

INSPECTOR NOTE

Building:	
Street:	29 ATLAS CRESCENT
Suburb:	TAFELSIG
Postal Code:	7785
Date:	2025-09-12
Time:	16:10
Inspector:	PEACE NOKOLOLO
Type:	EMAIL - RECEIVED
Follow-Up Date:	2025-09-15

Comments:

NEW ADDITIONAL INFORMATION RECEIVED VIA EMAIL AND THE CASE HAD TO BE RE-OPENED:

From: She Facilitates <shefacilitates01@gmail.com>

Sent: Friday, 05 September 2025 14:14

To: Jaco Pieterse - Cape of Good Hope SPCA <inspmanager@spca-ct.co.za>; Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>

Subject: Att: Inspectorate

Good Day

I trust you are well

I would like to begin by sincerely thanking and commending you, and all animal welfare organisations, for the invaluable work you do in giving a voice to the voiceless. Your dedication does not go unnoticed, and I deeply appreciate your tireless efforts.

For the past 15+ years, I have personally advocated for animals within and surrounding communities, providing food, shelter, and medical care out of my own means. However, there are limits to what I can do on my own in certain situations.

I am reaching out today not simply to lodge a complaint, but because I have exhausted all other options. I am deeply affected, invested, and motivated by and to raise awareness, be a voice, your eyes and ears (as your website states) to ensure accountability, and secure a constructive response from the owners involved.

"We will act – but we can only do so if we know about it" "We depend on people like you to be our 'eyes and ears' in your community. Please contact us if you know of any animal that is being neglected or treated badly. By reporting cruelty, you help to free them from suffering. "All animals should be respected and treated properly. It is our responsibility to control any animals in our care, and to ensure that they are kept healthy" - "No person may intentionally or negligently terrify, distress or harm any animal." - "Failure to prevent any animal from attacking, worrying or frightening any other person..." "has been abused or neglected and the owner has failed to comply with the requirements of a notice." - "Report animal noise (repetitive barking, whimpering or howling)" – from webpage; SPCA CoCT

Brief Summary:

- A dog (Husky) has been repeatedly crying and howling for the past year at 29 Atlas Crescent Tafelsig Mitchells Plain.
- He shows signs of severe depression, loneliness, abandonment and neglect (His breed requires to opposite of this for his overall wellbeing)
- He had escaped attempts, risking possible harm
- He cries and wails every single day early hours in the morning, noon, night and during the middle of the night on occasions with and without the owner's present.
- This has caused and called for great concern by residents and myself who witness it daily and have been keeping record of it to help him in the unfortunate situation he is in.
- He is unable to speak for himself. And his cries and wailing goes unnoticed and ignored.
- I called Animal welfare (SPCA and Animal Welfare) and was told they can't do anything, but both organisations did me the courtesy to do a wellness check.
- Upon these check-ups, no one has been at the residence.
- Notices were left with the next door neighbour to pass on to the owners and on another occasion a notice was taped to their gate.
- I was directed to call law enforcement to log it as a noise complaint, because that is the only

option to log it under to get someone from Law enforcement to do a check-up.

- Upon the numerous attempts by law enforcement inspectors there was also no one at the residence.
- On the rare occurrence that they managed to get someone at the residence they would not relay the message/grievance and information correctly.
- It's been a challenging year that's passed to get people to understand and communicate properly with the correct information I have been providing
- Up until this day no one has successfully been able to speak to the owners, get hold of them, or use the information provided correctly.

Situation Summary:

Daily occurrences of crying, wailing and howling: This occurs whether the owners are home or away, with prolonged, distressing howling and wailing (see attached). While Huskies are natural howlers, this is not typical. I've gathered over 90 recordings, along with images and videos.

Left alone for extended periods: He receives no walks, play, companionship, or human interaction.

Huskies are highly social family dogs that need exercise to release their energy - without it, their wellbeing and lifespan are severely affected. When he howls or wails, he is ignored or told to 'shut up' or 'keep quiet. There is no interest evident from owners

Escape attempts: Huskies are sociable and energetic, often considered flight risks as they do poorly when confined 24/7. In the entire year, I only witnessed him being let out into the driveway area twice or so for a brief time. He has escaped at least twice that I know of, showing signs of distress, boredom, and loneliness, while also posing a safety risk. On these occasions, he knocked over bins, searched through dirt, and lay waiting for someone to return late at night. I could not confirm if he had sufficient food during these times due to the high enclosure walls.

Negative environment: People, including children, often tease and mimic his howling, which worsens his distress. Neighbours frequently yell at him to 'shut up' or stop making noise, adding to the painful and heart-breaking situation (audio evidence attached).

Neighbouring residents are aware of the situation, but complaints have not led to any action. Like the owners, the community largely ignores the issue, while children tease the dog, and both neighbours and owners have yelled at him to be quiet.

Inspections already done: SPCA, Animal Welfare Society, and law enforcement have responded multiple times, often finding no one at home. Notices were left twice, including with a neighbour and taped to the gate, but there has been no meaningful follow-up or sustained welfare checks. Despite ongoing concerns for months, the owners remain unresponsive and seemingly unaffected."

Separation Anxiety & Welfare Concerns: The dog shows clear signs of separation anxiety - howling, pacing, escape attempts, and depression - caused by prolonged isolation and neglect (capespca.co.za). Lack of companionship is as damaging as physical mistreatment.

Risks: ongoing psychological distress, weight loss, poor coat condition, and possible injury from repeated escape attempts.

Kindly give urgent consideration to the following:

- Conduct welfare checks until direct contact with the owners is achieved.
- Present documented evidence (reports, recordings, references below) to ensure awareness of the dog's condition and obtain a clear plan of remedial action.
- Verify reports through interviews with immediate neighbours.
- Assess the dog's suitability for rehoming to an environment capable of meeting breed-specific needs (exercise, companionship, and appropriate care).

From experience, a few months ago, the owners reportedly stated, to inspectors, that they rely on a maid and that he is left out because she is afraid of the dog. It's incredibly hard to believe that when evidence is reported after midnight, and sunrise etc; If inspectors had clearly communicated that the complaints report the dog crying and wailing throughout the day, including when the owners leave and return, they might have received a more appropriate, valid and true response. On occasions when inspectors did find someone at home, the situation was handled casually, and the owners were not informed of the multiple grievances. Law enforcement failed to address the dog's prolonged wailing and crying as a consequence of neglect and confinement. Anyone familiar with this breed understands that they cannot thrive in isolation or confined spaces without sufficient exercise, interaction, or stimulation - conditions the dog has endured for a year. There has been insufficient intervention to address these welfare concerns

Evidence & References:

Below are call references and attached are audio, image and video recordings documenting the dog's condition dating back to October 2024.

Immediate action and intervention is requested to ensure the dog's welfare - either by obtaining a response from the owners or by rehoming him to a family capable of meeting his needs, who will love and care about him. He has endured nearly a year of neglect, isolation, and emotional distress. This situation has to be addressed to improve his well-being. We feel so sorry for him because of how he is being treated and ignored, when he wails and cries it sounds like that of a child (you will hear examples of this among the evidence recordings). We must stand for those who have no voice. His situation can and must be improved.

If needed, I am more than willing to assist in any way possible with rehoming, should it come to that. I can also help cover any associated costs, including the wellness checks and/or her daily needs if she will be in your care til then.

Below are some of the case and reference numbers from Law enforcement, I've also Animal Welfares/SPCA as well as stopped by in person. Calls made at the end October and November are referenced in all of the calls that followed.

Please kindly help/assist.

- 22 December 2024 at 7pm. Reference number: 1002 341 2237
 - 28 December 2024 at 08:30am. Reference number: 1002 350 953
 - 15 January 2025. Reference number: 1002 379 827
 - 17 January 2025. Previous reference
 - 25 January 2025 at 07.30am. Reference number: 1002 395 983
 - 02 February 2025 at 16.42pm. Reference number: 1002409744
 - 02 February 2025 at 21.08pm. Reference number: 1002410101
 - 03 February 2025. Reference number: 1002 412 829
 - 06 June 2025. Reference number: 10025 97167. Details provided for escalation 021 447 2305
- Between 9am and 3pm Mon to Fri. Email: rudolf.wiltshire@capetown.gov.za
- 07 June 2025. Used last reference
 - 08 June 2025 at 08.09am. Reference number: 100 25 98 590
 - 09 June 2025 followed up. Previous reference
 - 04 August 2025. Reference number: 100 267 542 9
 - 13 August 2025. Reference

PEACE NKOLOLO 2025-09-12 16:10

Captured By: