

INSPECTOR NOTE

Building:	
Street:	1 MGXAM STREET
Suburb:	ATLANTIS
Postal Code:	
Date:	2026-09-08
Time:	13:16
Inspector:	NIKITA SEPTEMBER

Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-09-09

Comments:

Loureyn

SEP 07, 12:44

hi goodday

Bot

BOT

SEP 07, 12:44

Welcome to the Cape of Good Hope SPCA. We respond as quickly as possible. Urgent welfare matters are prioritised.

Bot

BOT

SEP 07, 12:44

Please select from the options below:

Options

I want to report cruelty

I want to adopt

My pet is sick

I found a stray animal

I don't want my pet

A dog is barking/bites

My pet is missing

I want to donate

I want to volunteer

Chat to us

Loureyn

SEP 07, 12:45

My pet is sick

Bot

BOT

SEP 07, 12:45

Is your pet badly hurt or dying?

Yes

No

Loureyn

SEP 07, 12:45

Yes

Bot

BOT

SEP 07, 12:45

Unfortunately, we don't operate an animal ambulance service. If your pet is badly injured or very sick, you need to bring your pet to our hospital for help. Our hospital closes at 4:30pm weekdays and at 12:00pm on Saturdays and is closed on public holidays. We do not have a veterinarian on duty afterhours. Here is a location pin to help you find us:<https://maps.app.goo.gl/2MNA66KGx5wwXVQ8>If you are unable to bring your pet to us, would you like us to collect your pet for compassionate euthanasia?

Yes

No

Loureyn

SEP 07, 12:45

Yes

Bot

BOT

SEP 07, 12:45

Thank you for making the kindest decision possible for a suffering pet . We know it was not easy. We will be with you as soon as possible. Please keep your phone with you as we will be calling you soon.

If you need to follow up, please call us on 0217004158/9. We are available 24/7.

Bot forwarded the conversation. SEP 07, 12:45

Bot

Lauren Alberts

Loureyn

SEP 07, 12:46

thank you

Lauren Alberts

SEP 07, 13:22

Please describe what is wrong with the pet.

I will need a video and the address.

Loureyn

SEP 07, 13:46

witsand

Loureyn

SEP 07, 13:46

17524 moki street...

Loureyn

Nakita September 2026-09-08 13:16

Captured By: