

INSPECTOR NOTE

Building:	
Street:	5 DELANO LANE
Suburb:	FOREST VILLAGE
Postal Code:	7100
Date:	2026-09-09
Time:	07:53
Inspector:	TEAH MURPHY
Type:	CASE DISCUSSION NOTE
Follow-Up Date:	2026-09-17

Comments:

Lauren Alberts

SEP 07, 15:49

Good afternoon,

How can we assist you today?

Lauren Alberts archived the conversation. SEP 07, 15:49

left

SEP 07, 16:19

I'm a chronic patient suffering of copd and Im getting worse everyday my daughter has 6 cats and the mother is about to give birth again and my breathing is getting worse because of cat litter that's laying my house full

left

SEP 07, 16:22

She refuses to get rid of them as it is really causing major problems concerning my health she leaves the litter for days before cleaning it up the place has a strong cat litter smell my chest burns when I enter the house

Lauren Alberts

SEP 07, 16:25

We cannot collect the cats without your daughter's consent provided she is over the age of 18years old.

Lauren Alberts archived the conversation. SEP 07, 16:25

left

SEP 07, 16:43

She is willing to hand them over to the SPCA but not to people wanting cats

left

SEP 07, 16:43

As she is concerned about there well being

Lauren Alberts

SEP 07, 17:12

Please provide her contact number so we can call her to arrange.

Kind regards

Lauren

Lauren Alberts archived the conversation. SEP 07, 17:12

left

SEP 07, 17:14

You can call her on this nr anytime after 6 in the evening and before 10 in the mrng

left

SEP 07, 17:14

Her phone is being repaired
left

SEP 07, 17:14

Thank you Lauren

Lauren Alberts archived the conversation. SEP 07, 17:15
left

SEP 07, 18:36

0718708075

Lauren Alberts is away, the conversation is forwarded. SEP 07, 18:36

Lauren Alberts

Peace Nkololo

Teah Adams took the ownership of the conversation. SEP 07, 21:25

Peace Nkololo

Teah Adams

Teah Adams

SEP 07, 21:29

good evening,

apologies for the late reponse there are quiet a few emergencies happening tonight,

I have tried making contact with your daughter but her line goes to voicemail.

Teah Adams archived the conversation. SEP 07, 21:29
left

SEP 07, 21:53

Srry for that but she is here now

Teah Adams is away, the conversation is forwarded. SEP 07, 21:53

Teah Adams

Peace Nkololo

left

SEP 07, 21:55

Please explain to her the danger as well of the cats and my situation with chronic obstructive pulmonary disease as she thinks it's not serious
left

SEP 07, 21:55

I can't even breath right now
left

SEP 07, 21:56

I find it difficult to slp at night

Teah Adams took the ownership of the conversation. SEP 08, 07:33

Peace Nkololo

Teah Adams

Teah Adams forwarded the conversation. SEP 08, 07:34

Teah Adams

Nikita September

Nikita September

SEP 08, 08:43

Good morning, please advise if you have been assisted already?

Nikita September archived the conversation. SEP 08, 08:43

left

SEP 08, 09:02

Mrng

left

SEP 08, 09:02

No not yet

left

SEP 08, 09:02

Still waiting on the call

Nikita September

SEP 08, 09:05

Can i call you on this number?

Nikita September archived the conversation. SEP 08, 09:05

left

SEP 08, 09:05

Yes

left

SEP 08, 09:07

My daughter is here now please explain to her how dangerous it is for me with chronic obstructive pulmonary disease

Nikita September

SEP 08, 09:35

What is your full address?

Nikita September archived the conversation. SEP 08, 09:36

left

SEP 08, 09:41

39199 Delano lane forest village eersteriver

left

SEP 08, 09:41

House nr 5

Nikita September

SEP 08, 12:31

Please let us know when you're home so we can confirm surrender with your daughter.

Nikita September archived the conversation. SEP 08, 12:31

left

SEP 08, 15:35

Will do

Nikita September archived the conversation. SEP 08, 15:49

left

SEP 08, 17:38

I'm at home now

Nikita September is away, the conversation is forwarded. SEP 08, 17:38

Nikita September

Lauren Alberts

left

SEP 08, 17:47

You can call her

left

SEP 09, 06:53

1079447351107733

4705abb2290941a3850d7a7a5215597b.oga

oga

left

SEP 09, 06:54

1020744904350376

a27d9d16f5a44450a8eed6699d708580.oga

oga

Teah Adams took the ownership of the conversation. SEP 09, 07:47

Lauren Alberts

Teah Adams

Teah Adams

SEP 09, 07:52

Good morning

Thank you for confirming, Please note that the collection will only be done on the 17th as we are fully booked

Suggested answers

Reply

TEAH MURPHY 2026-09-09 07:53

Captured By: