

INSPECTOR NOTE

Building: K9 PARADISE ACADEMY
Street: 66 TAFELBERG STREET
Suburb: BOTHASIG
Postal Code: 7441
Date: 2025-09-01
Time: 08:30
Inspector: TEAH MURPHY

Type: CASE DISCUSSION NOTE

Follow-Up Date: 2025-09-01

Comments: WHATSAPP MEGS RECEIVED:

Hi, I would like to lodge a formal complaint and request an investigation into K9 Paradise Academy Daycare.

On 20 August 2025, my dog Elie (a small Yorkshire Terrier) was bitten multiple times at this daycare. She sustained puncture wounds to her head, hand and neck that required urgent veterinary care.

The daycare's story of what happened changed several times:

* First they said "a little tiff."

* Then "she was stepped on."

* Then "one bite, four teeth."

* Later "two quick bites."

* Finally they blamed Elie, saying "dogs will fight" and even told me reporting to animal cruelty was a "waste of time."

This inconsistency shows lack of accountability.

Their own rules state: "No aggressive or reactive dogs will be accepted." Yet, the biting dog has not been removed. Instead, the daycare normalised the attack, with other owners in the group saying it's "normal for dogs to bite" some stating I should have gotten a fish instead of a dog and dismissing the trauma Elie suffered. Other users stated that their dogs come home with wounds and injuries all the time. Elie has been with them for a month and a half, in her previous daycare she was there for over a year and never sustained any injury and she was around big dogs but the made sure the dogs safety came first.

Elie is now deeply traumatised. She wakes up screaming, hides under furniture, and is fearful – clear evidence of lasting psychological harm.

This is not "normal play." It is negligence. Small and large dogs were kept together, staff were not monitoring properly, and when an incident occurred the daycare provided contradictory explanations instead of transparency.

I request:

1. An inspection of K9 Paradise Academy.

2. Confirmation of whether they are compliant with the Animals Protection Act 71 of 1962.

3. Assurance that dogs in their care are properly supervised and that aggressive incidents are addressed with accountability.

This is a clear case of negligence and normalising abuse. I ask that this facility be investigated to prevent further harm to other dogs.

TEAH MURPHY 2025-09-01 08:30

Captured By: