

INSPECTOR NOTE

Building:	
Street:	61 CLARE STREET
Suburb:	CONNAUGHT
Postal Code:	7490
Date:	2026-10-02
Time:	09:19
Inspector:	NIKITA SEPTEMBER
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-10-08

Comments:

Dylan

OCT 02, 08:16

Hi

Bot

BOT

OCT 02, 08:16

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

OCT 02, 08:17

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Dylan

OCT 02, 08:30

I don't want my pet

Bot

BOT

OCT 02, 08:30

Thank you for caring about a pet you can no longer keep. Giving your pet to the SPCA will mean that you cannot get it back. Do you accept this?

Yes

No

Dylan

OCT 02, 08:30

Yes

Bot

BOT

OCT 02, 08:30

We never turn any animal away which means we often face capacity constraints . As a charity, we also have limited resources with which to care for a very high volume of admissions. We cannot guarantee that your pet will be rehomed. Do you accept this?

Yes

No

Dylan

OCT 02, 08:31

Yes

Bot

BOT

OCT 02, 08:31

Please let us know why you want to give your pet up (in one message)

Dylan

OCT 02, 08:31

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oga

Bot

BOT

OCT 02, 08:31

The SPCA rehomes responsibly, and for that reason cannot rehome aggressive animals or animals with serious health issues. Humane euthanasia may be considered following veterinary or behavioural assessment. Do you accept this?

Yes

No

Dylan

OCT 02, 08:32

Yes

Bot

BOT

OCT 02, 08:32

The shelter environment can be stressful for some pets who are used to living in a home. If your pet is unable to cope, humane euthanasia may be recommended by a qualified veterinarian or animal behaviourist. Do you accept this?

Yes

No

Dylan

OCT 02, 08:32

Yes

Bot
BOT

OCT 02, 08:32

Are you able to bring your pet to our facilities in Grassy Park?

Yes

No

Dylan

OCT 02, 08:32

No

Bot
BOT

OCT 02, 08:32

Please enter your physical address below (in one message please).

Dylan

OCT 02, 08:33

61 clare street connaught

Bot
BOT

OCT 02, 08:33

Do you use a different number to receive phone calls?

Yes

No

Dylan

OCT 02, 08:33

No

Bot
BOT

OCT 02, 08:33

Thank you, emergencies take precedence and we will call you as soon as possible. If you would like to follow up with us directly, please call 0217004158/9 or send an email to inspectorate@spca-ct.co.za.

Bot forwarded the conversation. OCT 02, 08:33

Bot

Nikita September

Dylan

OCT 02, 08:34

Okay thank you

Nikita September

OCT 02, 08:54

Before proceeding please note that once you surrender an animal you as the owner will be signing your rights over for that animal to the SPCA in which once we collect the animal doesn't ever come back and there is no cooling off period in which you can come back to claim the animal or say that you want the dog back as this is a permanent decision that you will be making to surrender.

Please confirm if you are happy to proceed?

Nikita September archived the conversation. OCT 02, 08:55

Dylan

OCT 02, 08:55

Yes

Nikita September

OCT 02, 09:18

We will be collecting on the 8/10/26

While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is C238058

Nakita September 2026-10-02 09:19

Captured By: