

INSPECTOR NOTE

Building: B19 - B20
Street: 524 FRANS CONRADIE DRIVE
Suburb: BRACKENFELL SOUTH
Postal Code: 7550
Date: 2026-10-05
Time: 10:15
Inspector: TEAH MURPHY

Type: CASE DISCUSSION NOTE
Follow-Up Date: 2026-10-05
Comments: Charl

OCT 04, 19:42

Good evening. I don't know where else to go since I am having trouble with CCMA. I would like help with an official complaint against my workplace, more specifically my bosses. I work at Brackenfell Pets in Cape Town. I have several complaints about our products and such that we sell. Examples include: pellets meant for horses that we sell as rabbit food, expired dog and cat food that we keep on the shelves, 25kg bird food bags that we pack out that contain rat feces, the temporary keeping of a chameleon that the owner bought from a homeless man for R20 (without a permit), the selling of products that are not suitable for pets, etc.

I don't know if this is the right place to complain, but I care far too much about animals to let this continue. We have spoken to the owner and the manager multiple times, but they just ignore us and make us continue doing this work. Feeding a bunny food that is meant for horses is not at all good for its health, letting a dog eat expired food cannot possibly be good either, and the fact that we have an Australian Funnelweb spider in the shop owned by the shop's owner that is currently LOST. There is so many more things I can mention, so please contact me as soon as possible. And if possible, I would like my complaint to remain anonymous because my management would immediately know who it was and I don't want them to manipulate me anymore.

Captured By: TEAH MURPHY 2026-10-05 10:15