeks, nothing was done to help him. Be comfortable - Nope. Again - I go from the SPCA to the AACL to law enforcement and back to you. Nobody takes responsibility. I have lost all my faith in your organisation. You should be clued up on people lying to you. You tell me there are no puppies, everyone knows there are puppies, send a picture of a puppy - Roxanne says no puppies - did you look over the wall, in the other street at the other premises. How are those pups being taken care of? Phone law enforcement - they said I must contact you, they deal with strays only. That is what they told me, twice now.

I only want to help them. I wish they were taken care of like you claim. I wish. But this is not the truth. This has been back and forth for two years now. Surely you must realise that this is something serious? You think people don't pull the wool over your eyes? As I said, what do I have to gain or lose by this - I only want them to be safe and not hurt. All I want. As per your logo. But I feel like there are enough animals at the SPCA so taking them is just too much - I am not saying that this is the case, this is how I feel. I send photos and video's and nothing is done. I have a home and two rescues and children - I am not some bored person who is looking to fight and carry on about animals. Surely you realise that? I just want your organisation to take me seriously. After Carina's help, we started a debit order of R500.00 per month to you guys, you can go and check. But we have lost all faith. Nobody has the time to be doing this but I cannot stand looking at these poor animals walking up and down the road and looking for food etc etc.

Please just relook into this for me - all I am asking.

Have a great weekend.

Kind Regards
Denise

On Wed, Sep 3, 2025 at 4:10 PM Jaco Pieterse - Cape of Good Hope SPCA
<chiefinspector@spca-ct.co.za> wrote:
Dear Denise

Thank you for your response.

Unfortunately, neither the SPCA or AACL can assist with the dog being pregnant. That is a Law Enforcement matter as it falls within the ambit of the Animal Keeping By Law – which we do not have any enforcement powers. The SPCA and AACL can only attend to animal cruelty matters.

You will need to report the breeding to Law Enforcement by calling 021 480 7700. If you provide me with the address, then our team can report it on your behalf and provide your cell number to LE so that you get a reference number.

Kind regards

Captured By:

PEACE NKOLOLO 2025-09-08 14:14