

INSPECTOR NOTE

Building:	
Street:	53 ELEPHANT STREET
Suburb:	EASTRIDGE
Postal Code:	7785
Date:	2026-07-20
Time:	22:23
Inspector:	MAGDALENE MARSHALL
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-07-21

Comments:

Nazley

JUL 19, 18:15

Goei naand my naam is Nazley April ek bly by 53 elephant street Eastridge Mitchell's Plain Capetown my hond is al van gister siek Willie eet nie hy bewe Willie water drink nie ek het nie geld of vevoer nie Kan u hulle asbf help met ambulaans of noodvevoer asbf ek sal nou n foto van hom stuur

Bot

BOT

JUL 19, 18:15

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

JUL 19, 18:15

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Nazley

JUL 19, 18:16

My pet is sick

Bot

BOT

JUL 19, 18:16

Is your pet badly hurt or dying?

Yes

No

Nazley

JUL 19, 18:16

Yes

Bot

BOT

JUL 19, 18:16

Unfortunately, we don't operate an animal ambulance service. If your pet is badly injured or very sick, you need to bring your pet to our hospital for help. Our hospital closes at 4:30pm weekdays and at 12:00pm on Saturdays and is closed on public holidays. We do not have a veterinarian on duty afterhours. Here is a location pin to help you find us: <https://maps.app.goo.gl/2MNA66KGx5wwXVQ8>
If you are unable to bring your pet to us, would you like us to collect your pet for compassionate euthanasia?

Yes

No

Nazley

JUL 19, 18:17

Yes

Bot

BOT

JUL 19, 18:17

Thank you for making the kindest decision possible for a suffering pet. We know it was not easy. We will be with you as soon as possible. Please keep your phone with you as we will be calling you soon. If you need to follow up, please call us on 0217004158/9. We are available 24/7.

Bot forwarded the conversation. JUL 19, 18:17

Bot

Bamanye Mlenga

Nazley

JUL 19, 18:19

I don't want to give my dog away no i love him too much

Nazley

JUL 19, 18:19

No

Nazley

JUL 19, 18:20

Hy gooi dikwels op

Nazley

JUL 19, 18:26

1062908716422921

Bamanye Mlenga

JUL 19, 22:20

Hi, how may we assist?

Bamanye Mlenga archived the conversation. JUL 19, 22:21

Nazley

JUL 20, 15:45

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Bamanye Mlenga is away, the conversation is forwarded. JUL 20, 15:45

Bamanye Mlenga

Teah Adams

Teah Adams

JUL 20, 15:59

Good day

The SPCA Animal Hospital in Grassy Park offers reduced rates for pet owners who can't afford the services of private vets. The cost of treatment will depend on your income.

Your sick or injured pet can be brought to the hospital between 8am and 4pm week days. We do not have an ambulance service – pet owners are responsible for bringing in their own animals for treatment. There is NO VET at the SPCA after hours.

Contact the hospital on 021 700 4145 or email hospital@spca-ct.co.za

Show more

Teah Adams archived the conversation. JUL 20, 15:59

Nazley

JUL 20, 16:00

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oga

Nazley

JUL 20, 16:01

53 elephant street Eastridge Mitchell's Plain

Nazley

JUL 20, 16:01

His weak braking stopped then start again to tremble no eating only drank a little water this morning his like this from Friday night till now he eats grass then brak again he did that the whole time this weekend please come fetch him take him to vet and return please

Teah Adams

JUL 20, 16:22

We will collect the dog but please nte that once the dog is collected it will not come back to you a we do not collect owned animals for treatment

Teah Adams archived the conversation. JUL 20, 16:27

Teah Adams re-opened the conversation. JUL 20, 16:28

Teah Adams

JUL 20, 16:28

While we do our best for every surrendered pet, we're unable to guarantee rehoming. Capacity and resource constraints as well as stress relating to the shelter environment, serious health or behavioural concerns may make compassionate euthanasia unavoidable. Please consider this and call us (0217004159) if you prefer to cancel your pet's collection. Your reference number is INSP235088

Teah Adams archived the conversation. JUL 20, 16:28

Reply

The conversation is archived

MAGDALENE MARSHALL 2026-07-20 22:23

Captured By: