

SOUTH AFRICAN POLICE SERVICE



PART A 1

STATEMENT

Station **DURBANVILLE** CAS no. / 07 / 2026

The following particulars in respect of the offence/incident is supplied:

PARTICULARS OF OFFENCE/INCIDENT

Date and time of offence/incident - Or Period between on
 and on Day of week Su M T W T F S

Description of Offence/Incident **CONTRAVENTION OF THE ANIMAL PROTECTION ACT, 71 OF 1962**
CONTRAVENTION OF THE VETERINARY AND PARA-VETERINARY ACT, 19 OF 1982

Method used/Entrance gained **ILL - TREAT / ATTACH ANY ITEM THAT CAUSES SUFFERING OR INJURY**

Type of instrument used **ANIMAL - DOG**

SCENE OF CRIME

Between: Name of place
 and: Name of place
 or
 Street name **VATICAN STREET**
 Building/farm/plot/place **UITZICHT CENTRE - MELANDRI DOGGY PARLOUR**
 Suburb/Extension/Area **DURBANVILLE**
 Town/City **CAPE TOWN** Postal Code **7 5 5 0**
 Geographical block no Type of premises **BUSINESS CENTRE**

PLEASE INDICATE WHETHER THE **VICTIM** ☐ OR **ACCUSED** ☐ HAS ANY OF THE FOLLOWING

Vision impairment (blind, partially sighted) ☐ Hearing impairment (deaf or hard of hearing) ☐
 Mental impairment (Down Syndrome, Epilepsy, Autism, Psychiatric) ☐
 Physical impairment (Limping, using wheelchair or crutches, leg amputation, arm amputation) ☐
 Albinism ☐
 Multiple Disabilities ☐ Specify if multiple

Date

Signature

In case of theft of a vehicle the statement must be continued on form SAPS 3M(c).
 In case of theft of a firearm the statement must be continued on form SAPS 3M(d).
 In all other cases the statement must be continued on blank folio paper.

SOUTH AFRICAN POLICE SERVICE



PART A 1

PREAMBLE TO STATEMENT

Station **DURBANVILLE** CAS no. / 07 / 2026

PERSONAL PARTICULARS

Title **M R S** Initials **C** Surname **DU PLESSIS**

First names **CHANETELLE**

Identity number **9 0 0 5 2 1 0 1 0 2 0 8 3** Race **A** **Br** **Bl** **X** **Other**

Passport number Country of issue **SOUTH AFRICA**

Date of Birth **1 9 9 0 0 5 1 0** Age Gender **M** **X** **L** **G** **B** **T** **I** **Q**

Nationality Citizenship **SOUTH AFRICAN**

I am/am not a member of the SAPS with PERSAL no*

RESIDENTIAL ADDRESS

Street name **CHARWOOD STREET**

Building/farm/plot/place **NUMBER 39**

Suburb/Extension/Area **KRAAIFONTEIN**

Town/City **CAPE TOWN** Postal Code

Telephone number Home Code No Work Code No

Cellphone number **082 396 2241** Fax Code No

ADDRESS - WORK/BUSINESS/INSTITUTION/ORGANISATION

Name of Institution/Organisation

Street name

Building/farm/plot/place

Suburb/Extension/Area

Town/City

Postal Code

Telephone number Home Code No Work Code No

Cellphone number

Fax Code No

Would you like to receive information regarding this case via sms? **Yes** **No**

SERVICES RENDERED ON INITIAL REPORTING

Psycho-social Services **Y** **N** Medical **Y** **N** Shelter **Y** **N**

Other:(Indicate).....

PLEASE INDICATE WHETHER THE VICTIM HAS ANY OF THE FOLLOWING DISABILITIES

Vision impairment (blind, partially sighted)

Hearing impairment (deaf or hard of hearing)

Mental impairment (Down Syndrome, Epilepsy, Autism, Psychiatric)

Physical impairment (Limping, using wheelchair or crutches, leg amputation, arm amputation)

Albinism

Multiple Disabilities Specify if multiple

CONTACT PERSON (IF APPLICABLE)*

Title **M R** Initials **F** Surname **DE PLESSIS**

Telephone number Home Code **063** No **680 4706** Fax Code No

Date

Member's Signature (Rank, Name, Surname)

In case of theft of a vehicle the statement must be continued on form SAPS 3M(c).
 In case of theft of a firearm the statement must be continued on form SAPS 3M(d).
 In all other cases the statement must be continued on blank folio paper.

AFFIDAVIT

I, the undersigned,

CHANTELLE DU PLESSIS

Identity Number: 9005210102083

do hereby make oath and state as follows:

1. Introduction

C.D.P. 1.1 I am an adult female residing at 39 Charnwood Street, Kraaifontein, Cape Town. I am contactable on 0823062241. The facts contained herein are, unless otherwise stated, within my personal knowledge and are both true and correct.

2. Background

2.1 I am the owner of a female English Cocker Spaniel named "Milly", who was approximately nine (9) months old at the time of the incident.

2.2 Prior to 23 May 2026, Milly was in excellent health. She displayed no signs of illness, skin irritation, wounds, allergies, hot spots or any dermatological condition. I regularly bathed her myself without any adverse reaction.

3. Events of 23 May 2026

3.1 On 23 May 2026, Milly was admitted to Melandri Doggy Parlour in Uitzicht for a routine wash and dry. When I delivered Milly to the parlour she appeared healthy, energetic and showed no signs of discomfort or injury.

3.2 Milly was collected at approximately 14h55. Shortly after returning home, I observed Milly repeatedly licking various areas on the left side of her body. Her behaviour immediately caused concern as it was abnormal.

3.3 My husband, Francois, contacted the owner of the parlour, Ms Melandri Kapp (068 147 3507), on several occasions. She informed us that she had reviewed the CCTV footage and that nothing abnormal had occurred during the grooming process.

3.4 We forwarded photographs of Milly's condition to Ms Kapp, who subsequently arranged for a mobile veterinary practitioner, John (078 778 8449), to contact us.

3.5 At that stage Milly was visibly distressed. She was shaking, drooling excessively, growled when touched due to pain and had developed multiple small red lesions on the areas she had been licking.

3.6 On the advice of the mobile veterinarian, John, we administered Panado while awaiting his arrival. John attended at our residence at approximately 20h00.

I, **Chantelle Du Plessis**, hereby make further oath and declare in English:

3.7 Due to Milly's severe pain and defensive behaviour, he was unable to perform a complete physical examination. He did not shave the affected areas or examine the skin beneath her coat and did not make any diagnosis.

3.8 He administered Inflacam for pain management and Duplocillin as an antibiotic and requested that we update him regarding Milly's condition the following day.

3.9 John subsequently confirmed in writing that he had been unable to diagnose Milly because a full examination could not be performed.

4. Veterinary Treatment

4.1 During the early hours of 24 May 2026, at approximately 03h00, Milly began continuously vocalising in pain.

4.2 At approximately 06h41, I informed both John and Ms Kapp that Milly's condition had deteriorated and forwarded updated photographs showing dark blue and black discolouration developing over the affected areas.

4.3 John advised that he would only be available later that afternoon. Given Milly's rapidly deteriorating condition, we immediately transported her to TAH Animal Hospital, Bellville, for emergency treatment. Milly was admitted at approximately 07h59.

4.4 The attending veterinarian, Dr. Joy Bhandi recorded severe pain, pale mucous membranes, marked inflammation, swelling and hyperalgesia affecting the left hind limb, thorax and shoulder.

4.5 Following sedation and clipping of the hair, extensive burn injuries were identified, including widespread blistering, necrotic skin and significant soft tissue damage.

4.6 The veterinary diagnosis was severe burn wounds with secondary skin necrosis.

4.7 The veterinary report specifically records that these injuries were consistent with burn trauma and not with acute moist dermatitis (hot spots).

4.8 Milly required intensive pain management, intravenous therapy and surgical debridement of necrotic tissue on 31 May 2026.

5. Subsequent Events

5.1 Despite the veterinary findings, Ms Kapp denied that any incident occurred while Milly was in the parlour's care.

5.2 Ms Kapp alleged that the injuries were "hot spots"; however, this is inconsistent with the written statement provided by John confirming that he was unable to make any diagnosis.

I, **Chantelle Du Plessis**, hereby make further oath and declare in English:

5.3 Throughout the period from 23 May until 17 June 2026, we remained in contact with Ms Kapp in an attempt to resolve the matter amicably and requested that the parlour accept responsibility for Milly's veterinary expenses. Our requests were declined.

5.4 A formal letter of demand, together with supporting evidence, was served upon Ms Kapp on 15 June 2026. Liability was again denied. Ms Kapp further informed us that the parlour displayed an "At Own Risk" notice and maintained that this excluded liability. Ms Kapp also informed us that the parlour had previously defended a similar legal matter and suggested that we pursue the matter through our attorneys should we wish to proceed.

6. Conclusion

6.1 Immediately before attending the grooming appointment, Milly was healthy and free from injury. Immediately after leaving the parlour she developed severe pain and rapidly deteriorated, ultimately requiring emergency hospitalisation and surgery.

6.2 The only formal veterinary diagnosis in this matter is that contained in the TAH Animal Hospital report, namely severe burn wounds with secondary skin necrosis.

6.3 Based on the chronology of events, the observations made immediately after Milly's collection, and the veterinary findings, I believe Milly sustained these injuries whilst in the care of Melandri Doggy Parlour. The precise mechanism by which the injuries occurred is a matter for investigation.

6.4 Upon consultation with the Cape of Good Hope SPCA, I subsequently found out that that John, the mobile veterinarian was in fact not qualified to provide the examination, advice or treatment that he proposed or conducted on my animal. Nor was John employed by the SPCA

6.5 I attach hereto, a document pack labelled "CDP1" which contains a timeline of the events as well as invoices, photos and additional evidence.

6.6 I obtained a veterinary report affidavit from Dr. Joy Bhandi which I attach hereto marked "CDP2"

6.7 I attach hereto the flyer for the 'mobile veterinarian' marked as "CDP3"

7. Criminal Charges

7.1 I hereby request criminal charges be brought up against the staff and owner of the doggy parlour for causing my animal suffering insofar as it relates to the Animals Protection Act 71 of 1962, specifically;

7.1.1 Section 2(1)(a) for negligence and/or the ill-treatment of my animal

7.1.2 Section 2(1)(f) for using on or attaching any item that causes injury and suffering

7.1.3 Section 2(1)(q) and (r) of the aforementioned act

7.2 Additionally, I request that the mobile veterinarian named John is investigated for

I, **Chantelle Du Plessis**, hereby make further oath and declare in English:

- 7.2.1 Acting outside his scope of practice as contemplated in the Veterinary and Para-Veterinary Act 19 of 1982 for providing veterinary services while not being registered as a vet
- 7.2.2 Section 2(1)(n) of the Animals Protection Act 71 of 1962 for administering medication while not being registered as a vet

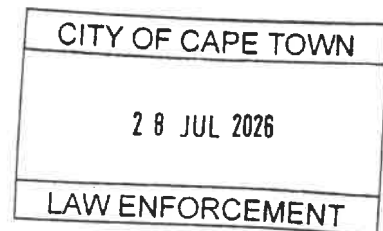
C. du Plessis

DEPONENT

CHANTELLE DU PLESSIS

The deponent has acknowledged that she knows and understands the contents of this affidavit/declaration, which was signed and sworn to before me at PANAROMA on this the 28 day of JULY 2026, the regulations contained in Government Notice No R1258 of 21 July 1972, as amended, and Government Notice No R1648 of 19 August 1977, as amended, having been complied with.

J De Vos
40004230
COMMISSIONER OF OATHS



Full names:

Designation:

Business address:



JUSTIN DE VOS
COMMISSIONER OF OATHS
Peace Officer - Law Enforcement
City of Cape Town Sta ffNo. 40004230
101 Old Strandfontein Rd, Ottery, Cape Town, 7808

30 June 2026

Case File Prepared**Reference: Milly****Incident timeline**

Patient: Milly (Golden Cocker Spaniel)

Age: 9-Months

Owners: Francois & Chantelle du Plessis

Doggy Parlour: Melandri Doggy Parlour - Vatican Street, Uitzicht Centre, Durbanville, 7550

They have another parlour shop in Vredekleof Heights area as well.

Letter of Demand sent to Melandri Kapp on 15 June 2026 with a 7 -day payment request.

23 May 2026

11:37 — Outgoing call to Melandri Doggy Parlour to confirm drop-off for wash and dry only.

14:25 — Outgoing call to Melandri Doggy Parlour to confirm collection time.

14:45 (estimated) — Collected Milly from Melandri Doggy Parlour. Paid R280 for wash and dry only. On collection Milly appeared quiet. I asked staff if she was okay; they said she was fine and had behaved well. I was surprised by this because Milly is a Cocker Spaniel and generally protective and not very social. The staff's report that she "behaved very well" seemed unusually positive.

15:15 — Outgoing call to Melandri Doggy Parlour after arriving home and noticing Milly was unwell. No answer.

15:17 — Second outgoing call to Melandri Doggy Parlour (call lasted 2 minutes). We informed staff that Milly appeared seriously unwell. We observed patches of wet hair where she had been licking, with small red dot-like spots beneath the hair. On closer inspection the affected skin areas looked inflamed and red. Staff asked us to send photographs via WhatsApp to 067 724 0242, which we sent at 15:20 from my phone number 082 386 2241.

15:44 — Incoming call from Melandri Kapp (068 147 3507). Melandri said she had reviewed video footage in the parlour and did not see anything unusual and reiterated that Milly only had a wash and dry. Francois told Melandri that the hair in the affected areas appeared different, as if burnt. Melandri confirmed they do not use heat to dry animals and said she would ask their vet, John, to come to our home to examine Milly.

15:51–20:40 — WhatsApp messages between myself (082 386 2241) and Melandri Kapp (068 147 3507). I sent photos of the hair that looked as if it had been burnt and provided our address for the vet visit.

18:53 — WhatsApp call from me to John the vet. I provided directions to our house. The vet arrived but did not perform a full skin inspection; he asked to see Milly's gums and administered two injections: one for pain and one for an allergic reaction. He said he could not determine the cause of the skin issue. Milly had been shivering throughout the afternoon; saliva/water was coming from her mouth as she walked. She began showing signs of discomfort on the left side of her body and the back left leg, and later stopped placing weight on the back left leg. She remained in severe pain throughout the night. At approximately 03:00 I gave her Panado syrup per John's instructions.

06:41 — Sent WhatsApp photos to John showing the skin areas that were previously bruised; the areas had turned dark blue/black.

06:51 — Incoming WhatsApp call from John the vet. He said he would come later that afternoon between 15:00 and 17:00 to examine Milly.

08:00 — Milly admitted to TAH Bellville (animal hospital). She was sedated to shave the affected skin areas and given morphine for pain. Staff noted swelling on the back left leg.

12:11 — Incoming call from TAH Bellville (12 minutes 39 seconds). Hospital staff reported that after shaving the areas they observed severe burn wounds. They could not confirm whether there was a fracture to the back left leg or why Milly could not bear weight; they recommended X-rays if there was no improvement by 25 May. The hospital stated they could not determine with certainty whether the burn wounds were caused by heat (e.g., from drying) or by the cleaning products used, and advised a biopsy could be considered to establish the cause. They planned to keep Milly until 15:00 for further monitoring.

15:00 — Collected Milly from TAH Bellville and returned home.

16:17 — Outbound call to TAH Bellville (Dr. Joy Bunty). I asked specifically whether the leg assessment had been performed while Milly was sedated, because a sedation exam might not show how Milly bears weight while awake. Dr. Bunty confirmed the leg exam was performed under sedation and advised that if there is no improvement or if the leg worsens by 25 May, we should proceed with X-rays.

Communications with Melandri Doggy Parlour:

- We informed Melandri of Milly's condition and requested video footage of the incident. Melandri initially stated she had reviewed video footage; later she confirmed there was no video footage, which contradicts her earlier statement. This can be found on page 6. We offered two options: (1) resolve the matter amicably with Melandri's business covering all hospital and treatment costs, or (2) pursue legal action. Melandri confirmed we should proceed via the legal route.

24 May 2026

21:45 — Milly re-admitted to TAH Animal Hospital due to excessive pain and worsening condition. The left leg was increasingly swollen and inflamed. She was administered additional morphine. Hospital staff indicated that once the swelling subsides, X-rays of the leg would be performed on 25 May 2026.

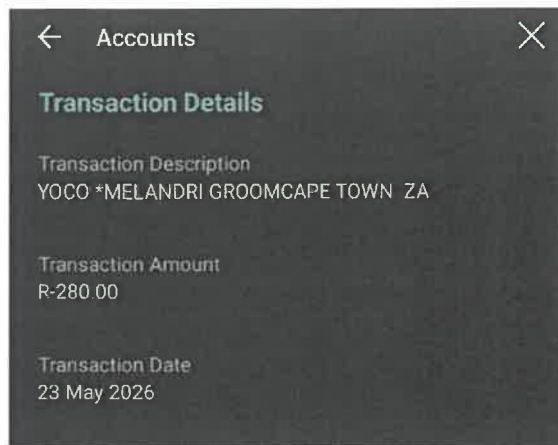
25 May 2026 – 18 June 2026

Milly has since been in and out of TAH Animal Hospital admitted and discharged for surgery and treatment. On 31 May 2026 Milly received surgery, the dead skin on her body as well as on her leg was removed. They were able to stitch up the incision on her body, however the leg wound remained open as they could not stitch that area. Milly was treated at TAH Animal Hospital during her third admission and was discharged on 20 June 2026 for continued treatment at home. Milly has endured a lot of pain in the process and a great deal of anxiety.

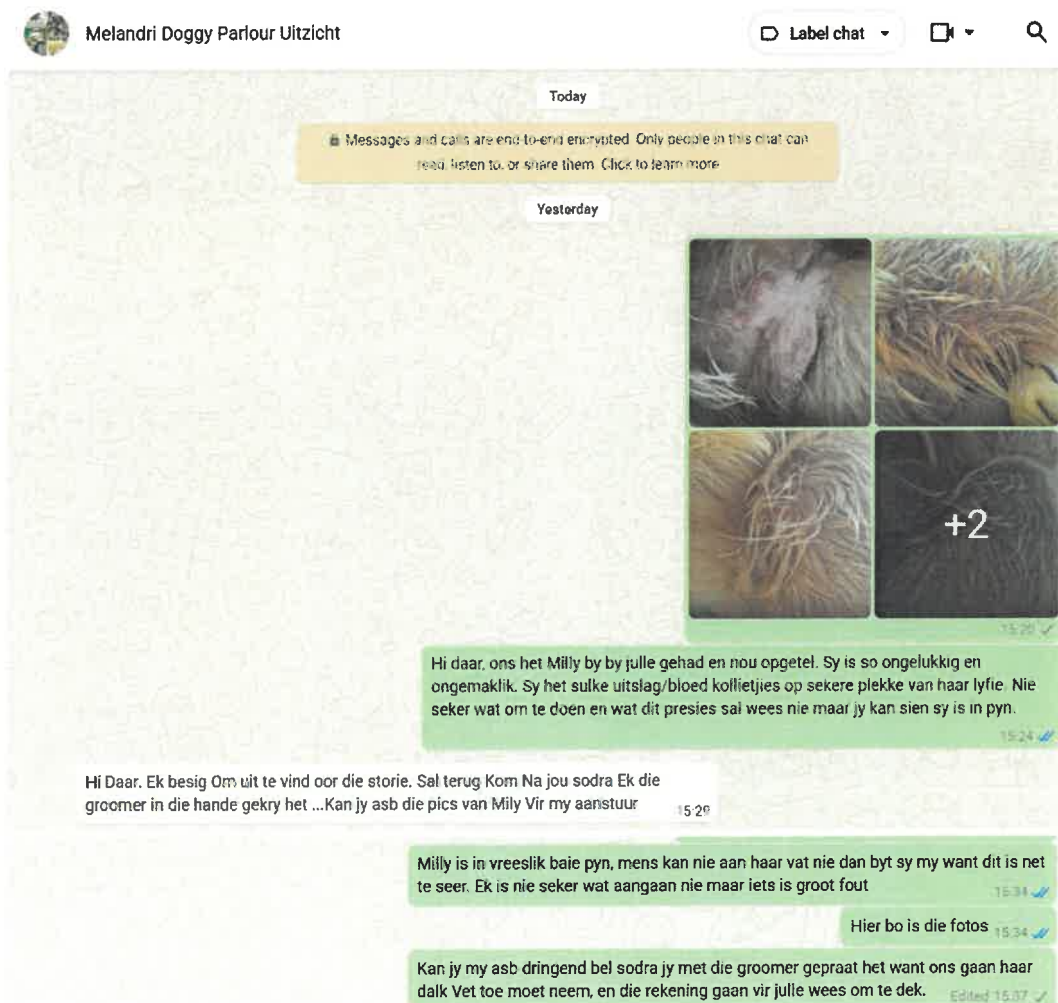
Notes and items for attorney

- Photographs (sent to Melandri and to vet).
- WhatsApp chat history with Melandri Kapp (068 147 3507) and with John the vet, (0787788449) including calls and messages.
- Payment receipt for R280 paid to Melandri Doggy Parlour on 23 May 2026.
- TAH Bellville admission and treatment records, including notes re: severe burn wounds, sedation, morphine administration, vet statements, vet report.
- SAPS Affidavit
- Names and contact numbers: Melandri Kapp (068 147 3507), Melandri Doggy Parlour WhatsApp 067 724 0242, John (vet) (contact via WhatsApp), TAH Bellville (record of calls).

Transaction payment and call record after reporting the incident



WhatsApp Message to Melandri Kapp Doggy Parlour Shop



WhatsApp Message to Melandri Kapp – Owner of Melandri Doggy Parlour

 Melandri Kapp

Label chat

Messages and calls are end-to-end encrypted. Only people in this chat can read, listen to, or share them. Click to learn more

Yesterday



Die haartjies 15:51 ✓✓



Ons adres: 15:51 ✓✓
4 Slaley Straat, Avalon Estate, Durbanville

Milly is in vreeslik baie pyn, mens kan nie aan haar vat nie dan byt sy my want dit is net te seer. Ek is nie seker wat aangaan nie maar iets is groot fout. 15:52 ✓✓

Ag nee shame 🙄 al wat ek nou kan doen is Jhonn vet na jou stuur hy gaan nou kontak maak met julle dan kan hy kyk wat daar aan gaan laat weet asb of dit reg is met julle 🙏🙏 15:59

Jhonn se hy try julle bel maar Niemand antwoord 16:01

 John Spca Johan Spca and 1 other contact 16:01

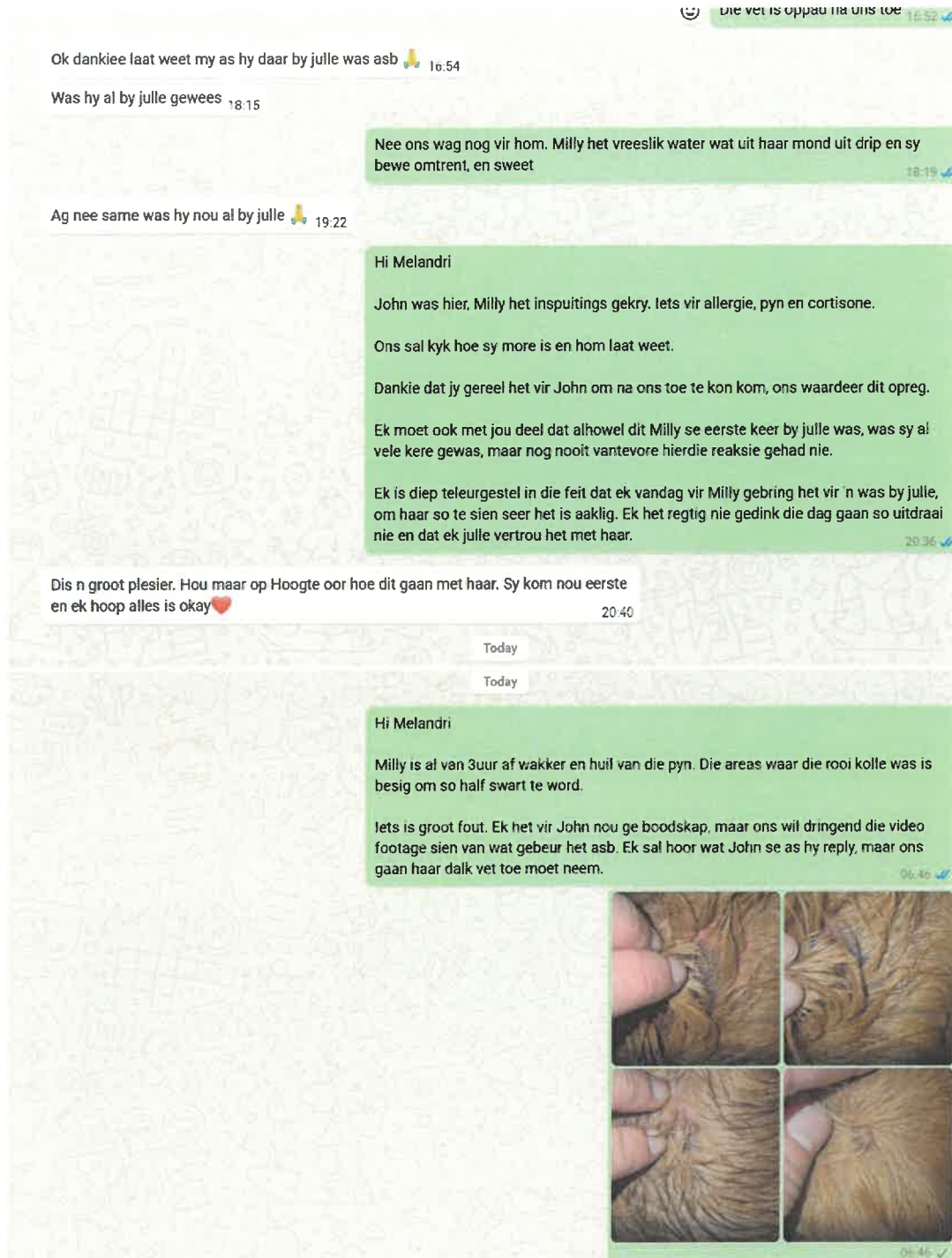
View all

Ek bel hom gou 16:02 ✓✓

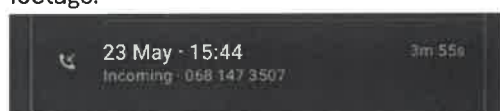
Baie dankiee ❤️ 16:02

Laat weet asb as jy hom in hande gekry het 16:03

Die vet is oppad na ons toe 16:02 ✓✓

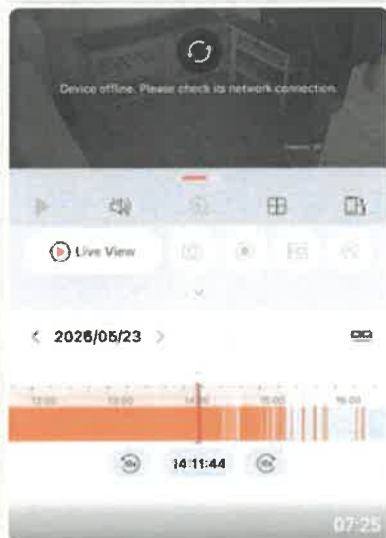


On 23 May Melandri contacted us at 15:44 and on speaker se confirmed that she checked the video footage and that nothing was out of the norm during Milly's visit for a wash and dry. On 24 May after submitting the updated images above at 06:46 we requested to see the video footage after which she said that since a while back they have not had video footage due to some Telkom technicality. This is inconsistent to her story and confirmation to us on 23 May where she confirmed she checked the video footage.



More Chantelle. Skuus ek reply nou eers. Ons het nog nooit ien...^{Today}...ad wat video footage aanvra dus was dit nog nooit nodig om terug te gaan op footage. Noudat ons probeer lyk dit of die footage offline was. Telkom het n kort tyd gelede wifi kom instaleer waarmee ons heeltyd probleme het. So lyk nie of die footage gekry kan word nie. 🙄🙄

07:25



Verder kan ek jou verseker dat niks by ons gebeur het wat bytgewoon is nie. Ons almal is baie lief vir diere. Daarom probeer ek jyt my pad gaan om te help al het ons n disclaimer van "leave dog at own risk" in winkel.

Ek het wel weer met John kontak gemaak nou. Hy se ons moet kans gee dat die medikasie ens werk. Eks nie seker wat hy alles gegee het maar as my eie hondekinders einas het smeer ek altyd Ricky Litchfield se tropical gel aan. Indien hy geen ointment gegee het is ek bereid om steeds uit my pad te gaan en die ointment te kry teen my eie onkoste. Maar indien jul vet toe wou gaan kan ons ongelukkig nie daardie koste dra nie. Soms gebeur dit dat honfekinders se einas meer sigbaar is na grooming en daarom moet ons n disclaimer he wat ons beskerm. Dit beteken nie dat ond nie omgee en daarom probeer ek uit my pad gaan om te probeer help.

Hier is die salf waarvan ek praat as jy sou wou he ek moet saam John stuur vir julle?

07:26



07:26

Ons sal verder in kontak wees sodra ons klaar die vet gesien het en as nodig sal ons legal advies kry.



Gister het jy vir my man op speaker gese dat jy na die video footage gekyk het en alles was soos normaal, en nou se jy die video footage werk nie en dat dit offline was en dit se vir my daar is duidelik 'n groot rede vir concern buiten die feit dat Milly nie kan stap nie en die wonde nou swart raak.

17:56

Middag Milandri

Terugvoering vanaf die VET; Milly is geskeer nadat sy morfien gekry het vir die pyn. Hulle het gevind die skade aan haar vel is excessive burn wounds.

Hulle verslag met al die fotos en bewyse word ingedien, dus my vraag aan jou. Sal jy verkies om hierdie saak aftehandel en die onkoste te dek vir Milly se besoek aan die nodige hospitaal en haar behandeling? Indien nie, is die enigste ander opsie om die saak verder te vat met die prokureurs waarvan dit verdere kostes gaan wees sowel as potensiele skade aan jou besigheid.

Laat weet graag watter roete jy bereid is om te volg.

Edited 14:40

Hi daar. Jys welkom om die saak verder te neem indien jy wou. Soos voorheen genoem het daar niks bytgewoon by ons gebeur en indien het sou ons jou dadelik in kennis stel. Ons almal is lief vir diere en soos voorheen genoem het ons juis 'n disclaimer van own risk in ons besigheid om teen so iets beskerm te wees. Ekt ook uit my pad gegaan om op my eie onkoste John te laat kom omdat ons kan vas stel wat fout met Milly is.

15:53

Ek kan ongelukkig nie skuld herken vir iets waarvoor ons nie van kennis dra nie. So jys Welkom om die saak verder te neem

Edited 15:54



15:55

Hierdie is Milly se toestand tans

15:56

Dit is reg so ek verstaan ons sal dus dan die saak verder neem en jy sal van ons prokureurs hoor. Dit is ergter 'n jammerte dat dit ons almal nou baie meer geld gaan kos sowel as julle reputasie.

Edited 15:57

Geen probleem. Neem asb kennis enige verdere onskoste van ons Kant sal dus deur middle van teen eis ingedien word. Ek kan nie skuld vat vir iets waarvan ons nie kennis dra nie. Dan was my besigheid lankal toe as ons skuld moes neem vir alles.

Edited 15:59

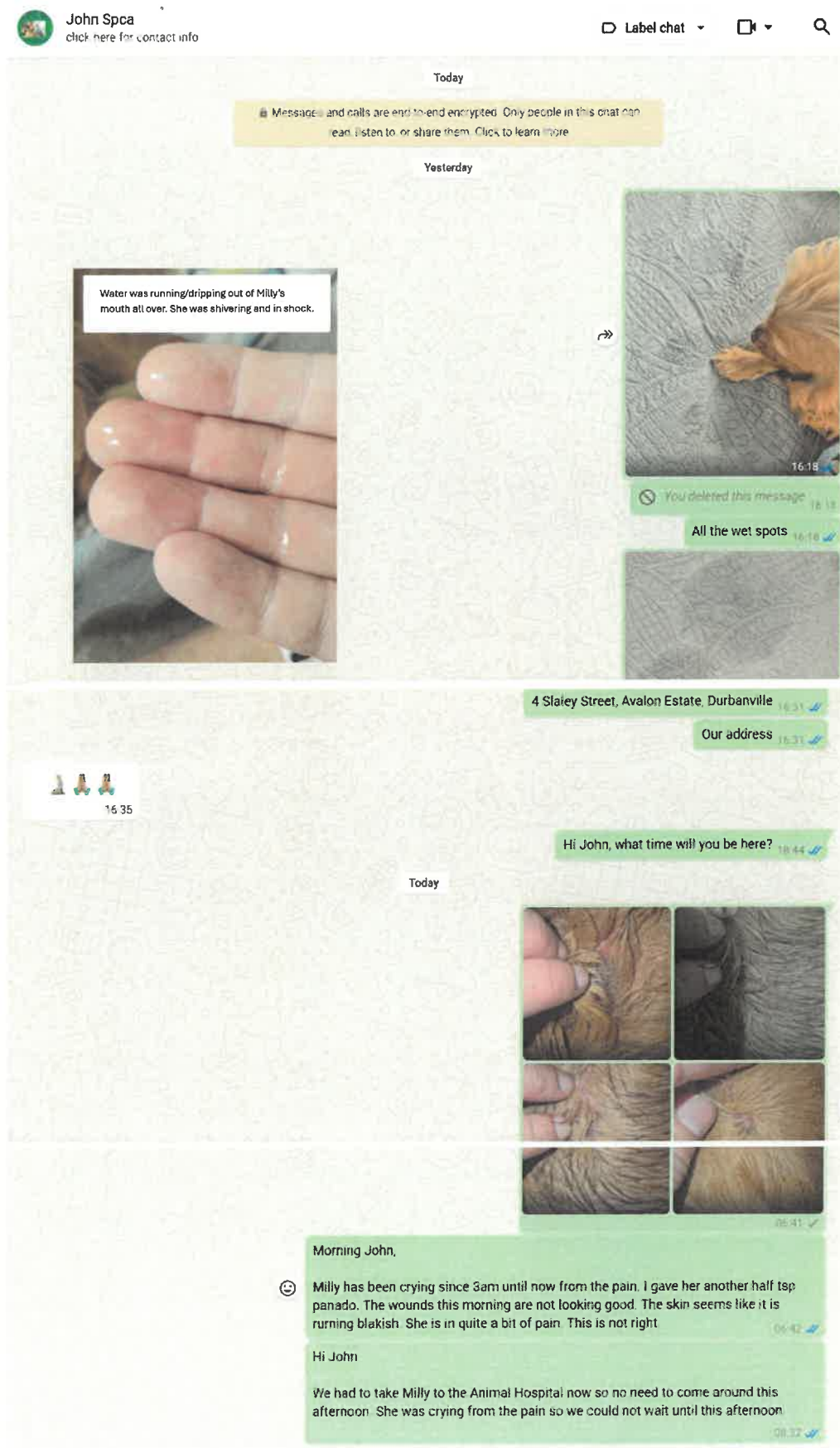
Ons sien more ons prokureur en sal ook dus die saak aankla by die SPCA sowel as die nodige bodies hierin

16:17

Geen probleem. Die SPCA of enige Ander is Welkom om te kom inspect by ons. Hul was al telkemale by ons en het bevind dat ons aan alle vereistes voldoen on dit aangenaam vir hondekinders te maak.

Edited 16:19

WhatsApp Message to John the VET – Sent by Melandri

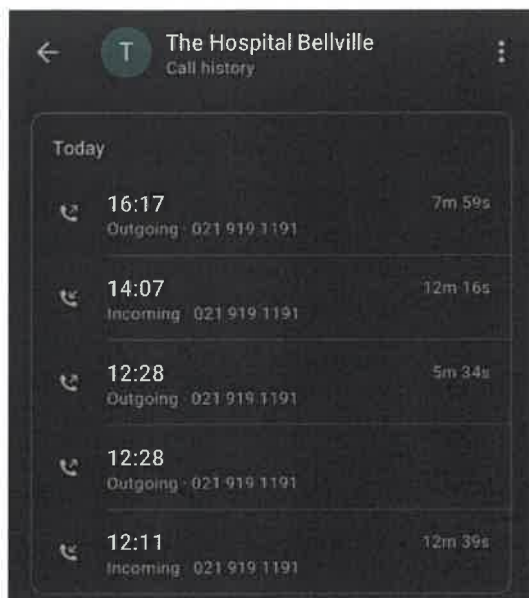


Images of the dog after arriving back home from the Doggy Parlour on 23 May



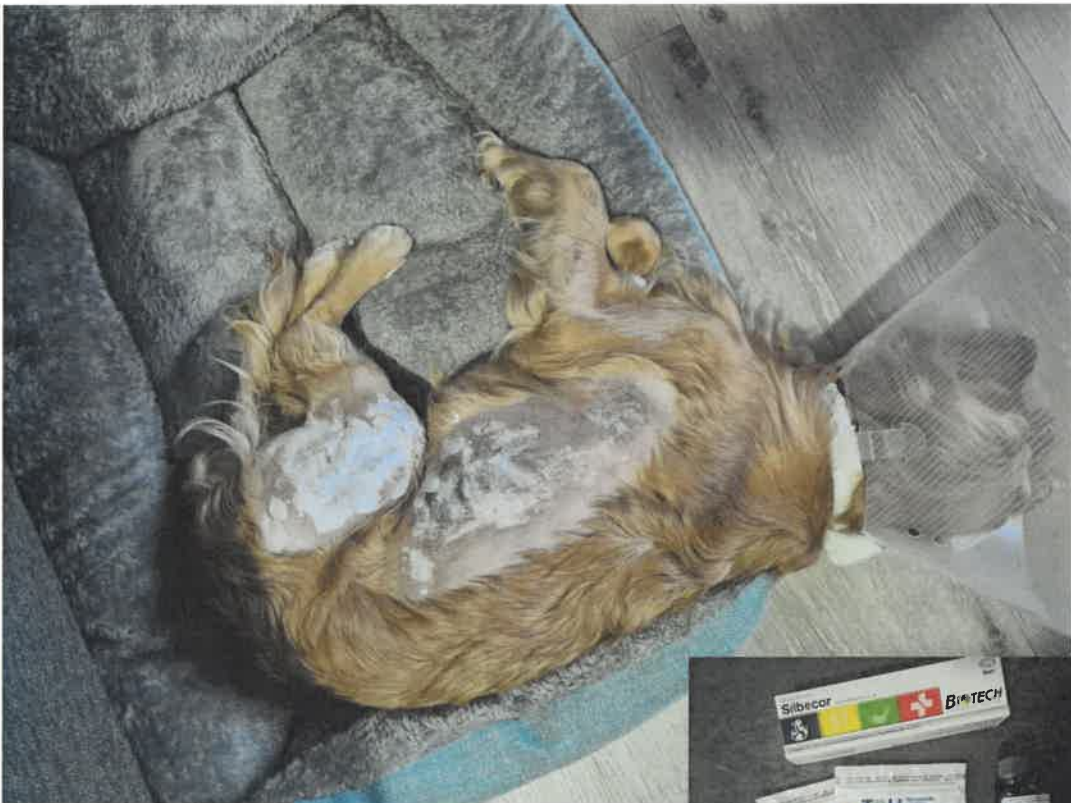
The dog was in severe pain. She kept curling up and water started running out of her mouth. She started shivering and shaking from shock. The bottom right photo shows the water on the bedding that was running from her mouth.

Call log to TAH on 24 May 2026 and images prior to Admission to TAH for examination



The photos of the wounded skin areas indicating severe damage as the skin started turning dark blue/black.

Post First Admission to TAH – 24 May 2026



After first submission these images were taken where the skin damage/severe burn wounds are clearly visible.





The photos taken while in hospital of the wound progress monitoring whether the damage is spreading. The back leg is heavily swollen due to inflammation and infection from the burn wounds = Cellulitis.

Third Admission to TAH Update – 31 May 2026



The photos taken on 30 & 31 May of the wounds that started discharging pass from excess build up underneath the dead skin. After admission to TAH Bellville on 30 May she underwent surgery to remove the dead skin on left side. The left leg is currently an open wound, and cannot undergo surgery at this stage until the last of the cells have died and the skin is healthy enough to close it up.

Additional WhatsApp Message to Melandri Kapp – Owner of Melandri Doggy Parlour – 15 June 2025



Below letter of demand that was sent to her which was drafted by the help of an Attorney. We have been transparent with Melandri from the start, we have tried to sort things out amicably yet she refuses to. She claims that they did not do anything wrong, yet the dog was perfectly healthy prior to her visit to the parlour visit. She then mentions people are sometimes not aware that their dogs have sores on their bodies when bringing them to a parlour. If this was the case, would they not contact us before washing her to inform us, and if not that would be negligence. The dog was perfectly fine. Refer to page 42 for references on hot spots vs. chemical burn wounds with necrosis.

To: Melandri Kapp
Melandri Doggy Parlour
Vatican Street, Uitzicht Centre
Durbanville, 7550
Via: WhatsApp to +27681473507 and +27677240242 on 15 June 2026

Re: Letter of Demand – Compensation for Damages to Milly

Dear Ms. Kapp,

We, Francois and Chantelle du Plessis, are writing to formally demand compensation for the harm caused to our dog, Milly, during her visit to Melandri Doggy Parlour on 23 May 2026. Milly, a nine-month-old Golden Cocker Spaniel, was entrusted to your establishment for a routine wash and dry service. However, following her collection, she exhibited signs of severe distress and physical injury, which have since been confirmed as burn wounds by veterinary professionals.

The timeline of events and communications with your establishment, as well as the subsequent medical interventions, have been meticulously documented. Despite our initial attempts to resolve this matter amicably, you have indicated that we should proceed via legal channels.

As a direct result of the injuries sustained by Milly while under your care, we have incurred significant veterinary expenses, which currently amount to R21 567.63, with an additional R7 261.34 required to continue her treatment. The total amount of R28 828.97 represents the financial burden we have borne due to the negligence of your establishment. And, unfortunately, this amount is increasing every week due to the ongoing of Milly's veterinary treatments which is to continue for the foreseeable future.

Attached hereto is a breakdown of the medical costs incurred by us herein.

We hereby demand that Melandri Doggy Parlour reimburse us for the full amount of R28 828.97 within 7 working days from the date of this letter. Failure to comply with this demand will leave us with no alternative but to pursue legal action to recover the costs, as well as any additional damages deemed appropriate by the court.

Please note that in the interest of saving on unnecessary costs and time and to curb the damaging effect this matter will have on all parties involved and will continue to have, we are willing to limit our demand to the costs incurred to date, provided that the total costs incurred (R28 828.97) is paid to us within the next 7 working days. On this basis, we will accept the payment in full and final settlement of our claim.

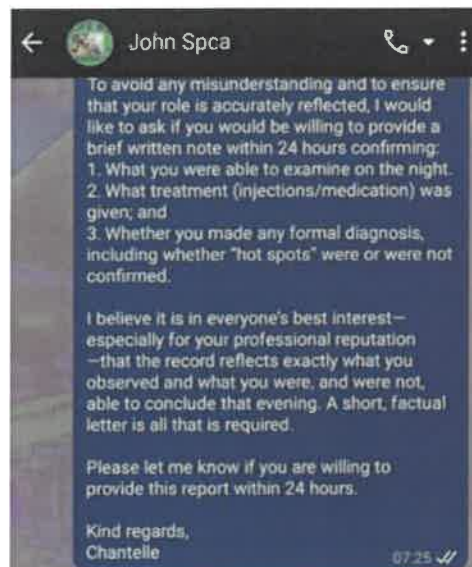
Payment must be made into the following account:

Banking Details
First National Bank
Account Name: Chantelle du Plessis
Account No.: 62284766725
Branch Code: 250655
Cheque Account

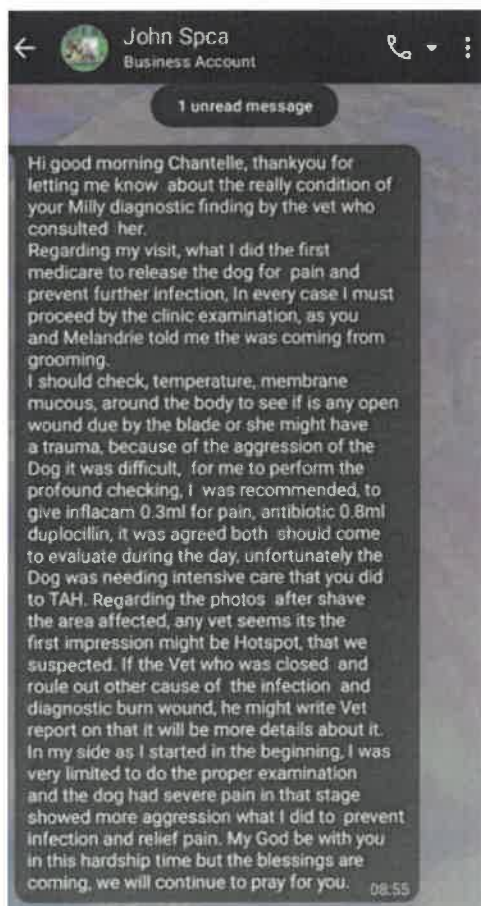
We trust that you will treat this matter with the seriousness it deserves and take immediate steps to resolve it. Should you wish to discuss this matter further, you may contact us directly to Chantelle via email: chantelleduplessis1@gmail.com and WhatsApp +27823862241 as well as to Francois via email: francoisduplessis578@gmail.com and WhatsApp +27636804706.

Yours faithfully,
Francois and Chantelle du Plessis

Additional WhatsApp Message to John the VET – Original sent by Melandri– 16 June 2025



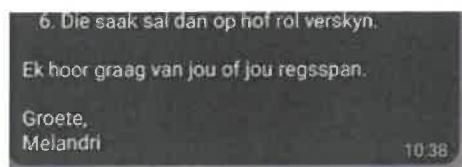
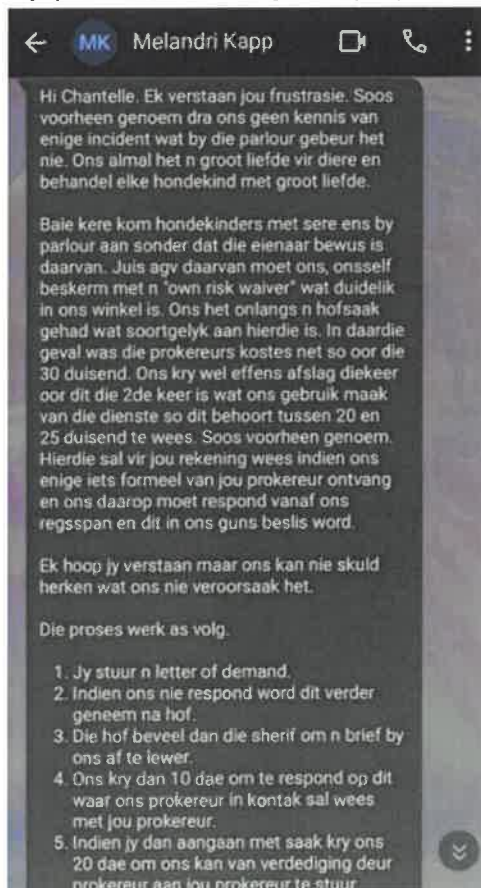
Reply from John below – His official statement / report on the night of 23 May 2026



Additional WhatsApp Message to Melandri Kapp – Owner of Melandri Doggy Parlour – 17 June 2025



In a final attempt to settle the matter amicably between ourselves and Melandri her final response to the matter, where Melandri has made it clear that she is not willing to take any responsibility, or settle this amicably. Melandri states that they recently had a similar case as this in which they were involved, and my question is how many other people and animals need to go through this.



TAH | THE ANIMAL HOSPITAL AND VETSHOP
info@tah.co.za www.tah.co.za



THE ANIMAL
HOSPITAL
AND VETSHOP

24-05-2026

Discharge instructions for Milly:

Milly had an anaesthetic today for the following treatment:

The procedure was performed under general anaesthetic. This means that Milly may be a bit sleepy tonight. This means that she may not want to eat tonight, but should be eating by tomorrow morning. Please offer food tonight, and always have water available. The anaesthetic was given via a catheter in the front leg. We have placed a small plaster over this area, which you can remove tomorrow.

Please restrict her activity over the next 3 days. Do not allow her to swim for 2 weeks and do not bath Milly.

Please contact us should you notice any of the following:

- There is a discharge or oozing from the wound site
- If she appears very lethargic or sedated
- The leg in which the catheter was placed appears swollen or red
- You notice any signs of illness (e.g. not eating, vomiting)

Please give the medication supplied as instructed.

Date/Time	Drug Name	Quantity	Instructions	Dispensed
24-05-2026 2:49:40pm	Epleptin 100mg cap (per cap) Gabapentin (100 caps)	15	GIVE 1 CAPSULE/S TWO TO THREE TIMES PER DAY FOR PAIN. START TONIGHT	15
24-05-2026 2:42:52pm	Silnecor 10mg/g topical skin (per tube) Sulphadiaz [50g tube]	1	APPLY TO AFFECTED AREA TWICE A DAY. START TONIGHT	1
24-05-2026 2:42:52pm	Panado Paed 120mg/5ml syrup (per ml) Paracetamol (100ml bot)	40	GIVE 4 MLS/S TWICE A DAY WITH OR WITHOUT A MEAL. START TONIGHT	40
24-05-2026 2:42:52pm	Previcox 57mg tab (per tab) Firocoxib (60 tabs)	5	GIVE 1 TABLET/S ONCE A DAY WITH OR AFTER A MEAL STOP IF VOMITING/DIARRHOEA/INAPPETENCE. START TONIGHT.	5

We will need to see Milly again in 3 days time for a check up, please make this appointment in reception.
Please keep her cone on for 10-14 days to prevent her licking her wounds.

If you have any queries or concerns please call us on 021 919 1191.

Best of luck,
The Team at
TAH Bellville



EMERGENCIES: TAH Bellville 021 919 1191 TAH Rosmead 021 674 0034

TAH Darling • Peninsula Vet • TAH Plain Street Durbanville • TAH Goodwood • TAH Kenridge
TAH Green Point • TAH Parow • TAH Sitari • TAH Sonstraal • TAH Kenilworth • TAH Table View

Medical records – First Admission to TAH 24 May 2026 (Invoice)

WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL

TT: t650p V 3 1 1 86
2026-05-24 14:53 41
CUSTOMER COPY
N 39191 HT A 087964 TSN:39258
UTI:9AF5746C-C137-4144-A56C-
BF0177115B14 R-PILkh3012258
AID: A0000000031010
TS: 0000 TVR 0000000000
Contactless CTQ: 0080
AC 123A03A139611983
VISA DEBIT Account: Default
P 461279 2966

APPROVED

Purchase R2752.70

TOTAL R2752.70

THANK YOU / DANKIE

THE ANIMAL
HOSPITAL
AND VETSHOP

TAH BELLVILLE
1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER:

13351127

Date:

24-05-2026

VAT Number:

4900103658

SAVC Practice Registration Number:

FHO97/0126

Customer Number: TAH_114408

Description	Quantity	Unit Price	Total
Consultation After Hours	1	R1369.00	R1369.00
Sedation Procedure Bundle	1	R992.20	R992.20
IV Catheter Bundle	1	R368.64	R368.64
IV Catheter (each) (all sizes)	1	R39.00	R39.00
IV Catheter Placement	1	R309.00	R309.00
In Stopper Yellow (each)	1	R20.64	R20.64
Sedation Bundle	1	R623.56	R623.56
Tranquilisation/Sedation: IV	1	R285.00	R285.00
Dexdomitor 0.5mg/ml inj (per ml)	0.1	R1093.90	R109.39
Dexmedetomidine [10ml vial]	0.1	R1047.60	R104.76
Antisedan 5mg/ml inj (per ml)	0.1	R1047.60	R104.76
Atipamezole [10ml vial]	0.1	R1047.60	R104.76
Dolorex 10mg/ml inj (per ml)	0.2	R622.05	R124.41
Butorphanol [10ml vial]	1	R129.92	R129.92
Silbecor 10mg/g topical skin (per tube)	1	R129.92	R129.92
Sulphadiaz [50g tube]	1	R72.10	R72.10
Panado Paed 120mg/5ml syrup (per ml)	40	R1.80	R72.10
Paracetamol [100ml bot]	1	R107.43	R107.43
Previcox 57mg tab (per tab) Firocoxib (60 tabs)	5	R21.49	R107.43
Epileptin 100mg cap (per cap) Gabapentin [100 caps]	15	R5.48	R82.13
Rounding Adjustment	1	-R0.08	-R0.08



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R2752.70

WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL

TT: 650p V: 311166
2026-05-24 22:14:45
CUSTOMER COPY

39217 LHT A 036155 TSN:39284
JTLA50F3E35-F08B-4E06-AB04-
330E29D9642D R P1Lxh3012284
MD A00000000031010
SI 0000 TVR:0000000000
Contactless CTQ:0080
AC 52C6E545DA7E314E
ISA DEBIT Account:Default
P461279*****2966

APPROVED

Purchase R2000.00

TOTAL R2000.00

THANK YOU / DANKIE

E ANIMAL
OSPITAL
ID VETSHOP

TAH BELLVILLE
1 Kontiki Avenue, Glen lve
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za
EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

14408
Plessis, Francois
ACC
Debit Card

Receipt No.
Receipt Date
Account Remaining Balance

#2501924
24-05-2026
-R2000.00

THANK YOU FOR CHOOSING TAH BELLVILLE!

20 | Page

Medical records – TAH 27 May 2026 - Invoice

WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL

TT: t650p V: 3 1 1 86
2026-05-27 12:45:54
CUSTOMER COPY

N 39385 I: HT A 010043 TSN 39452
UTI EFE3985D-7CDF-457F-A315-
6B5E2C73BC14 R P1Lxh3015452
AID: A00000000031010
TSI: 0000 TVR: 0000000000
Contactless CTQ 0080
AC: 95F83248344CE497
Visa Debit Account: Default
P: 461267 *****9064

APPROVED
Purchase R6269.20
TOTAL R6269.20
THANK YOU / DANKIE

ANIMAL
HOSPITAL
VETSHOP

TAH BELLVILLE
1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER: 13351668

Date: 24-05-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FH097/0126

Customer VAT Number
Customer Number: TAH_114408

Description	Quantity	Unit Price	Total
Consultation Follow Up	1	R485.00	R485.00
Fentanyl Fresenius 50ug/ml inj (per ml) [2ml amp]	10	R42.34	R423.40
Drip Setup	1	R409.00	R409.00
IV Catheter Placement	1	R309.00	R309.00
Alertis SS T-Connector Luer Lock 15cm BD	1	R66.17	R66.17
Admin Set Extension - OTHER (each) (all sizes)	1	R65.00	R65.00
Admin Set - BRAUN (each) (all sizes)	1	R175.00	R175.00
Ringers Lactate inj (per bag) Fluids® [1L bag]	1	R52.21	R52.21
Swab cap	2	R7.82	R15.64
Infusion Pump	1	R189.00	R189.00
Drip/Syringe Driver Monitoring	1	R439.00	R439.00
IV Catheter (each) (all sizes)	1	R39.00	R39.00
Rounding Adjustment	1	-R0.02	-R0.02

Payment is due in full at the time services are rendered.
Please send Proof of Payment to bellville@tah.co.za.

Bank ABSA Current Account
Branch Code 632005
Bank Account Number 9086157226
Payment Reference TAH_114408

Total (Incl. VAT) R2,667.40
VAT included R347.93
Amount Paid R2,667.40
Credit/Debit Card :
-2000.00 Credit/Debit Card : -667.40
Balance Due R0.00
Account Balance R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R6269.20

Medical records - Medication - Slips

**Your till slip
never looked
* better ***

With instant discounts on
140+ most-loved brands

Dis-Chem Cape Gate
shop L49 Cape Gate Shopping Centre
6001 Brackenfell,
Telephone 0219831000
www.dischem.co.za
Fax Invoice VAT Reg No: 4320223024

Item/GTIN 6009543700808	
(V) MEDIC PLASTER WATERP	26,99
Item/GTIN 100000096903	
(V) MEDIC WOUND DRESS ST	59,94
6 Ta 0	9,99
TOTAL (T)	R 86,93
Card Payment	R 86,93
VAT	VAT INC
15% R11,34	R86,93

LATEST BALANCE OF ALLOCATED POINTS
EXCLUDING CURRENT SALES: R 0.0
BP No: 2001865536

000152143105251060001960



Date	Time	Store	Pos	Receipt
31/05/20	04:47 pm	S214	105	196

You were served by:
Carin Williams

**Dis-Chem
+ Better
Rewards**

Scan to join or unlock
more discounts



Thank you for shopping
at Dis-Chem!

**WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL**

TT: 1650p v 3.1.1.86
2026-05-28 11:13:51
CUSTOMER COPY
N:38403 I:HT A:004274 TSN:38447
UTI:45E3CE1A-E696-4A6E-807B-
575BD9CBD738 R:P1Pwan034447
AID:A0000000031010
TSI:0000 TVR:00000000000
Contactless CTQ:0080
AC:E84994C5B85FFED6
Visa Debit Account:Default
P:461267*****9064

APPROVED

Purchase	R82.60
TOTAL	R82.60

THANK YOU / DANKIE

**WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL**

TT: 1650p v 3.1.1.86
2026-05-29 09:25:25
CUSTOMER COPY
N:38449 I:HT A:049905 TSN:38493
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AID:A0000000031010
TSI:0000 TVR:00000000000
Contactless CTQ:0080
AC:66FD5850E9F411E4
Visa Debit Account:Default
P:461267*****9064

APPROVED

Purchase	R101.10
TOTAL	R101.10

THANK YOU / DANKIE

Total Cost - R86.93 + R82.60 + R101.10 = R270.63



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Piessis, Francois
39 Chamwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13365713

Date:
VAT Number:
SAYC Practice Registration Number:

31-05-2026
4900103658
FHO97/0126

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005

Bank Account Number: 9086157226

Payment Reference: TAH_114408

Total (Incl. VAT) R7,217.50
VAT Included R941.46
Amount Paid R7,217.50

Invoice 13366225 :
-155.50 Credit/Debit Card :
-5000.00 Credit/Debit Card :
=2062.00

Balance Due R0.00
Account Balance R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R7217.50

Medical records – TAH 1 June 2026 - Invoice



TAH BELLVILLE
1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Chamwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13365926

Date: 01-06-2026
VAT Number: 4900103658
SAYC Practice Registration Number: FH097/0126

Description	Quantity	Unit Price	Total
Ondansetron Mylan 2mg/ml inj (per ml) [4ml amp]	4	R28.66	R114.65
Injection Fee (Excluding Drug)	1	R85.00	R85.00
Rounding Adjustment	1	-R0.05	-R0.05

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT)	R199.60
VAT included	R26.04
Amount Paid	R199.60
Credit/Debit Card :	199.60
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R199.60

Medical records – TAH 1 June 2026 - Invoice



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Charnwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly

Customer VAT Number

Customer Number: TAH_114408

INVOICE NUMBER:

13366225

Date:

01-06-2026

VAT Number:

4900103658

SAVC Practice Registration Number:

FHO97/0126

Description	Quantity	Unit Price	Total
Allevyn Adhesive Dressing 17.5cm x 17.5cm	-0.25	-R622.12	-R155.53
Rounding Adjustment	1	R0.03	R0.03

Comments: Donated allevyn used

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank ABSA Current Account

Branch Code 632005

Bank Account Number 9086157226

Payment Reference TAH_114408

Total (Incl. VAT) -R155.50

VAT Included -R20.29

Amount Paid -R155.50

Invoice 13365713 : 155.50

Balance Due R0.00

Account Balance R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R155.50

Medical records – TAH 1 June 2026 - Invoice**TAH BELLVILLE**

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE**BILL TO**

Mr Du Plessis, Francois
39 Chamwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:**13366651**

Date: 01-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO970126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Trazodone Aspen 50mg cap (per cap) (100 caps)	10	R12.95	R129.51	R0.00	R129.51
Wound Treatment/Surgery Bundle	1	R625.20	R625.20	R315.00	R310.20
Wound Shave and Clean 10min	1	R259.00	R259.00	R0.00	R259.00
Procedure Pack Bundle	1	R366.20	R366.20	R315.00	R51.20
Sterile Procedure Pack Instruments	1	R315.00	R315.00	R315.00	R0.00
Gauze Swabs (per swab)	32	R1.60	R51.20	R0.00	R51.20
Rounding Adjustment	1	R0.01	-R0.01	R0.00	-R0.01

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT)	R439.70
VAT included	R57.35
Amount Paid	R439.70
Credit/Debit Card	-439.70
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R439.70

Medical records – TAH 2 June 2026 - Invoice

**WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL**

TT: 1650a V: 3.1.1.86
2026-06-02 15:42:33
CUSTOMER COPY
N: 36057 IHT A-050294 TSN: 56156
UT: 663FBC75-AF2F-4B3F-A4FE-
232703757350 R: P1txgv051156
AID: A0000000031010
TSI: 0000 TVR: 0000000000
Contactless CTO: 0080
AC: 5E0752A473FDB018
VISA DEBIT Account: Default
P: 461279*****2966

APPROVED
Purchase R476.50
TOTAL R476.50
THANK YOU / DANKIE

Customer VAT Number
Customer Number: TAH_114408

TAH BELLVILLE
1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER: 13369956
Date: 02-06-2026
VAT Number: 4900103658
SAYC Practice Registration Number: FHO970126

Description	Quantity	Unit Price	Total
Bandage Application Bundle	1	R306.50	R306.50
Softban (each) (all sizes)	1	R99.00	R99.00
Crepe (each) (all sizes)	1	R30.50	R30.50
Elastoplast (each) (all sizes)	1	R169.00	R169.00
Gauze Swabs (per swab)	5	R1.60	R8.00
Suture Maczyn 2/0 (each) [12]	1	R170.05	R170.05
Rounding Adjustment	1	-R0.05	-R0.05

Payment is due in full at the time services are rendered.
Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: **TAH_114408**

Total (Incl. VAT)	R476.50
VAT Included	R62.14
Amount Paid	R476.50
Credit/Debit Card : -476.50	
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R476.50

Medical records – TAH 5 June 2026 – Invoice

**WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL**

TT 1650p V 3.1 1.86
2026-06-05 08:48:13
CUSTOMER COPY
N:38917 IHT A:037172 TSN:38961
UTI:69CACF18-3D06-4624-AEDD-
817831785444 R:PIPwan042961
AID A0000000031010
YS10000 TVR:0000000000
Contactless CTO:0080
AC 01A8B91DDA6D222
VISA DEBIT Account Default
P 461279 *****2966

APPROVED
Purchase R556.60
TOTAL R556.60
THANK YOU / DANKIE

Customer VAT Number
Customer Number: TAH_114408

**ANIMAL
HOSPITAL
VETSHOP**

TAH BELLVILLE
1 Kontiki Avenue, Glen Ivo
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER: 13375009

Date: 05-06-2026
VAT Number: 4900103658
SANC Practice Registration Number: FHO97/0126

Description	Quantity	Unit Price	Total
Epiletin 100mg cap (per cap) Gabapentin [100 caps]	20	R5.06	R101.18
Bandage Application Bundle	1	R455.51	R455.51
Bandage Professional Fee (Simple)	1	R149.01	R149.01
Soffban (each) (all sizes)	1	R99.00	R99.00
Crepe (each) (all sizes)	1	R30.50	R30.50
Elastoplast (each) (all sizes)	1	R169.00	R169.00
Gauze Swabs (per swab)	5	R1.60	R8.00
Rounding Adjustment	1	-R0.09	-R0.09

*Payment is due in full at the time services are rendered.
Please send Proof of Payment to bellville@tah.co.za.*

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT)	R556.60
VAT Included	R72.60
Amount Paid	R556.60
Credit/Debit Card	-556.60
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R556.60

Medical records – TAH 9 June 2026 - Invoice

**WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL**

TT: 1650p V 3.1.1.86
2026-06-09 09:04:51
CUSTOMER COPY
N:39130 I:HT A:059226 TSN:39174
UTI:C33B402B-EBF6-4E73-81D2-
C35F7050D23B R:P1Pwan046174
AID:A0000000031010
TSI:0000 TVR:0000000000
Contactless CTQ:0080
AC:854C4BC5CD7C665A
VISA DEBIT Account:Default
P:461279*****2968

APPROVED
Purchase R745.30
TOTAL R745.30
THANK YOU / DANKIE

**ANIMAL
HOSPITAL
VETSHOP**

TAH BELLVILLE
1 Kontiki Avenue, Glen Iye
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER: 13381595

Date: 09-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Customer VAT Number
Customer Number: TAH_114408

Description	Quantity	Unit Price	Total
Epileptin 100mg cap (per cap) Gabapentin [100 caps]	40	R4.43	R177.35
Previcox 57mg tab (per tab) Firocoxib [60 tabs]	7	R20.06	R140.40
Trazodone Aspen 50mg cap (per cap) [100 caps]	6	R14.62	R87.71
Bandage Application Bundle	1	R339.91	R339.91
Bandage Professional Fee (Simple)	1	R149.01	R149.01
Soffban (each) (all sizes)	1	R99.00	R99.00
Crepe (each) (all sizes)	1	R30.50	R30.50
Elastoplast (each) (all sizes)	0.1	R169.00	R16.90
Bandage Vetwrap/Flexus (per roll) (all sizes)	0.5	R89.00	R44.50
Rounding Adjustment	1	-R0.07	-R0.07

Payment is due in full at the time services are rendered.
Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT): R745.30
VAT Included: R97.20
Amount Paid: R745.30
Credit/Debit Card: -745.30
Balance Due: R0.00
Account Balance: R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R745.30

Medical records – TAH 11 June 2026 – Invoice

WELCOME TO / WELKOM BY
TYGERBERG ANIMAL
HOSPITAL

TT: t650p V: 3.1.1.86
2026-06-11 19:47:31
CUSTOMER COPY
N:56607 I:HT A:050868 TSN:56707
UTI:88A3B92D-30E0-431F-979B-
8B02AA176945 R:PILXg:060707
AID:A0000000031010
TSI:0000 TVR:0000000000
Contactless CTO:0080
AC:6D609A35C9B4822A
VISA DEBIT Account:Default
P:461279*****2966

APPROVED

Purchase R204.40
TOTAL R204.40
THANK YOU / DANKIE

**E ANIMAL
SPITAL
D VETSHOP**

TAH BELLVILLE
1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

INVOICE NUMBER: 13387551
Date: 11-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

Description	Quantity	Unit Price	Total
Bandage Application Bundle	1	R204.46	R204.46
Bandage Professional Fee (Simple)	1	R149.01	R149.01
Crepe (each) (all sizes)	0.5	R30.50	R15.25
Elastoplast (each) (all sizes)	0.2	R169.00	R33.80
Gauze Swabs (per swab)	4	R1.60	R6.40
Rounding Adjustment	1	-R0.06	-R0.06

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (incl. VAT)	R204.40
VAT included	R26.66
Amount Paid	R204.40
Credit/Debit Card:	-204.40
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.



THANK YOU FOR CHOOSING TAH BELLVILLE!

Total Cost – R204.40

Medical records – TAH 16 June 2026 - Invoice



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Charnwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13449201

Date: 16-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Boarding Small Dog <10 kg 24h	1	R359.00	R359.00	R208.22	R150.78
Rounding Adjustment	1	-R0.08	-R0.08	R0.00	-R0.08

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank ABSA Current Account
Branch Code 632005
Bank Account Number 9086157226
Payment Reference TAH_114408

Total (incl. VAT)	R150.70
VAT included	R19.66
Amount Paid	R150.70
Credit/Debit Card : -150.70	
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R150.70

Medical records – TAH 17 June 2026 - Invoice



TAH BELLVILLE

1 Kontiki Avenue, Glen lve
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Charnwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13450145

Date: 17-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Boarding Small Dog <10 kg 24h	1	R359.00	R359.00	R208.22	R150.78
Rounding Adjustment	1	-R0.08	-R0.08	R0.00	-R0.08

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT)	R150.70
VAT included	R19.66
Amount Paid	R150.70
Credit/Debit Card :	-150.70
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R150.70

Medical records – TAH 18 June 2026 - Invoice



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Chamwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly

Customer VAT Number

Customer Number: TAH_114408

INVOICE NUMBER:

13453750

Date:

18-06-2026

VAT Number:

4900103658

SAVC Practice Registration Number:

FHO97/0126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Boarding Small Dog <10 kg 24h	1	R359.00	R359.00	R208.22	R150.78
Rounding Adjustment	1	-R0.08	-R0.08	R0.00	-R0.08

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank ABSA Current Account
Branch Code 632005
Bank Account Number 9086157226
Payment Reference TAH_114408

Total (Incl. VAT)	R150.70
VAT Included	R19.66
Amount Paid	R150.70
Credit/Debit Card :	-150.70
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R150.70

Medical records – TAH 19 June 2026 - Invoice



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Chamwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13455609

Date: 19-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Dermavet 75g	1	R339.00	R339.00	R0.00	R339.00
Boarding Small Dog <10 kg 24h	1	R359.00	R359.00	R208.22	R150.78
Rounding Adjustment	1	-R0.08	-R0.08	R0.00	-R0.08

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (Incl. VAT)	R489.70
VAT included	R63.88
Amount Paid	R489.70
Credit/Debit Card :	-489.70
Balance Due	R0.00
Account Balance	R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R489.70

Medical records – TAH 20 June 2026 - Invoice



TAH BELLVILLE
1 Kontiki Avenue, Glen lve
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:
TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Charnwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly
Customer VAT Number
Customer Number: TAH_114408

INVOICE NUMBER:

13457507

Date: 20-06-2026
VAT Number: 4900103658
SAVC Practice Registration Number: FHO97/0126

Description	Quantity	Unit Price	Total before Discount	Discount	Total
Boarding Small Dog <10 kg 24h	1	R359.00	R359.00	R208.22	R150.78
Rounding Adjustment	1	-R0.08	-R0.08	R0.00	-R0.08

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank: ABSA Current Account
Branch Code: 632005
Bank Account Number: 9086157226
Payment Reference: TAH_114408

Total (incl. VAT)	R150.70
VAT included	R19.66
Amount Paid	R150.70
Credit/Debit Card	-150.70
Balance Due	R0.00
Account Balance	R0.00

in accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R150.70

Medical records – TAH 20 June 2026 - Invoice



1 KOTLIK AVENUE, GRETHER
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

TAX INVOICE

BILL TO

Mr Du Plessis, Francois
39 Charnwood Street
Kraaifontein
Cape Town, 7570

Patient: Milly

Customer VAT Number

Customer Number: TAH_114408

INVOICE NUMBER:

13458495

Date:

20-06-2026

VAT Number:

4900103658

SAVC Practice Registration Number:

FHO97/0126

Description	Quantity	Unit Price	Total
Trazodone Aspen 50mg cap (per cap) [100 caps]	10	R12.95	R129.51
Epileptin 100mg cap (per cap) Gabapentin [100 caps]	10	R6.31	R63.09

Payment is due in full at the time services are rendered.

Please send Proof of Payment to bellville@tah.co.za.

Bank ABSA Current Account

Branch Code 632005

Bank Account Number 9086157226

Payment Reference TAH_114408

Total (Incl. VAT) R192.60

VAT Included R25.12

Amount Paid R192.60

Credit/Debit Card : -192.60

Balance Due R0.00

Account Balance R0.00

In accordance with the Medicines and Related Substances Act 101 of 1965, the return and disposal of medicines are strictly regulated to ensure safety, environmental protection and to prevent the re-entry of potentially compromised products into the supply chain. For this reason, unfortunately we cannot refund or re-sell unused medications. Clients can, however, return unused or expired medication to us for safe disposal.

Total Cost – R192.60

CLINICAL CASE CHRONOLOGY AND VETERINARY MEDICO-LEGAL REPORT

Patient Name: Milly Du Plessis

Species / Breed: Canine / English Cocker Spaniel

Age / Sex: 9 months / Female (Spayed)

Microchip / Identification: (Not specified in provided records)

Owner: Mr Francois Du Plessis

Address: 39 Charnwood Street, Kraaifontein, Cape Town, 7570

Attending Veterinary Facility: TAH Bellville, 1 Kontiki Avenue, Glen Ive, Bellville

1. Executive Summary

This document provides an objective timeline and medical synthesis based on the clinical records of TAH Bellville for the patient "Milly Du Plessis" between 24 May 2026 and 25 May 2026. The patient presented with acute, severe pain, progressive cutaneous erythema, blistering, and localized tissue necrosis following a routine grooming session on 23 May 2026.

2. Clinical Chronology

Sunday, 24 May 2026

- **07:59 AM – Initial Presentation and Vitals:**
 - **Weight:** 9.80 kg
 - **Temperature:** 38.6°C (Within normal physiological limits)
 - **Heart Rate:** 100 bpm | **Respiratory Rate:** 24 brpm
 - **Body Condition Score (BCS):** 2.5 / 5.0
 - **Pain Score:** 4 / 5 (Indicating severe physiological distress)
 - **Mucous Membranes:** Pale pink
- **08:35 AM – Patient History:**
 - The patient attended a dog grooming parlour on 23 May 2026 for a wash and dry only.
 - According to the owner, the patient was asymptomatic prior to the grooming session.
 - Post-grooming, the owner noted blood-serous discharge on the left hind limb and left rib cage.
 - A private practitioner visited the residence on the evening of 23 May 2026 and administered injections .
 - The patient exhibited continuous vocalization due to pain from 03:00 AM on 24 May 2026. Black bruising (ecchymosis) was observed by the owner on the affected areas by morning.
- **08:39 AM – Physical Examination:**
 - The patient was highly reactive due to hyperalgesia.

- **Left Hind Lateral Limb:** Severe cutaneous inflammation, erythema beneath the coat, signs of bruising, and distinct swelling (edema), particularly on the medial aspect.
 - **Left Rib Cage:** Localized patch of inflamed skin and bruising.
 - **Left Shoulder:** Small area of localized inflammation.
- **08:43 AM – Initial Assessment and Intervention Plan:**
 - **Initial Diagnosis:** Rash and bruising post-parlour attendance.
 - **Intervention:** Morphine and Gabapentin (Epleptin) were administered for acute pain management. The patient was scheduled for sedation, wound clipping (shaving), and comprehensive evaluation once fasting requirements were met (following a morning meal).
- **12:23 PM – Post-Sedation and Shaving Evaluation:**
 - **Ventral Abdomen:** Blisters spanning the entire ventrum to the perineum.
 - **Central Left Abdomen/Thorax:** A necrotic skin patch measuring approximately 8–10 cm in diameter, presenting with peripheral erythema.
 - **Left Lateral Hind Limb:** A similar necrotic patch measuring approximately 6–8 cm in diameter.
 - Photographic evidence was captured and appended to the patient's clinical file.
- **12:35 PM – Revised Clinical Assessment:**
 - **Diagnosis:** wounds with secondary skin necrosis.
 - **Prognosis:** Guarded regarding wound management due to the progression of tissue necrosis.
 - **Treatment Initiated:** Systemic antibiotics, Non-Steroidal Anti-Inflammatory Drugs (NSAIDs), and topical Silver Sulphadiazine (Silbecor).
- **02:20 PM – Diagnostic Recommendations and Discharge:**
 - Clinician recommended a skin biopsy to obtain an independent, scientific assessment of the tissue damage.
 - The patient was discharged at 03:23 PM with a prescribed take-home medication regimen consisting of topical Silbecor, paediatric paracetamol syrup, Firocoxib (Previcox), and Gabapentin.
- **04:52 PM – Telephonic Follow-up:**
 - The owner reported non-weight-bearing lameness on the left hind limb upon returning home.
 - The attending clinician noted that severe localized inflammation and pitting edema were present. The owner was advised that a physical examination cannot rule out stable fractures, and radiographs were offered for the following day.
- **10:00 PM – Re-admission for Emergency Pain Management:**
 - Due to unmanageable pain at home, the patient was re-admitted under the care emergency night veterinarian.
 - An intravenous (IV) catheter was placed, and fluid therapy (Ringers Lactate) was initiated.
 - **Analgesic Protocol:** Continuous Intravenous Infusion (CRI) of Fentanyl combined with IV Paracetamol for aggressive pain control.

Monday, 25 May 2026

- **08:43 AM – Current Clinical Status and Plan:**

- o The patient remained in significant pain when unmedicated.
- o **Plan:** maintained the Fentanyl CRI and ordered diagnostic radiographs of the left hind patella/limb to investigate potential underlying orthopedic trauma or deep tissue injury and skin biopsy to characterize wound

Dr Joy R. Bhandi

BVSc

D22/17105



TAH Sonstraal
10 Verdi Boulevard,
Sonstraal Heights, 7550
021 975 1870
FH003/5941

UITZICHT

ANIMAL CLINIC

Dr Frieder Schwabe / Dr Simone Basson / Dr Lisa Holtzhausen

Shop 11, Uitzicht Centre, C/O Okavango and Vatican

Tel: (021) 975 1039 / Cel: 064 256 8424

uitzichtvet@gmail.com

25/05/2026

To whom it may concern

Patient: "Milly" Du Plessis
Canine, Cocker Spaniel, Female Spayed, 9 months old
Microchip nr: n/a

Milly is a regular patient at our clinic, she received all of her puppy vaccinations and was sterilised at our clinic.

Other than a once off possible allergic reaction she had to her Rabies booster injection, she has been clinically healthy.

Her last visit to the clinic was on 23/02/2026 where she received the above mentioned rabies booster, followed afterwards by anti-histamines and cortisone for her adverse reaction.

If you have any other questions regarding this case please do not hesitate to contact me.

Kind regards

Dr. Simone Basson



Uitzicht Animal Clinic

Dr Frieder Schwabe

Tel: 021 975 1039



TAH BELLVILLE

1 Kontiki Avenue, Glen Iwe
Bellville, 7550
021 91 911 91
bellville@tah.co.za
www.tah.co.za

EMERGENCIES:

TAH Bellville 021 91 911 91 TAH Rosmead 021 674 0034

FINANCIAL ESTIMATE

TAH Bellville

hospitalisation and medical management for wounds

Patient details	Customer details
Patient details: Milly	Name: Mr Du Plessis, Francois
Species: Canine (Dog) Breed: English Cocker Spaniel	Address: 39 Charnwood Street Kraaifontein Cape Town, 7570
Age: 9 m 5 d	Mobile number: 082 386 2241, 084 682 6575, 063 680 4706
Sex: FS	Landline number:
Weight: 9.8 Colour: Golden	Email: email: francoisduplessis578@gmail.com, email: chantelleduplessis1@gmail.com
Referring Clinic:	ID number:

DESCRIPTION	QTY	TOTAL
In Hospital Re-Examination	2 → 4	R918.00 → R1836.00
Hospitalisation Medium Dog 10-25kg - Overnight	2 → 4	R1198.00 → R2396.00
Amox-Clav Sandoz 0.6g Inj (per ml) [20ml vial]	3 → 6	R91.90 → R100.80
Petcam 5mg/ml Inj (per ml) Meloxicam [10ml bot]	1 → 3	R172.93 → R248.78
Drip Setup	1 → 1	R409.00 → R409.00
Ringers Lactate Inj (per bag) Fluids* [1L bag]	1 → 2	R52.21 → R104.42
Fentanyl Fresenius 50ug/ml Inj (per ml) [2ml amp]	10 → 10	R423.40 → R423.40
Gabapentin Biotech 100mg cap (per cap) [100 caps]	20 → 20	R85.72 → R85.72
Petcam 1.5mg/ml 10ml	1 → 1	R201.02 → R201.02
Drip/Syringe Driver Monitoring	1 → 2	R439.00 → R878.00
IV Catheter Placement	1 → 1	R309.00 → R309.00
IV Catheter / Line Flush	4 → 8	R95.60 → R191.20
IV Catheter (each) (all sizes)	1 → 2	R39.00 → R78.00

Subtotal	R3856.32 → R6314.21
Tax	R578.46 → R947.13
Total	R4434.78 → R7261.34
Required Deposit (of the higher value)	R0.00

Total Cost – R7261.34

Expense Breakdown

Expense Incurred:

- R280.00 – Parlour Transaction for Wash & Dry (23 May)
- R2000.00 – TAH Animal Hospital Bellville (24 May)
- R2752.70 – TAH Animal Hospital Bellville (24 May)
- R6269.20 – TAH Animal Hospital Bellville (27 May)
- R270.63 – TAH Animal Hospital Bellville (29-31 May)
- R7217.50 – TAH Animal Hospital Bellville (31 May)
- R199.60 – TAH Animal Hospital Bellville (1 June)
- R155.50 – TAH Animal Hospital Bellville (1 June)
- R439.70 – TAH Animal Hospital Bellville (1 June)
- R476.50 – TAH Animal Hospital Bellville (2 June)
- R556.60 – TAH Animal Hospital Bellville (5 June)
- R745.30 – TAH Animal Hospital Bellville (9 June)
- R204.40 – TAH Animal Hospital Bellville (11 June)
- R150.70 – TAH Animal Hospital Bellville (16 June)
- R150.70 – TAH Animal Hospital Bellville (17 June)
- R150.70 – TAH Animal Hospital Bellville (18 June)
- R489.70 – TAH Animal Hospital Bellville (19 June)
- R150.70 – TAH Animal Hospital Bellville (20 June)
- R192.60 – TAH Animal Hospital Bellville (20 June)
- = R22,852.73 – Total (Current Total)**

SUID-AFRIKAANSEPOLISDIENST



SOUTH AFRICAN POLICE SERVICE

NAME/SURNAME Francois Edward du Plessis & Chantelle du Plessis

ID: 8208175962083 / 9005210102083 Geslag / Sex: m./f. Ouderdom / Age: 43/36

Woonadres / Res address: 4 Siskay Street, Avalon Estate
Durbanville, 7550

Werkzaam te / Employed at: Self employed

Telhuistres: 063 680 4706
Tel / Werk / Work: 082 386 2241
VERKLAAR ONDER EED IN AFRIKAANS / STATES UNDER OATH IN ENGLISH:

On 23 May 2026 we took our 8-month old cocker spaniel puppy to
millandri doggy parlour for a wash and dry. After we collected
her and arrived home we noted that there was something
seriously wrong. We contacted the groomer and informed them, we
sent them photos of the red injured skin, various spots on
her left side and they confirmed that nothing happened out of
the norm that they are aware of. They sent a vet to give her
two injections, but did not inspect her. On 24 May we had to
take her to the T.H. Bellville Animal Hospital for admission.
The shaved the left side of her body and leg to establish
the cause and found severe burn wounds. She is still at the
T.H. Animal Hospital being treated for infection / cellulitis in
the wounds and pain, swelling, inflammation and burn wounds.
as she is in critical condition.

Ek is vertroud met die inhoud van hierdie verklaring en begryp dit / I know and understand the contents of this declaration.
Ek het geen beswaar teen die aflegging van die voorgeskrewe eed nie / I have no objection to taking the prescribed oath.
Ek beskou die voorgeskrewe eed as bindend vir my gewete / I consider the prescribed oath to be binding on my conscience.

C. du Plessis M. du Plessis

HANDTEKENING VAN VERKLAARDER / SIGNATURE OF DEPONENT

Ek sertifiseer dat bostaande verklaring deur my algemeen is en dat die verklaarder erken dat hy/sy vertroud is met die inhoud van hierdie verklaring en
dit begryp. Hierdie verklaring is voor my beëdig en verklaarder se handtekening is in my teenwoordigheid daarop aangebring te SAPD Durbanville
I certify that the above statement was taken by me and that the deponent has acknowledged that he/she knows and understands the contents of this
statement. This statement was affirmed/sworn to before me and the deponent's signature/mark/print was placed thereon in my presence at SAPS
Durbanville

op/on 26 / May / 2026 om/at 11 : 10
(date) (time)

SOUTH AFRICAN POLICE SERVICE COMMUNITY SERVICE CENTRE 26 MAY 2026 RG: BOY 22 DURBANVILLE 7551 TEL: 021 970 4531 FAX: 021 970 4472 SOUTH AFRICAN POLICE SERVICE

KOMMISSARIS VAN EDE/COMMISSIONER OF OATHS
SEAN PATRICK FAARHAM
VOLLE NAME EN VAN/FULL NAMES AND SURNAME
w/o RANG/RANK
KERKSTRAAT/CHURCH STREET DURBANVILLE
SA Polisdieners / SA Police Service

Law Enforcement Emergency Service Report at 16h00 on 25 May 2026

- Case Reference: 1003152724
- 0214443576 (Tandikile)

SPCA Complaint Report – Contacted on 26 May 2026 at 13:34

- Case Reference: TBC
- 0217004140 (Bamanye / Mr. Peace)
- Email: inspectorate@spca-ct.co.za

AFFIDAVIT VETERINARY REPORT

I, **Dr. Joy Bhandi**, hereby make oath and declare in English as follows:

1.

I am an adult female veterinarian registered with the South African Veterinary Council (SAVC) under registration number D22/17105. I hold a Bachelor of Veterinary Science degree (BVSc), with 8 years of experience in the The Republic of South Africa. I am currently employed by the TAH – Belville situated at 1 Kontiki Avenue Cape Town. I am contactable on 021 919 1191. I am competent to provide veterinary services.

2.

The facts contained in this affidavit fall within my personal knowledge unless indicated otherwise or unless it appears so from the context. The facts are also, to the best of my knowledge and belief, both true and correct.

3.

On 23 May 2026, I conducted a comprehensive clinical examination of a canine admitted into the care of the TAH – Belville practice. The animal had been presented by the owner Mr. Francois Du Plessis

3.1

The patient was presented to TAH Bellville after attending a grooming parlour on 23 May 2026 for a wash and dry only. The owner reported that the patient had been clinically normal prior to the grooming appointment.

3.2

Following the grooming appointment, the owner observed blood-serous discharge from the left hind limb and the left side of the thorax. During the early hours of 24 May 2026, the patient cried continuously, indicating significant pain. By the morning, areas of bruising had become visible over the affected regions.

3.3 ANIMAL INFORMATION:

The details of the animal are as follows:

- **Admission Number:** A77812
- **Species:** *Canis lupus familiaris*
- **Breed:** English Cocker Spaniel
- **Sex and Reproductive Status:** Female (sterilized)
- **Estimated Age:** Juvenile – nine (9) months
- **Colour and Markings:** Typical for the breed
- **Microchip:** Unknown
- **Name:** Milly

3.4 CLINICAL EXAMINATION FINDINGS:

Upon the initial clinical examination, the following findings were recorded:

- **Body Condition Score:** 2.5/5 (acceptable)
- **Weight:** 9.80 kg
- **Behaviour:** The patient exhibited obvious extreme pain, characterised by continuous vocalisation, reluctance to move, and marked pain responses upon clinical examination.

I, **Dr. Joy Bhandi**, hereby make oath and declare in English as follows:

- **Pain Score:** 4/5
- **External Parasites:** None noted.
- **Dentition:** Within normal limits
- **Nails:** Within normal limits

4.

VETERINARY OPINION:

The patient presented to TAH Bellville after reportedly attending a grooming parlour on 23 May 2026 for a wash and dry only.

According to the history provided by the owner:

- a. The patient was clinically normal prior to attending the grooming parlour.
- b. Following the grooming appointment, blood-serous discharge was observed from the left hind limb and the left side of the rib cage.
- c. During the early hours of 23 May 2026, the patient exhibited continuous vocalisation consistent with severe pain.
- d. By the morning of 23 May 2026, areas of dark bruising had become visible on the affected regions.

Upon initial examination on 23 May 2026, the patient weighed 9.80 kg, had a temperature of 38.6°C, a heart rate of 100 beats per minute and a respiratory rate of 24 breaths per minute. The patient's Body Condition Score was assessed as 2.5/5 and the pain score as 4/5, indicating severe physiological pain.

My clinical examination revealed, inter alia:

- a. Severe inflammation and erythema beneath the coat of the left hind limb.
- b. Marked swelling (oedema), particularly affecting the medial aspect of the left hind limb.
- c. Localised bruising affecting the left hind limb.
- d. A localised area of inflamed skin and bruising over the left rib cage.
- e. A further localised area of inflammation over the left shoulder.
- f. The patient demonstrated marked hyperalgesia and reacted painfully to examination.

Based on the initial clinical findings, the patient was treated with Morphine and Gabapentin for pain control and was scheduled for sedation, clipping of the affected areas and a more comprehensive examination.

Following sedation and clipping of the hair, a more extensive pattern of injuries became apparent, including:

- a. Blistering extending across the ventral abdomen to the perineal region.
- b. A necrotic skin lesion measuring approximately 8 to 10 centimetres in diameter on the central left abdomen/thorax with surrounding erythema.
- c. A second necrotic skin lesion measuring approximately 6 to 8 centimetres in diameter on the lateral aspect of the left hind limb.
- d. Photographic documentation of these injuries was obtained and retained as part of the patient's clinical record.

Based on these findings, I revised the clinical diagnosis to wounds with secondary skin necrosis.

I, **Dr. Joy Bhandi**, hereby make oath and declare in English as follows:

Owing to the extent of tissue injury and progression of necrosis, I considered the prognosis regarding wound management to be guarded.

Appropriate medical treatment was initiated, including systemic antibiotics, non-steroidal anti-inflammatory medication and topical Silver Sulphadiazine (Silbecor).

I further recommended that skin biopsies be obtained to facilitate an independent pathological assessment of the damaged tissue.

The patient was discharged later that afternoon with prescribed medication consisting of topical Silbecor, paediatric paracetamol syrup, Firocoxib (Previcox) and Gabapentin.

On the 24 May 2026, the owner contacted the hospital and reported that the patient was unable to bear weight on the left hind limb after returning home.

The owner was advised that the severe inflammation and oedema could not exclude underlying skeletal injury and radiographic examination was recommended.

Due to severe, uncontrolled pain, the patient was re-admitted later that evening for emergency pain management.

During re-admission:

- a. An intravenous catheter was placed.
- b. Intravenous fluid therapy using Ringer's Lactate was commenced.
- c. Aggressive analgesia was instituted by means of a Continuous Rate Infusion (CRI) of Fentanyl together with intravenous Paracetamol.

On the morning of 25 May 2026, the patient remained in significant pain whenever analgesic medication was reduced or absent.

The treatment plan at that stage was to continue the Fentanyl Continuous Rate Infusion, obtain radiographs of the affected left hind limb and perform skin biopsies to further investigate the extent and nature of the tissue injury.

5.

PROGNOSIS AND RECOMMENDATIONS:

At the time of my examination, the prognosis for complete recovery was guarded due to the extent of tissue necrosis and the potential for ongoing wound complications.

Continued pain management, wound care, radiographic evaluation and histopathological examination of skin biopsies were recommended to determine the full extent and cause of the injuries.

Ongoing veterinary monitoring was considered essential to ensure appropriate healing and to manage any complications arising from the injuries.

I, Dr. Joy Bhandi, hereby make oath and declare in English as follows:

6.

CONCLUSION

Based on my examination and treatment of the patient, I conclude that the injuries sustained resulted in significant pain, suffering and tissue damage requiring extensive veterinary intervention.

The clinical findings documented in this affidavit are consistent with severe trauma affecting the skin and underlying tissues. The patient required hospitalisation, advanced pain management and ongoing treatment due to the seriousness of the injuries.

The exact cause of the injuries cannot be determined from the clinical examination alone. However, the distribution and severity of the lesions, including extensive blistering, inflammation, oedema and progressive skin necrosis, are consistent with a significant traumatic insult to the affected tissues. These findings are not consistent with a minor superficial injury and indicate that the patient sustained severe tissue damage requiring intensive veterinary treatment.

7.

I know and understand the content of this declaration.

I have no objection to taking the prescribed oath.

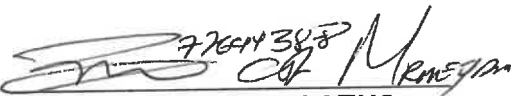
I consider the prescribed oath to be binding on my conscience.



DEPONENT

Dr. Joy Bhandi, BVSc)

The deponent has acknowledged that she knows and understands the contents of this affidavit/declaration, which was signed and sworn to before me at Brackenfell on this the 29 day of July 2026, the regulations contained in Government Notice No R1258 of 21 July 1972, as amended, and Government Notice No R1648 of 19 August 1977, as amended, having been complied with.



COMMISSIONER OF OATHS

Full names:

R. M. MURPHY

Designation:

Constable

Business address:

Brackenfell SPAS

SUID-AFRIKAANSE POLISIEDIENS
VISPOL SUPPORT
2026 -07- 29
BRACKENFELL
SOUTH AFRICAN POLICE SERVICE



ANIMAL LIFE WELFARE



A.L.W.O

ORGANISATION

068 287 6413 / 078 778 8449

**Support John every Wednesday
and Saturday at Melandri Grooming Parlour**



5 De Bron Centre opposite Giant Hyper
and next to Joeys Meat in Brackenfell



Day: Wednesday



Time: 09:30 – 11:30



Day: Saturday



Time: 10:00 – 11:00

SERVICES OFFERED:



Vaccinations



Deworming



Micro Chipping



Skin Problems



Sterilization



CASH PAYMENTS

OR



**CARD PAYMENTS
ACCEPTED**

INVESTIGATION DIARY * ONDERSOEKDAGBOEK[illegible]

