

INSPECTOR NOTE

|                 |                  |
|-----------------|------------------|
| Building:       |                  |
| Street:         | 4 OMEGA CRESCENT |
| Suburb:         | BELMONT PARK     |
| Postal Code:    | 7570             |
| Date:           | 2025-09-18       |
| Time:           | 10:01            |
| Inspector:      | PEACE NOKOLOLO   |
| Type:           | EMAIL - RECEIVED |
| Follow-Up Date: | 2025-09-18       |

**Comments:**

COLLECTION RECEIVED VIA EMAIL:

From: Jaco Pieterse - Cape of Good Hope SPCA <chiefinspector@spca-ct.co.za>  
Sent: Thursday, 18 September 2025 07:39  
To: Alwyn Marais - Cape of Good Hope SPCA <acmanager@spca-ct.co.za>; Charlene Edwards <charlene0911e@gmail.com>; Magdalene Marshall - Cape of Good Hope SPCA <inspadmin@spca-ct.co.za>; Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>  
Cc: Rudolph Philander <insp12@spca-ct.co.za>  
Subject: RE: Urgent

Hi Alwyn

Please send all such enquiries to inspectorate@spca-ct.co.za

If you use the wrong email addresses, there wont be a response. Thanks.

@Inspectorate – Cape of Good Hope SPCA please action the below .

Kind regards

Chief Inspector Jaco Pieterse  
Bachelor of Laws (LLB)

Manager: Inspectorate, Horse Care & Farmyard and Wildlife Departments

From: Alwyn Marais - Cape of Good Hope SPCA <acmanager@spca-ct.co.za>  
Sent: Thursday, 18 September 2025 05:53  
To: Charlene Edwards <charlene0911e@gmail.com>; Magdalene Marshall - Cape of Good Hope SPCA <inspadmin@spca-ct.co.za>  
Cc: Rudolph Philander <insp12@spca-ct.co.za>; Jaco Pieterse - Cape of Good Hope SPCA <chiefinspector@spca-ct.co.za>  
Subject: RE: Urgent

Good day Maggie

Please see the below for your attention.

Thank you

Alwyn Marais

Animal Care Centre Manager  
T: 0217004174  
E: [acmanager@sPCA-ct.co.za](mailto:acmanager@sPCA-ct.co.za)  
Cnr First Road and 1st Avenue, Grassy Park, 7941  
[www.capesPCA.co.za](http://www.capesPCA.co.za)

Animal Cruelty Must Stop. No Animal Should Suffer.

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From: Charlene Edwards <[charlene0911e@gmail.com](mailto:charlene0911e@gmail.com)>  
Sent: Thursday, 18 September 2025 05:17  
To: Alwyn Marais - Cape of Good Hope SPCA <[acmanager@sPCA-ct.co.za](mailto:acmanager@sPCA-ct.co.za)>  
Subject: Re: Urgent

Good morning,

I trust you are well, I am just following up to find out if anyone is going to help regarding this matter, as I have not yet heard back.

Kind regards,

On Tue, Sep 16, 2025, 10:20 AM Charlene Edwards <[charlene0911e@gmail.com](mailto:charlene0911e@gmail.com)> wrote:  
Thank you,

Hoping for some feedback

On Tue, Sep 16, 2025, 8:51 AM Alwyn Marais - Cape of Good Hope SPCA

<acmanager@sPCA-ct.co.za> wrote:

Good day Maggie

Kindly explain the Inspectorate collection requirements for the below.

Thanks

Alwyn Marais  
Animal Care Centre Manager  
T: 0217004174  
E: acmanager@sPCA-ct.co.za  
Cnr First Road and 1st Avenue, Grassy Park, 7941  
www.capesPCA.co.za

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From: Charlene Edwards <charlene0911e@gmail.com>  
Sent: Tuesday, 16 September 2025 08:37  
To: Alwyn Marais - Cape of Good Hope SPCA <acmanager@sPCA-ct.co.za>  
Subject: Re: Urgent

Good morning Alwyn,

Thank you for getting back to me so quickly,

Unfortunately the owner of the cat moved away to America and I have no contact with him, he was meant to send someone to collect the cat but that never happened and sadly we cannot keep the cat as my daughter and mother have severe allergies. There is no vaccination documents or anything so I'm not sure if there were any done. Is there any possibility that someone might be able to collect her by our home please as we unfortunately do not have transportation to get to grassy park and the cat also does not want to be picked up she gets aggressive and scratches etc.

We are in Kraaifontein area.

Kind regards,  
Charlene

On Tue, Sep 16, 2025, 7:45 AM Alwyn Marais - Cape of Good Hope SPCA  
<acmanager@spca-ct.co.za> wrote:

Good day Charlene

We apologise for not responding and sorry to hear about your situation.

You are welcome to surrender any animals to the SPCA. However, please note the following for Surrendered animals:

1. Once surrendered, the owner has no further rights to the animals and the SPCA is then given full rights to decide on their future;
2. The SPCA does not provide any updates on these surrendered animals to their previous owners after they have been surrendered;
3. The SPCA unfortunately cannot guarantee that an animal will be put up for adoption after surrender and can make no promises in that regard;

The above are unfortunately in place due to the fact that we take in up to 24000 stray and surrendered animals per year, which is a near impossible task. There are simply not enough good homes out there for all these animals.

Once the animals are the property of the SPCA, each animal will be assessed by a selection team to see if they are chosen and pass the requirements to go up for adoption. These are a veterinary suitability assessment, animal behavioural assessment, etc. Should you wish to Surrender your pets to the SPCA, please do bring their vaccination records with them as this often helps a lot in terms of being found suitable for adoption, and not picking up diseases along the way. If they are already sterilised, this helps a lot, so please indicate this at point of surrender.

We are situated in Grassy Park, on the corner of 1st Avenue and First Road and our operational hours are:

- Monday to Friday – 8am till 4pm;
- Saturday – 8am till 12pm;

- Sunday & Public Holiday's – Closed

Thanking you for your cooperation and support.

Alwyn Marais  
Animal Care Centre Manager  
T: 0217004174  
E: [acmanager@spca-ct.co.za](mailto:acmanager@spca-ct.co.za)  
Cnr First Road and 1st Avenue, Grassy Park, 7941  
[www.capespca.co.za](http://www.capespca.co.za)

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From: Janine Ely Hospital Admin- Cape of Good Hope SPCA <[hospital@spca-ct.co.za](mailto:hospital@spca-ct.co.za)>  
Sent: Tuesday, 16 September 2025 07:29  
To: Randal Cato <[kennels@spca-ct.co.za](mailto:kennels@spca-ct.co.za)>  
Cc: Alwyn Marais - Cape of Good Hope SPCA <[acmanager@spca-ct.co.za](mailto:acmanager@spca-ct.co.za)>; Charlene Edwards <[charlene0911e@gmail.com](mailto:charlene0911e@gmail.com)>  
Subject: FW: Urgent

Good morning Randal,

Can you please assist with the email below.

Kind Regards

Janine Ely  
Reception Supervisor  
T: 0217004170  
E: [hospital@spca-ct.co.za](mailto:hospital@spca-ct.co.za)  
Cnr First Road and 1st Avenue, Grassy Park, 7941  
[www.capespca.co.za](http://www.capespca.co.za)

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PEACE NKOLOLO 2025-09-18 10:01

**Captured By:**