

INSPECTOR NOTE

Building:	
Street:	35 PRUNUS STREET
Suburb:	LENTEGEUR
Postal Code:	7786
Date:	2026-10-08
Time:	15:48
Inspector:	TEAH MURPHY
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-10-21

Comments:

Bot
BOT

OCT 07, 09:21

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot
BOT

OCT 07, 09:21

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

ilhaam parker

OCT 07, 09:22

I found a stray animal

Bot
BOT

OCT 07, 09:22

Is the animal injured or sick?

Yes

No

ilhaam parker

OCT 07, 09:22

No

Bot
BOT

OCT 07, 09:22

Thank you for keeping a stray animal safe. The SPCA does not have the authority to collect healthy stray animals. Please call Law Enforcement on 0214807700 to report the matter to the City of Cape Town Animal Control Unit who will collect the animal from you. Do you require further assistance?

Yes

No

ilhaam parker

OCT 07, 09:23

Chat to us

Bot

BOT

OCT 07, 09:23

Sorry, that is not a valid option

Bot

BOT

OCT 07, 09:23

Thank you for keeping a stray animal safe. The SPCA does not have the authority to collect healthy stray animals. Please call Law Enforcement on 0214807700 to report the matter to the City of Cape Town Animal Control Unit who will collect the animal from you. Do you require further assistance?

Yes

No

ilhaam parker

OCT 07, 09:24

I want to donate

Bot

BOT

OCT 07, 09:24

Sorry, that is not a valid option

Bot

BOT

OCT 07, 09:24

Thank you for keeping a stray animal safe. The SPCA does not have the authority to collect healthy stray animals. Please call Law Enforcement on 0214807700 to report the matter to the City of Cape Town Animal Control Unit who will collect the animal from you. Do you require further assistance?

Yes

No

ilhaam parker

OCT 07, 09:24

Yes

Bot

BOT

OCT 07, 09:24

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

ilhaam parker

OCT 07, 09:24

I want to donate

Bot

BOT

OCT 07, 09:24

Thank you for wanting to support our work with animals. How would you like to donate?

Online

EFT

Call me

ilhaam parker

OCT 07, 09:25

I don't want my pet

Bot

BOT

OCT 07, 09:25

Sorry, that is not a valid option

Bot

BOT

OCT 07, 09:25

Thank you for wanting to support our work with animals. How would you like to donate?

Online

EFT

Call me

ilhaam parker

OCT 07, 09:25

Call me

Bot
BOT

OCT 07, 09:25

Please enter the number you would like us to call you on
ilhaam parker

OCT 07, 09:26

Hi have kittens and mother cat that jst gave birth

Bot
BOT

OCT 07, 09:26

Please enter your first and last name now
ilhaam parker

OCT 07, 09:26

Ilhaam parker

Bot
BOT

OCT 07, 09:26

Thank you so much, a member of our admin team will be in touch with you soon.

Bot forwarded the conversation. OCT 07, 09:26

Bot

Peace Nkololo
ilhaam parker

OCT 07, 09:29

Its 4 or 5 kittens and the mother
ilhaam parker

OCT 07, 14:00

Hi

Peace Nkololo

OCT 07, 22:01

ood day, Ilhaam

Thank you for contacting the Cape of Good Hope SPCA with the below query .

You are welcome to bring the animals into the SPCA and hand them over to us .

Our opening hours are 08:00 to 16:00 Monday to Friday and 08:00 to 12:00 on Saturdays, but closed on Sundays , however, if you are only able to come after-hours, please call (0833261604) when you are at our premises and we will arrange for standby staff to open for you for the admission of the animal (s).

There is no cost involved if you bring an animal to the SPCA, however, donations are always appreciated.

We are situated in Grassy Park, on the corner of 1st Avenue and First Road.

Pin Location: <https://goo.gl/maps/BDKRjyXcXMoWbkBH9>

Alternatively, kindly provide us with your address and at least 2 contact number, so that we can dispatch a Collection Officer to your premises to collect the animals. We do ask for a donation of R350.00 to cover the costs of the collection of the animal(s) that you are no longer wanting to keep or able to keep that are surrendered to the SPCA

If you wish to discuss the matter further, kindly contact us directly on the below contact numbers.

Our contact numbers:

0217004158/9 (officer hours)

0833261604 (after hours)

Kind regards,

Show more

Peace Nkololo archived the conversation. OCT 07, 22:01

ilhaam parker

OCT 08, 08:33

Hi

Peace Nkololo is away, the conversation is forwarded. OCT 08, 08:33

Peace Nkololo

Nikita September

Teah Adams took the ownership of the conversation. OCT 08, 14:33

Nikita September

Teah Adams

Teah Adams

OCT 08, 14:33

Good day

How may I help you?

Teah Adams archived the conversation. OCT 08, 14:33

ilhaam parker

OCT 08, 14:41

Hi

ilhaam parker

OCT 08, 14:42

I have kittens nd a mother cat

Teah Adams

OCT 08, 14:43

Do you want to surrender them?

Teah Adams archived the conversation. OCT 08, 14:43

ilhaam parker

OCT 08, 15:18

Ilhaam

ilhaam parker

OCT 08, 15:19

I want to give them up

ilhaam parker

OCT 08, 15:19

Then new born

Teah Adams

OCT 08, 15:19

Before proceeding please note that once you surrender an animal you as the owner will be signing your rights over for that animal to the SPCA in which once we collect the animal doesnt ever come back and there is no cooling off period in which you can come back to claim the animal or say that you want the dog back as this is a permanent desicion that you will be making to surrender.

Please confirm if you are happy to proceed?

Teah Adams archived the conversation. OCT 08, 15:20

ilhaam parker

OCT 08, 15:20

Yes

Teah Adams

OCT 08, 15:20

are you giving away all the kittens and the mother cat?

Teah Adams archived the conversation. OCT 08, 15:20

ilhaam parker

OCT 08, 15:21

Its mother nd her new born kittens

ilhaam parker

OCT 08, 15:21

Yes

Teah Adams

OCT 08, 15:26

how many kittens are there?

ilhaam parker

OCT 08, 15:26

5

Teah Adams

OCT 08, 15:27

Thank you.

Kindly provide us with your address and at least 2 contact numbers so that we can dispatch a Collection Officer to your premises to collect the animals .

Teah Adams archived the conversation . OCT 08, 15:27

ilhaam parker

OCT 08, 15:30

35 prunus street lenteteur Mitchell plain

TEAH MURPHY 2026-10-08 15:48

Captured By: