



PET SHOP CHECK LIST

Case Number:

INSP226534

Date of Inspection: January 13, 2026

Time of Inspection: 13:30

Name & Surname of Inspector/s:

Lee Prins

Name of Petshop:

Pet world xxi

Address:

Cape gate, Okavango street
Brackenfell

Name of Owner: Na Na

Cellphone Number: (021) 981-3605

Email:

capegate@petworld.co.za

Pet shop's Veterinarian name:

Na Na

Practice name:

Vet world

Does this shop sell animals?

Yes

GENERAL

What happens to sick animals?

Taken to vet

What happens to animals after hours:

Kept in shop

Quarantine Cages provided for sick or new animals:

Yes

What Rodent control does the shop use?

Na

Do they breed?

No

If breeding, what happens to the offspring?

Parent Reared

If removed for hand rearing, from what age:

Na

RODENTS

Are there Rodents?

Yes

Numbers of live rodents

	Total number
Rats	25

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Good (Play & move normally)
Cage Maintenance	Good
Hygiene of cages	Good
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Good (No Ammonia Smell)
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Good
Do they allow public to handle the animals?	Not seen

	Adults	Supervised	Children	Supervised
Handling	Na			

Hiding areas Good (Box/Plastic Container)

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	None

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet Good & Nutritious

Diet Good Pellets, Roughage, Fresh Vegetables

Frequency of feeding? Daily

Do they remove old food? Yes

Are the animals fully weaned? Yes (feeding themselves well)

Health concerns? No concerns noted

How are rodents transported from the shop? Carries

Where are unweaned rodents kept? Good (with mother)

Are unweaned rodents sold live? No (Good)

How are rodents killed (as reptile food)? Not Applicable - purchase dead rodents

Please describe any concerns relating to the rodents
None

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits? Not sold

FISH

Are there Fish? Yes

Numbers of live fish

	Breed	Numbers
1	Fish	150

Hygiene of tanks? Good

Is water clean? Clear (see fish clearly)

Is equipment (nets/heaters) in good repair? Good

Do the tanks have efficient aeration? Good (Bubbles)

Do the tanks have filtration? Good

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen? Yes

Are the tanks enriched? Plants, Hiding areas, Rocks, Gravel

Are the tanks overstocked? Good

Are lights turned off at night for fish to rest? Yes

Do tanks have covers? Yes

Water at proper level (should be small gap between top of water and cover)? Yes

Condition of animals	Good
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Yes
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	No
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Na
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	None

BIRDS

Are there Birds? Yes

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Birds	60	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Seeds	Daily	Good & Nutritious	Yes	

Group Structures	Singly, Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Good (Play & move normally)
Cage Maintenance	Good
Hygiene of cages	Good
Ventilation	Good (Fresh & Clean)
Are birds exposed to draughts?	No
Are birds left in full sun?	No
Temperature	Comfortable
Shelter provided in outside pens	Good
Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets	Good (all can rest on perches at same time)
Is the thickness of the perch adequate?	Yes
Are perches placed above each other (causing faeces to drop onto birds below?)	No
Do they allow breeding?	No
Suppliers of birds	Na
How do staff handle animals?	Good
Do they allow public to handle the animals?	Not seen

	Adults	Supervised	Children	Supervised
Handling	Na			

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop Carries

Please describe any concerns relating to Birds

None

REPTILES

Are there reptiles? Yes

Numbers of live reptiles

	Breed	Numbers
1	Snake	18
2	Chameleon	3

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Do they feed live prey?	Comments
1	Dead mice	Weekly	Good & Nutritious	YES	NO	

Group Structures Singly, Same sizes together

Compatibility of Groups Good (Play & Positive Interaction)

Space - Note: The cage / tank should be large enough for the entire body of snakes, more than double in lizards. Good (Play & move normally)

Cage Maintenance Good

Hygiene of cages Good

Are reptiles left in full sun? No

Temperature - Note: Snakes tropical 27°C – 38°C; Other 20°C–35°C; Lizards 30°C-35°C Comfortable

Do they allow public to handle the animals? Not seen

	Adults	Supervised	Children	Supervised
Handling	Na			

Venomous snakes: Are staff trained to handle Yes

How do staff handle animals? Good

Security/safety Double Door, Door Latch, Door Lock

Are tank covers secure to prevent escape? Yes

Enrichment/Hiding Area Logs, Wood, Pipes, Tunnels

Is bedding clean & absorbent? Yes

Cleaning routine

	Per day	Per week
How often is cleaning done	Once	

Heating Heat Lamp, Heating Pad

Safety of heat source Acceptable

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

	Condition of animals
Reptiles	Fair

How are reptiles transported from the shop Carries

Please describe any concerns relating to reptiles

None

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

Refer to report on welfare tracker

Was a warning issued? No

Is a follow up necessary No