

INSPECTOR NOTE

|                 |                   |
|-----------------|-------------------|
| Building:       |                   |
| Street:         | 3 HIBISCUS STREET |
| Suburb:         | KLIPHEUWEL        |
| Postal Code:    | 7303              |
| Date:           | 2026-07-02        |
| Time:           | 09:40             |
| Inspector:      | TEAH MURPHY       |
| Type:           | EMAIL - RECEIVED  |
| Follow-Up Date: | 2026-07-02        |

**Comments:**

From: Stacy Garcia <stacygarcia264@gmail.com>  
Sent: Thursday, 02 July 2026 08:52  
To: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>  
Cc: toolvan@gmail.com  
Subject: Re: CoGH SPCA: Vet report requested - 16362

Dear Teah,

Thank you for your email.

I understand and appreciate the SPCA's responsibility to investigate complaints, and I would also like to say that the majority of the staff I have dealt with have been extremely professional, respectful and helpful.

However, I feel this matter has now gone on longer than necessary. All of the requested documentation was submitted on Friday, within the required timeframe.

Despite being told the inspector would review the email, he arrived yesterday (Wednesday) again requesting the vet report - which I had already emailed and whatsapped on Friday - within the timeframe requested. The inspector said he would phone the vet to confirm and would then close the matter.

Throughout this process I have cooperated fully with every request, including taking time off work to accommodate inspections and follow-up visits. The veterinary examination confirmed that my animals are healthy. The only findings were that two of my seven dogs were slightly lean (which I had already addressed by worming them). My veterinarian was satisfied with their overall health and welfare.

I care deeply about my animals, and the repeated phone calls, home visits and ongoing enquiries, despite my full cooperation, have been very distressing. I would therefore appreciate written confirmation that this matter has now been concluded and that no further action is required.

Thank you for your time and understanding.

Regards,  
Stacy Garcia

Sent from Outlook for Android

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From: Inspectorate – Cape of Good Hope SPCA <inspectorate@spca-ct.co.za>  
Sent: Thursday, 02 July 2026 08:17:54  
To: Stacy Garcia <stacygarcia264@gmail.com>  
Cc: toolvan@gmail.com <toolvan@gmail.com>  
Subject: CoGH SPCA: Vet report requested - 16362

Good day Stacey,

Thank you for contacting the Cape of Good Hope SPCA.

Kindly note that the veterinary report has been received and has been forwarded to the inspector handling your case.

Unfortunately, we are unable to confirm whether the case has been closed, as this decision can only be made by the assigned inspector after reviewing all the relevant information.

Thank you for your understanding. Should you require any further assistance, please do not hesitate to contact us.

Kind regards,  
Teah.

Inspectorate  
Inspectorate Control  
T: 0217004158  
E: [inspectorate@spca-ct.co.za](mailto:inspectorate@spca-ct.co.za)  
Cnr First Road and 1st Avenue, Grassy Park, 7941  
[www.capespca.co.za](http://www.capespca.co.za)

Animal Cruelty Must Stop. No Animal Should Suffer.

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From: Stacy Garcia <[stacygarcia264@gmail.com](mailto:stacygarcia264@gmail.com)>  
Sent: Wednesday, 01 July 2026 17:14  
To: Inspectorate – Cape of Good Hope SPCA <[inspectorate@spca-ct.co.za](mailto:inspectorate@spca-ct.co.za)>; [toolvan@gmail.com](mailto:toolvan@gmail.com)  
Subject: Re: Vet report requested - 16362

Good afternoon,

Please could you provide me with confirmation that the vet report has been received and that this matter is now closed?

Everything has been done as requested in the time requested.

Regards,  
Stacy Garcia

Sent from Outlook for Android

Captured By:

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TEAH MURPHY 2026-07-02 09:40