

INSPECTOR NOTE

Building:	
Street:	125 MONTCLAIR DRIVE
Suburb:	MANDALAY
Postal Code:	7785
Date:	2026-02-17
Time:	19:45
Inspector:	JEFFREY MFINI

Type:	CALL RECORD - RECEIVED
Follow-Up Date:	2026-02-17
Comments:	At approximately 9 AM, I received a call from an unhappy complainant regarding the progress of a dog-related case. She expressed concerns that. - The dogs were involved in a fight the previous day, resulting in the male dog attacking the puppy. - The dogs lack adequate shelter and are living in a poor environment. - The case is being mishandled due to the area's demographics, implying racial bias. I assured her that the SPCA handles all complaints equally , regardless of location. I explained that the dogs had received NexGard treatment for skin conditions and were showing improvement. However, the complainant remained dissatisfied. I provided her with the SPCA's contact details and WhatsApp number, encouraging her to lodge formal complaints directly with the organization if she's unhappy with the service. Additionally, I requested the complainant to provide pictures of the living environment and the injured dog via WhatsApp, as she claimed the environment was dirty and the dog was in a poor state.

Captured By:

JEFFREY MFINI 2026-02-17 19:45