



PET SHOP CHECK LIST

Case Number: 227312

Date of Inspection: January 29, 2026

Time of Inspection: 14:00

Name & Surname of Inspector/s: Jeffrey Mfini and Wandile cadet inspector

Name of Petshop: Westridge Pets and Aquatics

Address: Simonsig Avenue , Westridge Shopping Center
Westridge

Name of Owner: Mistafa Kamal

Cellphone Number: (062) 650-7615

Phone Number: (062) 650-7615

Email: KAMALMUSTAKA@GMAIL.CO
M

Does this shop sell animals? Yes

GENERAL

What happens to sick animals? Self medicate

What happens to animals after hours: Kept in shop

Quarantine Cages provided for sick or new animals: None seen

What Rodent control does the shop use? Hamsters

Suppliers of animals:

	Animal type	Supplier name	Contact
1	Fish	Aquarium	Not available
2	Birds	Community members	-
3	Rodents	Members of the public	-

Do they breed? No

If breeding, what happens to the offspring? Sold Unweaned

If removed for hand rearing, from what age: Not aplicabe

RODENTS

Are there Rodents? Yes

Numbers of live rodents

	Total number
Hamsters	3

Group Structures	Same sizes together
Compatibility of Groups	Good (Play & Positive Interaction)
Space	Good (Play & move normally)
Cage Maintenance	Good
Hygiene of cages	Fair
Are cages raised off the ground to prevent handling/accidental kicking/reduce stress:	Yes
Ventilation	Good (No Ammonia Smell)
Draughts	No
Temperature	Comfortable (20°C- 24°C)
Do they allow breeding?	No
How do staff handle animals?	Fair
Do they allow public to handle the animals?	No

	Adults	Supervised	Children	Supervised
Handling	Not seen	Yes		

Hiding areas	Good (Box/Plastic Container)
--------------	------------------------------

Bedding description

	YES or NO	Type of bedding	Does it need to be changed?	Comments?
Is the bedding clean and absorbent?	Yes	Sawdust	No	

Cleaning routine

	Per day	Per week
How often is cleaning done	Once a day	7 days

Water provision

	YES or NO	Hygiene of water provision	Comments
Water	Yes	Clean	

Is the diet	Good & Nutritious
Diet	Good Pellets, Fresh Vegetables
Frequency of feeding?	Daily
Do they remove old food?	Yes
Are the animals fully weaned	Yes (feeding themselves well)
Health concerns	No concerns noted
How are rodents transported from the shop	With a box
Where are unweaned rodents kept?	Good (with mother)
Are unweaned rodents sold live?	No (Good)
How are rodents killed (as reptile food)?	Hitting on Head

Please describe any concerns relating to the rodents

There was food and clean water, the living environment was clean.

PUPPIES, KITTENS & RABBITS

Are there puppies, kittens &/or rabbits?	Not sold
--	----------

FISH

Are there Fish?	Yes
-----------------	-----

Numbers of live fish

	Breed	Numbers
1	Gold fish	2000

Hygiene of tanks	Good
Is water clean	Clear (see fish clearly)
Is equipment (nets/heaters) in good repair	Fair
Do the tanks have efficient aeration	Fair (some bubbles)
Do the tanks have filtration	Fair

Is water in tanks tested appropriately for temperature/pH/ammonia/nitrites/oxygen	Yes
Are the tanks enriched	Plants
Are the tanks overstocked	Poor ***
Are lights turned off at night for fish to rest	Yes
Do tanks have covers	No
Water at proper level (should be small gap between top of water and cover)	Yes
Condition of animals	Fair
Describe Concerns	No concerns observed
Temperature Suitable - Goldfish 10°C – 22°C	Yes
Temperature Suitable - Tropical fish 23°C- 27°C	Yes
How often are the fish fed:	Daily
Is enough species specific food given	Yes
In the event of a power failure is the pet shop owner / attendant informed:	Yes
How do staff handle animals	Good
Any dead fish observed: Describe Reason	Not seen
Compatibility of Groups	Good
How are fish destroyed when necessary	Acceptable – brain maceration, Acceptable - submersion in clove oil (and other suitable chemicals)
Do Aquatic Amphibians have a shelf or floating island to enable them to get out of the water	Yes
How do the buyers transport the fish from the shop	In strong plastic bags pumped with pure oxygen
Is the chlorine removed from tap water before adding to tanks(Aerated for 24 hours or a de-chlorinating product used)?	Yes
Please describe any concerns relating to the fish	Not observed

BIRDS

Are there Birds?	Yes
-------------------------	-----

Numbers of live birds

	Breed	Numbers	Condition of birds
1	Budgies	46	Fair

Diet - with reference to the table above

	Feed type and brand	Frequency	Is the diet?	Do they remove old food	Comments
1	Pellet budgies food	Daily	Good & Nutritious	Yes	

Group Structures

Same sizes together

Compatibility of Groups

Good (Play & Positive Interaction)

Space

Good (Play & move normally)

Cage Maintenance

Good

Hygiene of cages

Fair

Ventilation

Good (Fresh & Clean)

Are birds exposed to draughts?

No

Are birds left in full sun?

No

Temperature

Comfortable

Shelter provided in outside pens

Good

Adequate Perch Space - Note: Birds need more horizontal space than vertical. Approx 10cm horizontal space per bird such as parakeets

Poor (birds on floor & cage sides) ***

Is the thickness of the perch adequate?

Yes

Are perches placed above each other (causing faeces to drop onto birds below?)

No

Do they allow breeding?

No

Suppliers of birds

From members of the public

How do staff handle animals?

Fair

Do they allow public to handle the animals?

No

	Adults	Supervised	Children	Supervised
Handling	Not seen			

Cleaning routine

	Per day	Per week
How often is cleaning done	Daily	7 days

Water provision

	YES or NO	Bowl type	Hygiene of water provision	Comments
Water	Yes	Non-Tip Bowl	Clean	

Are the animals fully weaned Yes (feeding themselves well)

Health concerns No concerns observed

How are birds transported from the shop With birds cages

Please describe any concerns relating to Birds

There cages with few perches, and some of the water bowls were not equal with perches.

REPTILES

Are there reptiles? Not sold

SPIDERS, SCORPIONS & INSECTS

Are there spiders, scorpions &/or insects? Not sold

General comments

t Comments: I was accompanied by Cadett inspector Wandile , upon arrival we met with the owner of the Pet shop named Mustafa.

We have told him the nature of the complaint, he responded by saying, he found the kitten on the road, then he decided to keep it for himself,

he further mentioned that, he is keeping the kitten into the cage with the rabbit because he doesn't want to lose it, we told him that, keeping different species in one cage is not accepted, as the cat is a prey in nature and the rabbit is predator, that is causing unnecessary discomfort to the rabbit.

Outside of the petshop we also met with the complainant, who informed us that the kitten was kept into the cage, but it was taken out recently, possible after seeing the SPCA bakkie.

we have observed the following animals:

- 10 Ring necks
- 17 budgies
- 18 love birds
- 3 rabbits

We noticed that some of the birds do not have enough perches , to the ones that they had perches, in some of cages the were not alined with their food sauce and water sauce, that is not accepted as they will poo into the water or into the food.

We have address that, and the owner immediately sort it out, by adding more perches and also aligned the perches with food and water bowls.

From outside of the shop, we have observed three rabbits that appeared to be in a fair condition, they were kept into the cages that appnto be adequate, there was food, the bedding and there was water ,

however into the water bottles, we have noticed the build up algie, we have address that they need to clean the bottles and keep them clean at all times.

Then we proceeded into the petshop, we have observed more that 2000 different Fishes as follows.

- Koi fish -+ 50
- Gold fish is over crowded -+ 200
- Fantail gold fish +- 70
- Supply +- 40
- Sword tail +- 20
- Mollies +- 50
- Neon widow +- 70
- Bala shark 15
- Giant gourami 30
- 3 hamsters
- 2 cats.

We have noticed that, 6 of the fish tanks were overcrowded, that makes the fish to be unable to swim as they want , because of the limited space, we have told the owner to refrain from overcrowding the fish and he need to provide the fish with adequate space within 24 hours, where the fishes will be able to swim freely.

There were also two cats that were roaming freely inside the shop. They appeared to be in a fair condition, there was water and food provided to the cats.

Based on the nature of the complaint, we have issued a warning as follows.

1. To refrain from keeping the rabbit with a cat in one cage , we then explained the reason is that Cats are natural predators and the Rabbits are preys that might cause unnecessary stress to the rabbit.
2. To clean the water bottles to prevent the build up Algiers within 24 hours.
3. To refrain from overcrowding the Fishes and provide them with adequate tanks within 24 hours.

Was a warning issued? No

Is a follow up necessary